
Oregon Health Plan Provider Web Portal

Eligibility

Client benefit plan, managed care enrollment and fee-for-service (open card) information



Division of Medical Assistance Programs

August 2011

Web portal home page

Begin at: <https://www.or-medicaid.gov>

Home Contact Us Directory Search Clients Account Providers

Welcome to the Medicaid Portal web site!

Providers - Login to set up your Web portal accounts and verify eligibility for OHP clients

Providers - What you need to know about the Web portal

OHP provider announcements

AMH Providers - View the Addictions and Mental Health home page

SPD Providers - View the Seniors and people with physical disabilities home page

Click here to log in

Links to OHA Web sites

Getting started

1. Enter your User Name and Password
2. Click login

Home Contact Us Directory Search Clients **Account** Providers
home account setup logoff reset password **secure site**

Login

The State Health Care Authority's secure website is intended for providers, clerks and billing agents.

If you have received your Personal Identification Number letter, click on the setup account button.

[setup account](#)

If you're already a member and have set up your account or a provider has set one up for you, login here to enter our secure website.

User Name*

Password*

[login](#)

If you have forgotten your password please click the reset password button.

[reset password](#)

Web portal home page

Home Contact Us Directory Search Clients Account Claims Eligibility Trade Files Prior Authorization Providers POC Help
home demographic maintenance drug search enrollment enrollment tracking search links benefits and hsc inquiry

Click Eligibility

This site is designed to be compatible with fol
Microsoft Internet Explorer 6
Microsoft Internet Explorer 7 Service I
Mozilla FireFox 2.0



What's New

Provider ID:500603867 MCD
Taxonomy:
Zip Code: 97301 - 1063

Message center from Oregon Health Authority

Messages

Category	Subject	Message
General Message	Reminder - EDI Registration Not Required for Web Portal	EDI registration is only required for providers who currently submit Medicaid claims using the ASC X12 transactions.
General Message	NDC Reporting Requirements	Starting July 1, you must report the National Drug Code and NDC quantity for most physician-administered drugs bill
General Message	Submit claims by noon Friday for timely processing	Otherwise, your claims may process the following weekend. Read more at <https://apps.state.or.us/cf1/OHP/OHPad
General Message	PSU phones are currently not operating correctly	PSU phones are currently not operating correctly.
General Message	DMAP is unable to make outgoing calls	DMAP is unable to make outgoing calls to providers, clients and other customers due to a phone issue. The issue has
General Message - DMAP	New EDMS Coversheet	Make sure to use the most recent version at http://dhsforms.hr.state.or.us/Forms/Served/DE3970.pdf . DHS will only
General Message	Change to 8/28 weekend claim cycle	Submit claims by 10 p.m. Thursday for processing this weekend. Read more at <www.oregon.gov/DHS/healthplan/r
General Message	Web Claims Error Resolved 6/1/10	You can submit Web claims again. If you received the "communications error" message while submitting a claim, sei
General Message	Web Claims Errors 6/1/10	Web claims are not processing this morning due to a "communications error." Do not try to submit claims at this tim
General Message	OHP Plus dental and vision changes	Find out about the changes coming 1/1/10 at <http://www.oregon.gov/DHS/healthplan/plus-changes.shtml>.

Eligibility

Home Contact Us Directory Search Clients Account Claims **Eligibility** Trade Files

Eligibility Verification Request			
Client ID	XAH4954C 1	From DOS	06/01/2011 2
SSN	<input type="text"/>	To DOS	06/01/2011
Last Name	<input type="text"/>	First Name	<input type="text"/>
Birth Date	<input type="text"/>	Procedure	<input type="text"/> [Search]
		<input type="button" value="search"/> 3	
		<input type="button" value="clear"/>	

1. Enter client information*
2. Enter date of service
3. Click search

*Enter one combination to identify the client:
- Client ID or
- SSN and Birth Date or
- SSN, Last Name and First Name or
- Birth Date, Last Name and First Name

Eligibility file

1 Client Information ? ^

Client ID	XAH4954C	Last Name	SAMUELS
SSN	632707253	First Name	BRENT M
Birth Date	04/11/1958		
Last EPSDT		Medicare A	06/01/2011 06/01/2011
Last Dental Visit	04/05/2007	Medicare B	06/01/2011 06/01/2011
		MedicareD	
Branch ID	1811		
Phone Number	(541)883-5551		

2 Benefit Plan

Benefit Plan	Effective Date	End Date
BMM	06/01/2011	06/01/2011
CRN	06/01/2011	06/01/2011
SMHS	06/01/2011	06/01/2011

