

Primary Care Home: Overview of Collaboratives

Joint Meeting of the Oregon Health Fund Board,
Delivery System Committee and Oregon Health Policy
Commission

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Agenda

- **The National Landscape** – What’s going on at the BCBS Association Level?
- **The Regional Landscape** – What’s going on at Regence?
- **The Future Directions** - research and development of the primary care home



The National Landscape – What's going on at the BCBS Association Level?

- Patient-Centered Medical Home Collaborative
 - 22 BCBS Plan demonstrations
 - AAFP, ACP, AOA, and AAP
- Patient-Centered Primary Care Collaborative –
 - BCBSA = 1st payer on Executive Committee
 - NBGH, NBCH, GM, many others
 - AARP
 - Bridges to Excellence, NCQA, DMAA
 - AAFP, ACP, AOA, and AAP



The Regional Landscape – What's going on at Regence?

- Why is Regence engaged in this?
- Pilots
 - Clinical Performance Improvement
 - Pay 4 Condition
 - Patient Satisfaction
 - HIT Community Connectivity
 - Expanded Primary Care Home Collaboratives



Clinical Performance Improvement Pilots

- Criteria for selection: develop infrastructure for Patient Centered Medical Home
 - EHR in place or staged for implementation
 - Intention to implement patient-centered chronic care model
 - Generally focused on diabetes, expand to other conditions
 - Build-out registries and redesign of delivery
 - Track outcomes over time



Clinical Performance Improvement Pilots

- 2006-2007: Legacy, Family Physicians Group, PeaceHealth, North Bend Medical Center, Corvallis Clinic
- 2007-2008: Portland Family Practice, Pacific Medical Group, High Lakes, Greenfield, PeaceHealth



Pay 4 Condition

- OHSU
- Goal: model a risk-stratified reimbursement system tied to improving the care of patients with diabetes
- Team approach
- Population based



Patient Satisfaction

- **5 Medical groups**
 - Portland Clinic, Salem Clinic, Womens Healthcare Associates, Orthopedic and Fracture Care, Northwest Primary Care
- **MGMA survey**, standard methodology
- **Scientifically comparable reports**
 - physician-specific + group level reports compared to peers, region and nation
- **Data-directed improvement plans, expert redesign assistance**
- **Goal:** achieve 90th percentile of MGMA nationally



The Future Directions - research and development of the medical home

- Expanded Primary Care Home Collaboratives
 - 3 year pilots
 - 2 large scale collaboratives in Oregon, 1 in Washington
 - Demonstrated leadership and record of accomplishment in prior CPI pilots
 - Rigorous research design and evaluation strategy
- Process redesign, clinical quality, utilization and cost outcomes



Conclusions

- Primary care medical home: a compelling concept with promising early trends
- More research needed
 - Quality impact
 - Global cost impact
 - Reimbursement methodology