



DMAP Worker Guide I

DMAP/Medicaid Overview

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Responsibilities by Division

The Division of Medical Assistance Programs (DMAP)

DMAP is a part of the Oregon Health Authority (OHA). DMAP administers the Oregon Health Plan and:

- Determines policy and rules for medical assistance programs including the Oregon Health Plan (OHP).
- Is responsible for Title XIX and Title XXI State Plans.
- Informs clients and providers about policy and rule changes that affect OHP services.
- Pays claims for covered health care services.
- Contracts with managed care organizations (MCOs) for OHP.

Children, Adults and Families (CAF) Division, Seniors and People with Disabilities (SPD) Division, and the Oregon Youth Authority (OYA)

Branch offices throughout Oregon provide a direct link with clients receiving medical assistance. The various agencies determine eligibility rules for their programs. Branch staff will:

- Determine a client's eligibility.
- Provide choice counseling to clients when needed regarding the selection of MCOs available in their area.
- Enter eligibility data into the computer system.
- Order replacement Medical Care Identifications (IDs) and Coverage Letters or issue temporary Medical IDs when needed.

DMAP Resources

To view current contact information, including client assistance, provider resources, billing, and prior authorization for fee-for-service clients, go to

http://www.oregon.gov/DHS/healthplan/tools_staff/dmap-phone.pdf.

If you cannot find the number you need, call DMAP reception 800-527-5772 or 503-945-5772. (Salem)