

Disclosure and Other Patient Safety Related Resources

DISCLOSURE

ASHRM – three monographs on disclosure; website has a variety of resources for risk managers and others on patient safety.

[Disclosure: What works now and what can work even better \(part 3 of 3\)](#) (2/25/2004)

[Disclosure: Creating an effective patient communication policy \(part 2 of 3\)](#) (11/1/2003)

[Disclosure: The next step in better communication with patients \(part 1 of 3\)](#) (5/1/2003)

- http://www.ashrm.org/ashrm_app/index.jsp

Children’s Hospital of Atlanta (CHOA) – disclosure training module and bibliography

- <http://www.choa.org/default.aspx?id=1656>

Johns Hopkins video: *Removing Insult from Injury – Disclosing Adverse Events*.

This is a training package that includes a 25-minute video, Facilitator Guide, and six sample vignettes. Cost is \$99.95 plus shipping. The website has three short clips of different disclosure scenarios.

- http://www.jhsph.edu/dept/hpm/research/Wu_video.html

MITSS – support group to promote healing after a medical error; the website has resources for patients and clinicians

- www.MITSS.org

NPSF – good resource; use the search function and search on “disclosure” to access disclosure-related information.

- www.NPSF.org

PHA (Partnership for Health and Accountability) – a program of the Georgia Hospital Association. Provides a video: *Discussing Unanticipated Outcomes and Disclosing Medical Errors* by Dr. John Banja, a medical ethicist and Associate Professor at Emory University Center for Ethics. The video is 55 minutes long and may be viewed on line. A downloadable version is available, but requires a T1 line.

- <http://www.gha.org/pha/video/index.asp>

Sorry Works – coalition of health care professionals, patients and others to provide alternatives to current medical malpractice responses. The website is devoted to varied aspects of disclosure. See in particular [The Facts on the University Michigan’s Apology/Disclosure Program](#) and click on the link to the article: Weber, D. O. (2006). Who’s sorry now? *The Physician Executive*. p 7-14, March-April which includes a case report by Richard Boothman of Michigan’s experience since initiating its program.

- <http://www.sorryworks.net/index.phtml>

When Things Go Wrong: Responding to Adverse Events – A Consensus Statement of the Harvard Hospitals

- <http://www.macoalition.org/documents/respondingToAdverseEvents.pdf>

Other Patient Safety Related Resources

AHRQ – numerous safety and quality resources

- <http://www.ahrq.gov/qual/errorsix.htm>
- <http://www.ahrq.gov/qual/>

Massachusetts Coalition for the Prevention of Medical Errors – A coalition of government agencies and health care providers to reduce medical errors and to distribute information about the causes of sentinel events and strategies for prevention. Website has resources and links for patient safety.

- <http://www.macoalition.org>

National Patient Safety Association, United Kingdom – various patient safety resources, including an RCA-based tool for assessing infections.

- <http://www.npsa.nhs.uk/>

PBS series on *Remaking American Medicine* – A four-part series that follows pioneering individuals struggling to fix our broken health care system.

- PROGRAM 1 - SILENT KILLER profiles individuals who are committed to fixing a health care system that is estimated to kill up to 98,000 people a year.
- PROGRAM 2 - FIRST DO NO HARM focuses on efforts to eliminate hospital-acquired infections and medication errors.
- PROGRAM 3 - THE STEALTH EPIDEMIC looks at groundbreaking efforts to create effective chronic disease management programs. PROGRAM 4 - HAND IN HAND shows how a unique partnership between patients, families and providers is transforming a teaching hospital. Available in DVD for \$29.99
- <http://www.pbs.org/remakingamericanmedicine/>

Pennsylvania Patient Safety Authority – A state agency charged with reducing/eliminating medical errors through identification of problems and recommending solutions. It administers a mandatory reporting program and requires disclosure of errors. The website includes Advisories and resources.

- <http://www.psa.state.pa.us/psa/site/default.asp>

VA National Center for Patient Safety Center – resource for hazard summaries, trainings, and other patient safety information

- <http://www.patientsafety.gov/>