State Capability Assessment Project

Draft Questions

MASS CARE SERVICES

<table>
<thead>
<tr>
<th>Capability Description:</th>
<th>Provide life-sustaining services to the affected population with a focus on hydration, feeding, and sheltering to those who have the most need, as well as support for reunifying families.</th>
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<tbody>
<tr>
<td>Mission Area:</td>
<td>Response</td>
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| Resources Used to Develop Questions: | • Target Capabilities List (Mass Care [Shelter, Feeding and Related Services])  
• Comprehensive Preparedness Guide (CPG) 101  
• Emergency Management Standard by EMAP |

PLANNING

1. Does your jurisdiction have plans that address mass care services? Answer: radio button, yes/in progress/no
2. If yes, do the plans include the following elements: Answer: multi-answer
   a. Identification and assessment of shelter locations
   b. Activation of mass care
   c. Establishing shelter operations
   d. Sheltering the general population
   e. Sheltering companion animals
   f. Closing shelters
   g. Establishing feeding operations
   h. Preparing and distributing food
   i. Establishing bulk distribution operations
   j. Conducting bulk distribution operations
   k. Demobilizing mass care operations
   l. Access and functional needs populations
3. Are communications plans in place to ensure shelters coordinate their operations with on-scene and other off-site support agencies (e.g., expected numbers evacuated, emergency medical support)? Answer: radio button, yes/in progress/no
4. Does the emergency management organization provide a system for identifying individuals who should be transferred to alternate facilities (shelters, hospitals, etc.) based on their needs? [TCL] Answer: radio button, yes/in progress/no
5. Does your jurisdiction have a Mass Casualty Plan? [TCL and CPG] Answer: radio button, yes/in progress/no

6. Based on your responses to the questions above, how would you rate your overall mass care services capability as it relates to planning? Answer: dropdown, 1 - 10

ORGANIZATION

7. Have you identified primary and supporting agencies responsible for coordinating mass care services efforts? Answer: radio button, yes/in progress/no

8. Do you have a mechanism in place to engage local partners in planning for mass care services? Answer: radio button, yes/in progress/no

9. Are mutual aid agreements in place to acquire additional resources to aid in mass care services efforts? Answer: radio button, yes/in progress/no

10. Based on your responses to the questions above, how would you rate your overall mass care services capability as it relates to organization? Answer: dropdown, 1 - 10

EQUIPMENT

11. Do you have adequate equipment and supplies to implement mass care services actions for your jurisdiction? Answer: radio button, yes/in progress/no

12. If not, which of the following equipment and/or associated resources are you most in need of to support mass care services actions? Answer: multi-answer
   a. Communications equipment
   b. Trained shelter and mass care personnel
   c. Portable shelter facilities
      i. Human
      ii. Animal
   d. Heating and cooling equipment
   e. Chairs, beds, etc.
   f. Cleanup kits, portable toilets and hand wash stations
   g. Durable and disposable medical equipment
   h. Cleaning supplies
      i. Trash removal/management supplies
   j. Field/mobile kitchens
   k. Pre-packages meals
   l. Portable/potable water systems
   m. Animal Incident Response/Transport/Sheltering Teams and supplies
   n. Childcare services
   o. Other (text box)

13. Based on your responses to the questions above, how would you rate your overall mass care services capability as it relates to equipment? Answer: dropdown, 1 - 10
14. Have you identified staff and key partners responsible for implementing mass care services actions? Answer: radio button, yes/in progress/no

15. Have identified staff been trained on mass care services actions? Answer: radio button, within the past year/within the past 2 years/within the past 5 years/no

16. If yes, which aspects of the mass care services capability have been trained to?
   a. Sheltering
   b. Feeding
   c. Bulk distribution
   d. Delivery of companion animal services
   e. Common mass care issues (e.g., culture, language, accommodating people with disabilities in general population shelters etc.)
   f. Use of the ARC/HHS Initial Intake and Assessment Tool that is used for initial screening of clients

17. Based on your responses to the questions above, how would you rate your overall mass care services capability as it relates to training? Answer: dropdown, 1 - 10

18. Have you identified staff and key partners responsible for implementing mass care services actions? Answer: radio button, yes/in progress/no

19. Have identified staff been trained on mass care services actions? Answer: radio button, within the past year/within the past 2 years/within the past 5 years/no

20. If yes, which aspects of the mass care services capability have been trained to? Answer: multi-answer
   g. Sheltering
   h. Feeding
   i. Bulk distribution
   j. Delivery of companion animal services
   k. Common mass care issues (e.g., culture, language, accommodating people with disabilities in general population shelters etc.)

21. Has exercising of the mass care services capability led to identification of corrective actions in regard to this capability? Please identify in the gaps section of this question. Answer: radio button, yes/in progress/no

22. Based on your responses to the questions above, how would you rate your overall mass care services capability as it relates to exercises? Answer: dropdown, 1 - 10

23. Based on your responses to the questions above, how would you rate your overall mass care services capability? Answer: dropdown, 1 - 10
24. Based on your responses to the questions above, what priority (high, medium, low) would you assign to the mass care services capability for your jurisdiction? *Answer: radio button, H, M, L*

25. Please identify which hazard/threat would most likely tax your ability to perform the mass care services capability? *Answer: dropdown, hazards*

26. Have you identified any planning barriers or do you have any additional notes or comments regarding the mass care services capability? *Answer: Text*