

BOARD OF MEDICAL EXAMINERS LINKS TO OREGON BENCHMARKS

Related Oregon Benchmarks (OBMs) or High-Level Outcomes (HLOs):								
OBM #45: Premature death: years of life lost before age 70.								
OBM #46: Percentage of adults whose self-perceived health status is very good or excellent.								
Agency Mission: Protect the health, safety, and well being of Oregon citizens by regulating the practice of medicine in a manner that promotes quality care.								
Agency Goal	OBM# HLO#	Key Performance Measure	PM #	PM Since	New or Mod.?	2000 Value	2005 Target	Lead Division or Unit (Optional)
Goal 1: Determine requirements for licensure and ensure that all applicants granted licensure meet Oregon requirements.	Mission	Percentage of Board-issued license denials that were upheld upon appeal.	1	2002	New		100%	Licensing
Goal 2: Provide information to the public about the Board's mission, services, and licensees.	46	Number of hits on the Board's web site per month.	2	2002	New		40,000	Administrative Services Licensing Investigations
Goal 2:	46	Percentage of forms requesting license data that were generated from the web site.	3	2002	New		60%	Administrative Services Licensing
Goal 3: Inform licensees regarding the Board's expectations for delivery of health care consistent with contemporary standards.	Mission	Percentage of participants rating informational presentations by Executive staff as 'good' or better.	4	2002	New		85%	Administration Health Professionals Program

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Goal 4: Investigate complaints against licensees, and ensure that the board members have sufficient information to take appropriate action based on the facts of the case.	45 46	Percentage of disciplinary actions not overturned by appeal.	5	2002	New		100%	Investigations
Goal 5: Rehabilitate licensees when possible while protecting public safety.	45 46	Percentage of licensees voluntarily entering treatment for substance abuse who meet the terms of the aftercare agreement.	6	2000		88%	90%	Health Professionals Program
Goal 5:	45 46	Percentage of total probationers who re-offend within 3 years.	7	2002	New		6%	Investigations
Goal 6: Ensure efficient internal operations and provide human resources to accomplish the Board's mission effectively.	Mission	Average number of days to process an application for medical licensure.	8	2000		45.45 days	45 days	Administrative Services Licensing
Goal 6:	Mission	Average number of days to process and mail a license renewal.	9	2000		17.92 days	15 days	Administrative Services Licensing

PM #	Source of Data
1	Source is agency investigative and registration databases.
2	Statistics provided by DAS, our web site host, showing monthly progression of hits on pages.
3	Web site generated forms vary from hard copy forms. Agency staff will examine the forms to determine result.
4	Measured by a short questionnaire to be completed by presentation attendees after the presentation. The number of licensees attending presentations will accompany the results when submitted. Instituted in 2002.
5	Source of data is agency investigative database.
6	Source of data is Health Professional Program records. The Health Professionals program is our Diversion Program, a voluntary program for licensees with chemical or substance abuse problems.
7	Source of data is agency investigative database. Probationers are those licensees who are monitored for a variety of reasons by order of the Board due to past problems.
8	Source of data is agency licensing database.
9	Source of biennial data is agency licensing database.