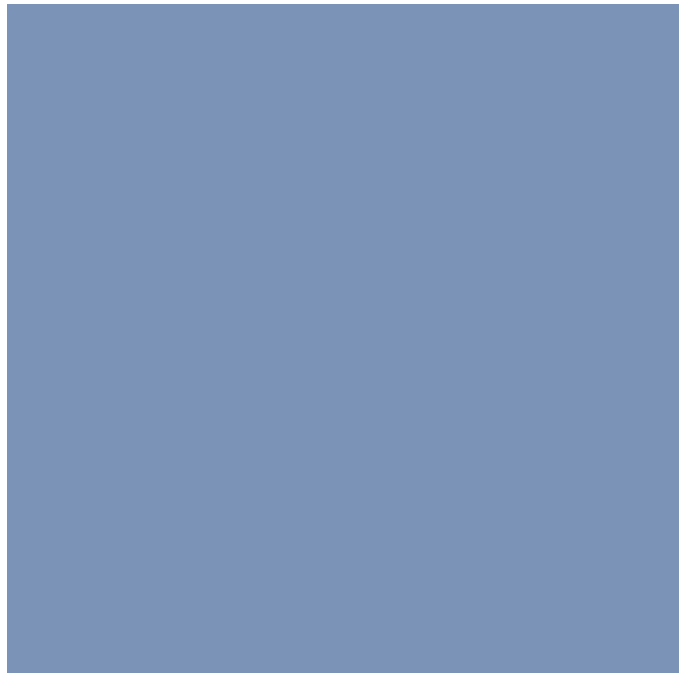


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**Directory of
Nurse Aide
Registries**

2008



State	Who maintains the registry in your state?	Who investigates complaints in your state?
Alabama	<p>Carolyn C. Harvey, RN Alabama Department of Public Health Nurse Aide Program Coordinator Division of Healthcare Facilities PO Box 303017 Montgomery, AL 36130-3017 334-206-5169 Fax: 334-206-5219 E-mail: charvey@adph.state.al.us</p>	<p>Felicia Williams, RN Alabama Department of Public Health Complaint Unit Supervisor Division of Healthcare Facilities PO Box 303017 Montgomery, AL 36130-3017 334-206-5139</p>
Alaska	<p>Lisa Maroney Nurse Aide Registry Department of Commerce, Community & Economic Development Division of Corporations, Business And Professional Licensing 550 West 7th Avenue, Suite 1500 Anchorage, AK 99501 907-269-8169 Fax: 907-269-8196 E-mail: lisa.maroney@alaska.gov Web site: http://www.dced.state.ak.us/occ/pnua.htm</p>	<p>Ken Weimer, Investigator Department of Commerce, Community & Economic Development Division of Corporations, Business And Professional Licensing 550 W. 7th Avenue, Suite 1500 Anchorage, AK 99501 907-269-8109 Fax: 907-269-8195 E-mail: Ken.weimer@alaska.gov</p>
Arizona	<p>Arizona State Board of Nursing 4747 N. 7th Street Suite 200 Phoenix, AZ 85014-3653 602.889.5150 Fax: 602.889.5155</p>	<p>Arizona State Board of Nursing 4747 N. 7th Street Suite 200 Phoenix, AZ 85014-3653</p>
Arkansas	<p>Office of Long Term Care Direct Line: 501-682- 1807 Web site: http://www.arkansas.gov/dhs/sgNH.html</p>	<p>Office of Long Term Care 1-800-582-4887 Web site: http://www.arkansas.gov/dhs/sgNH.html</p>
California	<p>Ley Arquisola, R.N., Chief Department of Health Services CNA/HHA/CHT Certification Unit Licensing & Certification Program ATCS-MS 3301 P.O. Box 997416 1615 Capitol Avenue Sacramento, CA 95899-7416 916-327-2445</p>	<p>Marc Parker, Acting Section Chief Department of Public Health Licensing & Certification Program Investigation Section MS 3303, P.O. Box 997416 Sacramento, CA 95899-7416 916-552-8876 Fax: 916-552-8788 E-mail: Marc.Parker@cdph.ca.gov</p> <p>Marc Parker, Manager I Northern Regional Office Complaint Investigation Unit MS-3303 P.O. Box 997416 Sacramento, CA 95899-7416 916-552-8876</p>

