

# OREGON LIQUOR CONTROL COMMISSION

## Public Safety Services Program

**O**LCC's Public Safety Services Program regulates the manufacture, distribution and sale of alcoholic beverages, and provides education and training to licensees and service permit holders.

### Enforcement

The OLCC Enforcement Division's purpose is to promote public safety through several key strategies including education, training, enforcement. Forty-two regulatory inspectors handle enforcement for the entire state.

The Enforcement Division deals with issues including over-service of alcohol, alcohol service permit violations, problem premises, community livability issues, and the sale and/or service of alcohol to minors.

The division also fosters partnerships with licensees, local governing bodies, citizen groups, neighborhood associations, law enforcement, schools and universities, moderation groups, and other stakeholders.

### Licensing

The Licensing Division is responsible for issuing and renewing licenses to Oregon businesses involved in the manufacture, distribution, and retail sale of alcoholic beverages. The division also issues Alcohol Service Permits to employees of licensed businesses whose job is to mix, sell, and/or serve alcoholic beverages by the glass to on-premises patrons.

The Licensing Division oversees the issuance and renewal of more than 14,000 annual liquor licenses, 5,000 temporary special event licenses (per year), and 130,000 alcohol service permits. There are approximately 45 license investigators, technical, and administrative staff in five regional offices (Portland, Salem, Eugene, Medford, Bend).

### Service Permits

The OLCC ensures that qualified individuals who are not a risk for compliance with liquor laws are issued permits. All alcohol servers and their managers in Oregon are required to have service permits. Three members of the service permit team who process and investigate service permit applications. Oregon has more than 130,000 active service permittees.



OLCC's Public Safety Services Program staff work hard to balance community and licensee concerns in partnership with diverse groups such as local governments, law enforcement, and neighborhood associations to provide quality service to all Oregonians while promoting responsible alcohol sales and service.

For more information contact:

### Public Safety Program

phone: 503-872-5070

fax: 503-872-5074

toll free: 800-452-6522



*The mission of the OLCC is to promote the public interest through the responsible sale and service of alcoholic beverages.*

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## Alcohol Server Education (ASE)

Alcohol server education courses are taught by private instructors, and as of April 2008, also by online class providers who are certified by the OLCC. Course curriculum includes instruction in Oregon's alcohol laws and responsible service strategies. Completion of the Alcohol Server Education program is required for an individual to receive a service permit.

### OLCC Offices

#### **PORTLAND MAIN OFFICE**

*Counties: Clackamas, Columbia, Multnomah, Washington*

9079 S.E. McLoughlin Blvd.  
Portland, OR 97222

#### **Mailing address:**

P.O. Box 22297  
Milwaukie, OR 97269-2297  
Phone: (503) 872-5000  
Fax: (503) 872-5074  
Toll free in Oregon: (800) 452-6522

#### **BEND**

*Counties: Baker, Crook, Deschutes, Grant, Harney, Jefferson, Malheur, Wheeler*

2146 NE 4th Street, Suite 160  
Bend, OR 97701  
Phone: (541) 633-1108  
Fax: (541) 388-6321

#### **COOS BAY**

*Counties: Coos, Curry*

500 Central  
PO Box 1176  
Coos Bay, OR 97420  
Phone: (541) 266-7601  
Fax: (541) 266-7234

#### **CORVALLIS**

*County: Benton*  
260 SW Madison Avenue, Suite 109  
Corvallis, OR 97333  
Phone: (541) 288-6435

#### **EUGENE**

*Counties: Lane, Linn*  
927 Country Club Road, Suite 200  
Eugene, OR 97401  
Phone: (541) 686-7739  
Fax: (541) 687-7381

#### **KLAMATH FALLS**

*Counties: Klamath, Lake*  
700 Main St., #204B  
Klamath Falls, OR 97601  
Phone: (541) 883-5600  
Fax: (541) 883-5507

#### **MEDFORD**

*Counties: Josephine, Jackson*

7 Crater Lake Avenue, Suite A  
Medford, OR 97504  
Phone: (541) 776-6191  
Fax: (541) 265-4521

#### **NEWPORT**

*County: Lincoln*  
715 S.W. Fall St.  
Newport, OR 97365  
Phone: (541) 265-4522  
Fax: (541) 265-4521

#### **PENDLETON**

*Counties: Gilliam, Morrow, Sherman, Umatilla, Union, Wallowa*  
700 S.E. Emigrant, Suite 140  
Pendleton, OR 97801  
Phone: (541) 276-7841  
Fax: (541) 278-4086

#### **ROSEBURG**

*County: Douglas*  
251 N.E. Garden Valley Blvd., Suite A-3  
Roseburg, OR 97470  
Phone: (541) 440-3362  
Fax: (541) 440-3361

#### **SALEM**

*Counties: Marion, Polk, Yamhill*  
200 Hawthorne Ave SE, Suite B-210  
Salem, OR 97301  
Phone: (503) 378-4871  
Fax: (503) 378-4594

#### **TROUTDALE**

*Counties: Hood River, Wasco*  
141 SE Dora Ave  
Troutdale, OR 97060  
Phone: (503) 572-8948  
Fax: (503) 669-0875

#### **WARRENTON**

*Counties: Tillamook, Clatsop*  
65 Hwy 101 N, Suite 201  
P.O. Box 967  
Warrenton, OR 97146  
Phone: (503) 861-3912  
Fax: (503) 861-6074

9079 SE McLoughlin Blvd., Portland, OR 97222  
Phone: 503-872-5000 ● Fax: 503-872-5266 ● Toll free: 800-452-OLCC