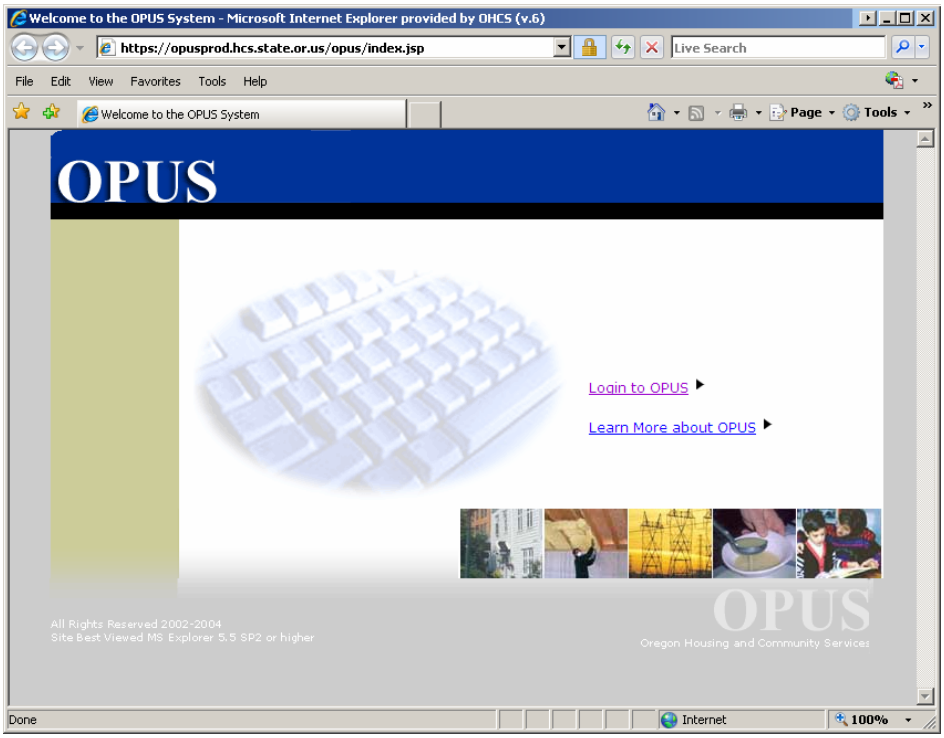
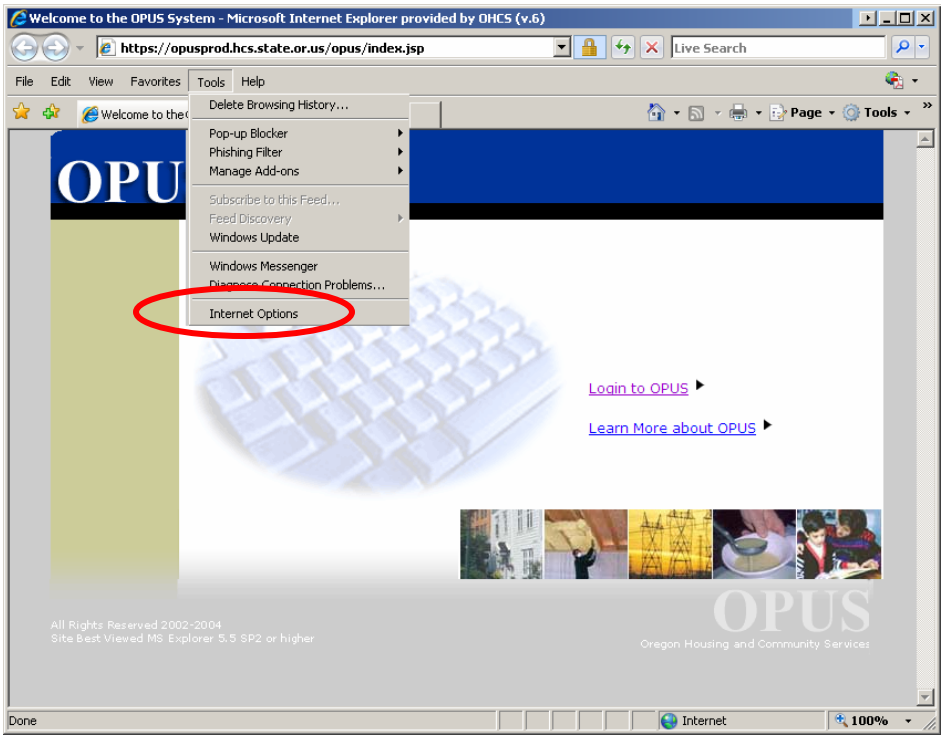