For more information about benefit plans and OHP Plus copayments, go to http://www.oregon.gov/DHS/healthplan/tools_prov/electronverify.shtml

3 TPL

Carrier Name	Policy Number	Policy Holder	Coverage Type	Effective Date	End Date
TIPTON-HEALTHCARE	663397995E1	BRENT M SAMUELS	MEDICARE PART C	06/01/2011	06/01/2011

4 Managed Care

Provider Name	Provider Phone	Plan Type	Effective Date	End Date
SHERMAN-HEALTHCARE	(569)227-8163	FCHP	06/01/2011	06/01/2011
HARRIS-HEALTHCARE	(569)155-1545	MHO	06/01/2011	06/01/2011
LEWIS-HEALTHCARE	(244)842-1479	DCO	06/01/2011	06/01/2011

Visit http://www.oregon.gov/DHS/healthplan/data_pubs/planlist/main.shtml to view Managed Care Plans by County Comparison Charts

5 Lockin

*** No rows found ***

6 Service Limitations ? ^

Enter a Procedure Code on the Eligibility Verification Request panel to search for Service Limitation:
Last Dental service was 04/05/2007

Client information

1 Client Information			
Client ID	XAH4954C	Last Name	SAMUELS
SSN	632707253	First Name	BRENT M
Birth Date	04/11/1958		
Last EPSDT		Medicare A	06/01/2011 06/01/2011
Last Dental Visit	04/05/2007	Medicare B	06/01/2011 06/01/2011
		MedicareD	
Branch ID	1811		
Phone Number	(541)883-5551		

Date of last dental visit – check for Service Limitations

You will see service dates here if client has Medicare A, B or D

Benefit plan

2 Benefit Plan		
Benefit Plan	Effective Date	End Date
BMM	06/01/2011	06/01/2011
CRN	06/01/2011	06/01/2011
SMHS	06/01/2011	06/01/2011

You will usually see CRN and SMHS with the basic benefit plan. These and other system codes are for OHA-use.

There are eight basic benefit plans:

<i>System code</i>	<i>Benefit plan</i>
BMH	OHP Plus
BMP	OHP Plus Supplemental (this code may be seen along with another basic plan)
BMD	OHP with Limited Drug
BMM	Qualified Medicare Beneficiary (QMB) and OHP with Limited Drug
MED	Qualified Medicare Beneficiary (QMB)
KIT	OHP Standard
CWM	Citizen/Alien-Waived Emergency Medical (CAWEM)
CWX	Prenatal Expansion for CAWEM clients

TPL

3 TPL					
Carrier Name	Policy Number	Policy Holder	Coverage Type	Effective Date	End Date
TIPTON-HEALTHCARE	663397995E1	BRENT M SAMUELS	MEDICARE PART C	06/01/2011	06/01/2011

Populates if client has private insurance;
Always bill TPL first

Managed Care

4 Managed Care

Provider Name	Provider Phone	Plan Type	Effective Date	End Date
SHERMAN-HEALTHCARE	(569)227-8163	FCHP	06/01/2011	06/01/2011
HARRIS-HEALTHCARE	(569)155-1545	MHO	06/01/2011	06/01/2011
LEWIS-HEALTHCARE	(244)842-1479	DCO	06/01/2011	06/01/2011

Populates if client is enrolled in a Managed Care Organization (MCO); Check the Plan Type*

Web portal code	Plan Type
FCHP	Fully Capitated Health Plan
PCM	Primary Care Manager
PCO	Physician Care Organization
DCO	Dental Care Organization
MHO	Mental Health Organization

PCM is listed under Managed Care, but is not a MCO. Services under a PCM are billed to DMAP, not the PCM.

* Providers must contract with the plan to authorize and bill

Lockin

5 Lockin

*** No rows found ***

Populates if client is locked in to using a specific pharmacy

Service Limitations

6 Service Limitations

Enter a Procedure Code on the Eligibility Verification Request panel to search for a procedure code.
Last Dental service was 04/05/2007

Limitations for a specific procedure;
You must enter a procedure code before clicking search

Do you need further assistance?

Provider Services Unit (PSU)

800-336-6016

dmap.providerservices@state.or.us

M-Th 8:30 a.m. to 4:30 p.m., F 10:00 a.m. to 4:30 p.m.

Webinar and classroom training:

DMAP Provider Training

503-945-6549

provider-trng.dmap@state.or.us

M-F 9:00 a.m. to 5:30 p.m.