State	Who maintains the registry in your state?	Who investigates complaints in your state?
California, Continued		<p>Fax: 916-552-8788 E-mail: Marc.Parker@cdph.ca.gov</p> <p>Brian L. Woods, M.P.H, Manager I Southern Regional Office Complaint Investigation Unit 100 North Barancca St. Suite 910 West Covina, CA 91791 Office Main Line: 626-331-0706 Alternative Line: 626-960-3850 Fax: 626-915-3069 Direct line: 626-966-3713</p> <p>Kimberly Madsen, Manager I Criminal Background Investigation Unit P.O. 997416, MS 3301 Sacramento, CA 95899-7416 916-552-8882 Fax: 916-552-8854 E-mail: Kimberly.Madsen@cdph.ca.gov</p> <p>Carolyn Klein, Manager I Criminal Background Investigation Unit P.O. 997416, MS 3301 Sacramento, CA 95899-7416 916-319-9098 Fax: 916-552-8854 E-mail: Carolyn.Klein@cdph.ca.gov</p> <p>Evon Redding, Manager I Fingerprint Identification Unit P.O. 997416, MS 3301 Sacramento, CA 95899-7416 916-552-8767 Fax: 916-449-5775 E-mail: Evon.Redding@cdph.ca.gov</p>
Colorado	<p>Colorado Board of Nursing 1560 Broadway, Suite 1370 Denver, CO 80202 303-894-2430 Fax: 303-894-2821</p>	<p>Colorado Board of Nursing 1560 Broadway, Suite 1370 Denver, CO 80202 303-894-2430 Fax: 303-894-2821</p>
Connecticut	<p>Prometric CT Nurse Aide Program Princeton Pike Corporate Center 2000 Lenox Drive, 3rd Floor Lawrenceville, NJ 08648 866-499-7485</p>	<p>Connecticut Department of Public Health 410 Capitol Ave., MS# 12 HSR Hartford, CT 06134-0308 860-509-7400 Fax: 860-509-7538</p>
Delaware	<p>Elise MacEwen, Nurse Aide Registry Coordinator Division of Long Term Care Residents Protection</p>	<p>Long Term Care Residents Protection 3 Mill Road, Suite 308 Wilmington, DE 19806 302-577-6666</p>