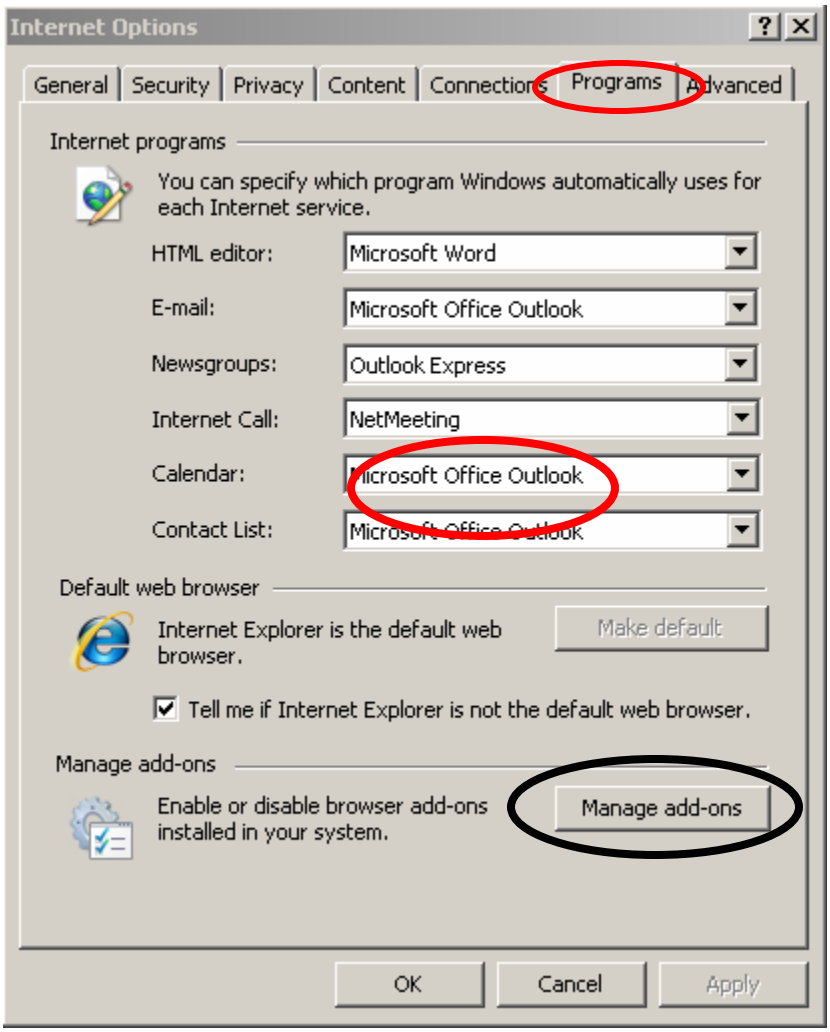
OPUS Helpdesk

