FATALITY MANAGEMENT SERVICES

Capability Description: Provide fatality management services, including body recovery and victim identification, working with state and local authorities to provide temporary mortuary solutions, sharing information with mass care services for the purpose of reunifying family members and caregivers with missing persons/remains, and providing counseling to the bereaved.

Mission Area: Response

Resources Used to Develop Questions:
- Target Capabilities List (Fatality Management)
- Comprehensive Preparedness Guide (CPG) 101
- Emergency Management Standard by EMAP

PLANNING

1. Does your jurisdiction have plans that address fatality management services? Answer: radio button, yes/in progress/no

2. If yes, do the plans include the following elements: Answer: multi-answer
   a. Obtaining resources and surge personnel for fatality management
   b. Scene operations including recovering human remains and transferring them to the mortuary facility
   c. Morgue operations
   d. Victim identification and ante-mortem data management
   e. Establishing a family assistance center
   f. Assisting with personal effects recovery
   g. Returning remains to the victims’ families for final disposition
   h. Support services for the bereaved
   i. Response personnel health and safety
   j. Lists of mass fatality mission critical resources (facilities, personnel, and agencies)
   k. Coordination with local and mutual aid partners
   l. Coordination with state and federal agencies
   m. Coordination with the private sector

3. Are mutual aid agreements in place to acquire additional resources during mass fatality emergencies? [EMAP]
4. **Based on your responses to the questions above, how would you rate your overall fatality management services capability as it relates to planning? Answer: dropdown, 1 - 10**

**ORGANIZATION**

5. Have you identified primary and supporting agencies responsible for coordinating fatality management services efforts? *Answer: radio button, yes/in progress/no*

6. Do you have a mechanism in place to engage local partners in planning for fatality management services? *Answer: radio button, yes/in progress/no*

7. Does your emergency management organization include a DMORT team? *Answer: radio button, yes/in progress/no*

8. During mass fatality responses, are critical incident stress management (CISM) strategies, programs, and teams provided as needed? [TCL] *Answer: radio button, yes/in progress/no*

9. Could your emergency management organization support staffing of a Mass Fatality Branch?

10. Is a procedure in place to request additional mass fatality services resources through: *Answer: multi-answer*
    a. Mutual Aid
    b. Private vendors
    c. Regional resources (i.e. hazmat)
    d. State agencies
    e. Federal agencies

**EQUIPMENT**

11. Based on your responses to the questions above, how would you rate your overall fatality management services capability as it relates to organization? *Answer: dropdown, 1 - 10*

12. Do you have adequate equipment and supplies to implement fatality management services actions for your jurisdiction? *Answer: radio button, yes/in progress/no*

13. If not, which of the following equipment and/or associated resources are you most in need of to support fatality management services actions? *Answer: multi-answer*
    a. Refrigerated storage
    b. Personal protective equipment
    c. Body bags
    d. Medical Examiners/Coroners
    e. Medical teams
    f. Data management
    g. Security personnel
    h. WMD detection equipment
    i. Funeral support
    j. Crisis counselors
    k. Other (text box)
14. Based on your responses to the questions above, how would you rate your overall fatality management services capability as it relates to equipment? Answer: dropdown, 1 - 10

TRAINING

15. Have you identified staff and key partners responsible for implementing fatality management services actions? Answer: radio button, yes/in progress/no
16. Have identified staff been been trained on fatality management services actions? Answer: radio button, within the past year/within the past 2 years/within the past 5 years/no
17. If yes, which aspects of the fatality management services capability have been trained to? Answer: multi-answer
   a. Activation of fatality management operations (including DMORT)
   b. Implementation of on-scene fatality management operations
   c. Morgue operations
   d. Management of ante-mortem data
   e. Victim identification
   f. Family assistance
   g. Final disposition of remains and personal effects
   h. Demobilization of fatality management operations

18. Based on your responses to the questions above, how would you rate your overall fatality management services capability as it relates to training? Answer: dropdown, 1 - 10

EXERCISES

19. Have you identified staff and key partners responsible for implementing fatality management services actions? Answer: radio button, yes/in progress/no
20. Have identified staff been trained on fatality management services actions? Answer: radio button, within the past year/within the past 2 years/within the past 5 years/no
21. If yes, which aspects of the fatality management services capability have been exercised? Answer: multi-answer
   a. Activation of fatality management operations (including DMORT)
   b. Conduct of on-scene fatality management operations
   c. Morgue operations
   d. Management of ante-mortem data
   e. Victim identification
   f. Family assistance
   g. Final disposition of remains and personnel effects
   h. Demobilization of fatality management operations
22. Has exercising of the fatality management services capability led to identification of corrective actions in regard to this capability? Please identify in the gaps section of this question. Answer: radio button, yes/in progress/no
23. Based on your responses to the questions above, how would you rate your overall fatality management services capability as it relates to exercises? *Answer: dropdown, 1 - 10*

GLOBAL

24. Based on your responses to the questions above, how would you rate your overall fatality management services capability? *Answer: dropdown, 1 - 10*

25. Based on your responses to the questions above, what priority (high, medium, low) would you assign to the fatality management services capability for your jurisdiction? *Answer: radio button, H, M, L*

26. Please identify which hazard/threat would most likely tax your ability to perform the fatality management services capability? *Answer: dropdown, hazards*

27. Have you identified any planning barriers or do you have any additional notes or comments regarding the fatality management services capability? *Answer: Text*