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Delaware, Continued	3 Mill Road, Suite 308 Wilmington, DE 19806 Verification: 302-577-6666 Fax: 302-577-6672 CNA registry verification can be made at: www.hdmaster.com	Inquiries about the registry can be made at: www.hdmaster.com
District of Columbia	Pearson VUE Corporate Headquarters 5601 Green Valley Drive Bloomington, MN 55437-1099 Telephone: 952-681-3000 Fax: 952-681-3899	Gerald M. Kasunic D.C. Long-Term Care Ombudsman Legal Counsel for the Elderly 601 E. Street NW, Room A4-540 Washington, DC 20049 202-434-2120 Fax: 202-434-6595
Florida	Department of Health MQA/Certified Nursing Assistant Program 4052 Bald Cypress Way BIN # C-13 Tallahassee, FL 32399-3263 CNA Registry Line: 850-245-4125 ext. 3784 Exemption Line: 850-245-4125 Fax: 850-245-4172 Web site: www.doh.state.fl.us/mqa/cna/cnahome.htm E-mail: MQA_CNA@doh.state.fl.us	Florida Department of Health, Division of Medical Quality Assurance 888-419-3456 or 850-245-4339 Web site: www.doh.state.fl.us/mqa/enforcement/enforce_ howto.htm Florida Abuse Hot Line For children and vulnerable adults: 1-800-96-ABUSE Fax: 800-914-0004
Georgia	Carol Allen, Director Georgia Health Partnership Nurse Aide Registry 1455 Lincoln Parkway Suite 750 Atlanta, GA 30346-2200 Office: 678-527-3010 or 800-414-4358 Fax: 678-527-3001	Department of Human Resources Office of Regulatory Services Long Term Care Section 2 Peachtree Street, NW, 31 st Floor Atlanta, GA 30303 404-657-5850
Hawaii	Kathleen L. Yokouchi, Executive Officer Program Coordinator/Contract Officer Professional and Vocational Licensing Branch Department of Commerce & Consumer Affairs PO Box 3469 Honolulu, HI 96801 808-734-2101, ext. 122 (American Red Cross) Fax: 808-734-8318	Dianne Okumura & Gerald Chung Hawaii State Department of Health Office of Health Care Assurance Kinau Hale 1250 Punchbowl Street, Room 237 Honolulu, HI 96813 808-586-4080 Fax: 808-586-5844
Idaho	Idaho Nurse Aide Program PO Box 83720 Boise ID 83720-0036 800-748-2480 E-mail: IDNAP@idhw.state.id.us Online Verifications: www.hdmaster.com	Loretta Todd, RN Division of Medicaid Bureau of Facility Standards Department of Health and Welfare PO Box 83720 Boise, ID 83720-0036 208-334-6626 Fax: 208-364-1888

State	Who maintains the registry in your state?	Who investigates complaints in your state?
Illinois	Illinois Department of Public Health Health Care Worker Registry 525 W. Jefferson St. 4th Floor Springfield, IL 62761 217-785-5133 Fax: 217-524-0137 E-mail: DPH.HCWR@illinois.gov	Illinois Department of Public Health Office of Health Care Regulations Complaint Investigation Unit 525 W. Jefferson St. Springfield, IL 62761 24-hour hotline: 1-800-252-4343
Indiana	Darlene K. Jones Indiana State Department of Health Division of Long Term Care 2 North Meridian Street, Section 4B Indianapolis, IN 46204 317-233-7351 Fax: 317-233-7750	Brenda Meredith Indiana State Department of Health Division of Long Term Care 2 North Meridian Street, Section 4B Indianapolis, IN 46204 317-233-7321 Fax: 317-233-7322
Iowa	Greg DeMoss Direct Care Worker Registry Division of Health Facilities Iowa Department of Inspections & Appeals Lucas State Office Building 321 East 12th Street – 3 rd Floor Des Moines, IA 50319-0083 Phone: 515-281-4077 Fax: 515-242-5022 VRS: 866-876-1997 E-mail: Greg.DeMoss@dia.iowa.gov Web site: www.dia-hfd.state.ia.us SING: www.info.state.ia.us/sing	Department of Inspections and Appeals Health Facilities Division Lucas State Office Building – 3 rd Floor Des Moines, IA 50319 COMPLAINT HOTLINE: 515-281-4115 or 1-877-686-0027
Kansas	Kansas Department of Health and Environment Health Occupations Credentialing 1000 SW Jackson Suite 200 Topeka, KS 66612-1365 Verifications: 785-296-6877 Questions: 785-296-6877 Fax: 785-296-3075 Web site: www.ksnurseaidregistry.org E-mail: kfritts@kdhe.state.ks.us	Mary Jane Kennedy Licensure, Certification and Evaluation Commission Kansas Department on Aging New England Building 503 S Kansas Avenue Topeka, KS 66603-3404 785-296-4986 Fax: 785-296-0256 E-mail: www.mail@aging.wpo.state.ks.us Web site: www.agingkansas.org/kdoa
Kentucky	Kentucky Board of Nursing 312 Whittington Parkway, Suite 300 Louisville, KY 40222 502-429-3300 Fax: 502-429-3311 Web site: http://www.kbn.ky.gov/	Long Term Care Division Office of Inspector General 275 East Main, 5E-B Frankfort, KY 40621 502-564-2888 Fax: 502-564-6546
Louisiana	Mark A. Hebert Louisiana State Board of Examiners for Nursing Facility Administrators, (NFA) Nurse Aide Registry 5647 Superior Drive	Shirley Smith Health Standards Section PO Box 3767 Baton Rouge, LA 70821-3767 225-342-5779