Internet Exporer **ADD ON's** Problems – Probable solutions. While on the Internet (IE).



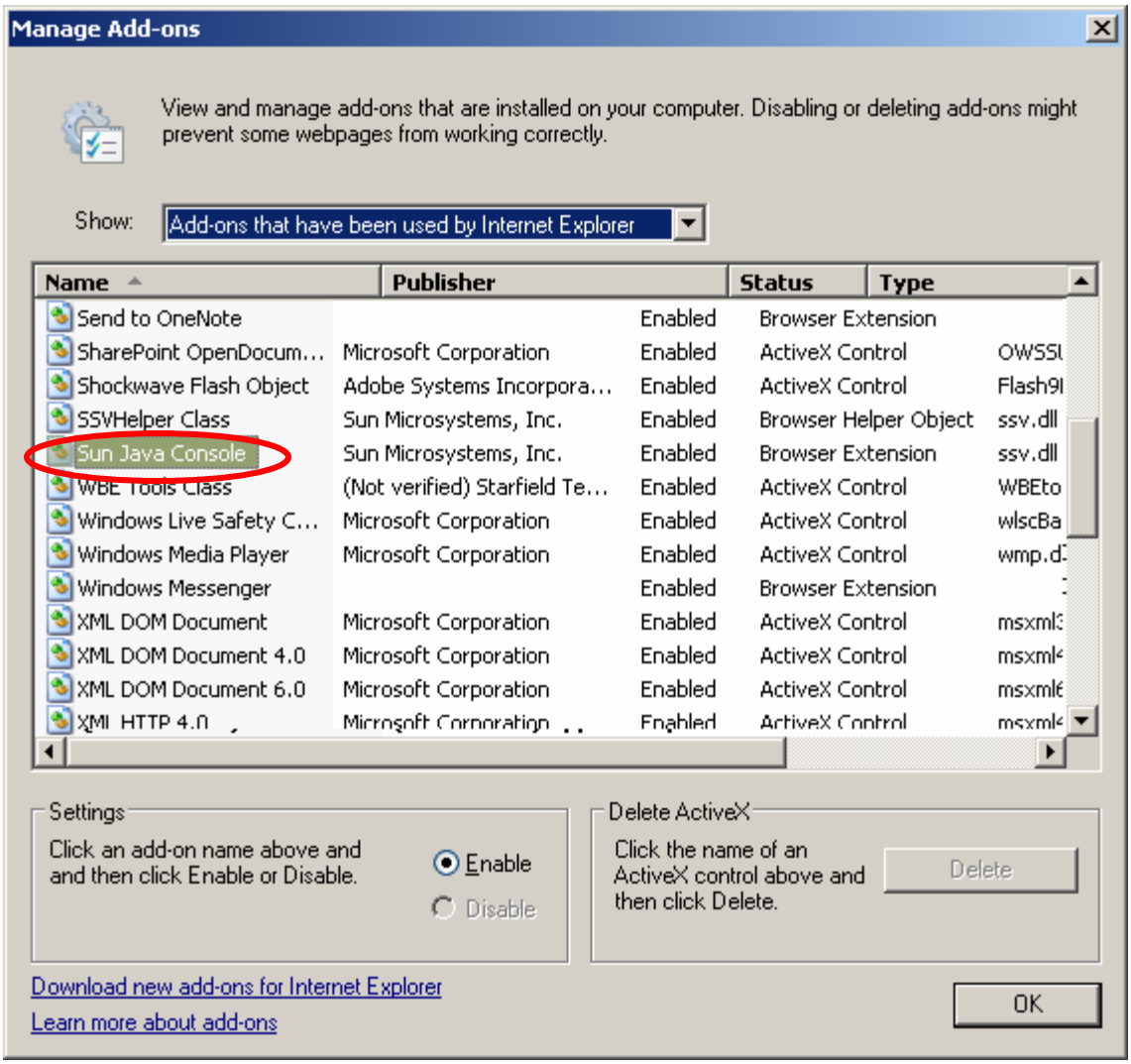
Using the ttoolbar at the top, go to "Tools" then got to "Internet Options"





Click on Manage add-ons.

Here is the actual add on manager and this picture also shows the Java Console. It should be enabled.


Manage Add-ons
View and manage add-ons that are installed on your computer. Disabling or deleting add-ons might prevent some webpages from working correctly.
Show:
Add-ons that have been used by Internet Explorer
Name
Publisher
Status
Type
Send to OneNote
Enabled
Browser Extension
SharePoint OpenDocum...
Microsoft Corporation
Enabled
ActiveX Control
Shockwave Flash Object
Adobe Systems Incorpora...
Enabled
ActiveX Control
SSVHelper Class
Sun Microsystems, Inc.
Enabled
Browser Helper Object
ssv.dll
Sun Java Console
Sun Microsystems, Inc.
Enabled
Browser Extension
ssv.dll
WBE Tools Class
(Not verified) Starfield Te...
Enabled
ActiveX Control
Windows Live Safety C...
Microsoft Corporation
Enabled
ActiveX Control
Windows Media Player
Microsoft Corporation
Enabled
ActiveX Control
Windows Messenger
Enabled
Browser Extension
XML DOM Document
Microsoft Corporation
Enabled
ActiveX Control
XML DOM Document 4.0
Microsoft Corporation
Enabled
ActiveX Control
XML DOM Document 6.0
Microsoft Corporation
Enabled
ActiveX Control
Settings
Click an add-on name above and and then click Enable or Disable.
Enable
Disable
Delete ActiveX
Click the name of an ActiveX control above and then click Delete.
Delete
Download new add-ons for Internet Explorer
Learn more about add-ons
OK