State	Who maintains the registry in your state?	Who investigates complaints in your state?
Louisiana, Continued	Baton Rouge, LA 70816 225-295-8575 Fax: 225-295-8578	Long Term Care Complaint Hotline: 888-810-1819 Fax: 225-342-5305
Maine	Lynn J. Farnham, RN Nursing Education Consultant Maine Registry of Certified Nursing Assistants Maine Department of Health & Human Services State House Station 11 41 Anthony Avenue Augusta, Maine 04333 207-624-7300 Fax: 207-287-9325	Department of Health & Human Services Division of Licensing & Certification State House Station #11 41 Anthony Avenue Augusta, Maine 04333
Maryland	Ethel M. Stanley, Administrator of the Nursing Assistant Certification Program Maryland Board of Nursing 4140 Patterson Avenue Baltimore, MD 21215-2254 410-585-1990 Fax: 410-358-3530	Maryland Board of Nursing 4140 Patterson Avenue Baltimore, MD 21215-2254 410-585-1925
Massachusetts	Massachusetts Nurse Aide Registry Massachusetts Department of Public Health Division of Health Care Quality 99 Chauncy Street, 2nd Floor Boston, MA 02111 Nurse Aide Inquiry or Registry Personnel: 617-753-8143	Massachusetts Department of Public Health Division of Health Care Quality 99 Chauncy Street Boston, MA 02111 617-753-8000
Michigan	Michigan Department of Community Health Bureau of Health Professions PO Box 30670 Lansing, MI 48909 Program Applications & Information: 517-241-0554 Web site: www.michigan.gov/healthlicense CNA Registry & Verifications (Thomson Prometric): 1-800-748-0252	Michigan Department of Community Health Bureau of Health Professions Complaint and Allegation Division PO Box 30670 Lansing, MI 48909 517-373-9196
Minnesota	Division Of Compliance Monitoring Nursing Assistant Registry PO Box 64501 St. Paul, MN 55164-0501 Calls placed in MN only: 1-800-397-6124 651-215-8705 Fax: 651 215 9697 E-mail: Bonnie.Wendt@state.mn.us	Office of Health Facility Complaints 85 East 7th Place, Suite 220 PO Box 64970 St. Paul, MN 55164-0970 651-201-4201 1-800-369-7994 E-mail: ohfc-complaints@health.state.mn.us
Mississippi	Mississippi Department of Health Bureau of Health Facilities - Licensure & Certification 143-B LeFleur's Square P.O. Box 1700	Complaint Unit Mississippi Department of Health Bureau of Health Facilities - Licensure and Certification 143-B LeFleur's Square

State	Who maintains the registry in your state?	Who investigates complaints in your state?
Mississippi, Continued	Jackson, MS 39215-1700 (Zip for physical address: 39211) 601-364-1100 Web site: http://www.msdh.state.ms.us/msdhsite/_static/30,0,83.html Reciprocity & Renewals: Pearson VUE Web site: http://www.asisvcs.com/indhome.asp?CPCAT=0725NURSE	P.O. Box 1700 Jackson, MS 39215-1700 (Zip for physical address: 39211) 601-364-1100 Web site: http://www.msdh.state.ms.us/msdhsite/_static/30,0,83.html
Missouri	Danette Beeson Missouri Department of Health and Senior Services Health Education Unit PO Box 570 3418 Knipp Jefferson City, MO 65102 Automated Voice Response Verification: 573-526-5686 573-751-8923 Fax: 573-526-7656 Web site: http://www.dhss.mo.gov/CNARegistry	Missouri Department of Health and Senior Services PO Box 570 912 Wildwood Jefferson City, MO 65102 Hot line: 1-800-392-0210
Montana	Jo Sturdevant Montana Department of Public Health and Human Services Certification Bureau 2401 Colonial Drive, 2 nd Floor Helena, MT 59620-2953 406-444-4980 Fax: 406-444-3456 E-mail: jsturdevant@mt.gov	LaDawn Whiteside Montana Department of Health 406-444-4463
Nebraska	Marletta Stark, RN, Program Manager Department of Health & Human Services Division of Public Health, Licensure Unit Office of Nursing and Nursing Support PO Box 94986 Lincoln NE 68509-4986 General: 402-471-0537 Registry: 402-471-0537 Fax: 402-471-1066 Web site: www.dhhs.ne.gov/lis/lisindex.htm Users will need to click on "General License Information" Web site for nurse aide forms: www.dhhs.ne.gov/crl/nursing/na/na.htm	Eve Lewis Administrator Office of LTC Facilities DHHS, Licensing Unit 301 Centennial Mall South Lincoln, NE 68509-4986 402-471-3324 Fax: 402-471-0555 E-mail: eve.lewis@hhss.ne.gov
Nevada	Bureau of Licensure and Certification Point person: Diane Allen 1550 E. College Parkway, Suite 300 775-687-4475	Chris Sansom, BSN, RN Director of Operations Nevada State Board of Nursing 5011 Meadowood Mall Way

State	Who maintains the registry in your state?	Who investigates complaints in your state?
Nevada, Continued	E-mail: dallen@blc.state.nv.us	Suite 300 Reno, NV 89502 775-688-2620 or 888-590-6726 Fax: 775-688-2628 E-mail: csansom@nsbn.state.nv.us
New Hampshire	MaryLou Moreen, RN Program Specialist IV New Hampshire Board of Nursing 21 South Fruit Street, Suite 16 Concord, NH 03301-2431 603-271-8282 or 603-271-2323 Fax: 603-271-6605 E-mail: mmoreen@nursing.state.nh.us Web site available to verify any license: www.state.nh.us/nursing	Health Facilities Administration 129 Pleasant Street Concord, NH 03301-3857 1-800-852-3345 Ext. 4286 Fax: 603-271-4810
New Jersey	Division of Health Facilities Evaluation & Licensing New Jersey Department of Health & Senior Services PO Box 367 Trenton, NJ 08625-0367 1-866-561-5914 or 609-633-9171 Fax: 609-633-9060 Verification: http://www.pearsonvue.com/	Office of Ombudsman for the Institutionalized Elderly Department of Public Advocate PO Box 852 Trenton, NJ 08625-0852 1-877-582-6995 Web site: http://www.state.nj.us/publicadvocate/seniors/elder/ Division of Health Facilities Evaluation & Licensing NJ State Department of Health and Senior Services PO Box 367 Trenton, NJ 08625-0367 1-800-792-9770
New Mexico	DOH/DHI/Health Facility Licensing and Certification Bureau 2040 S. Pacheco Street 2nd Floor, Room 413 Santa Fe, New Mexico 87505 505-476-9040 Automated Voice System: 505-827-1453 Fax: 505-476-9026 On line verification: http://dhi.health.state.nm.us/NAR/index.php	DOH/DHI/Incident Management Bureau 2040 S. Pacheco Street 2nd Floor, Room 210 Santa Fe, New Mexico 87505 505-476-9015 Fax: 505-476-9014
New York	Nancy G. Abeel Bureau of Professional Credentialing New York State Department of Health 161 Delaware Avenue Delmar, NY 12054-1393 518-408-1297 For CNA verifications only: 1-800-918-8818 Web site: www.prometric.com/nurseaide/ny E-mail: procred@health.state.ny.us	Mark Brownell, Director Bureau of Centralized Complaint Intake Program New York State Department of Health 161 Delaware Avenue Delmar, NY 12054-1393 1-888-201-4563

State	Who maintains the registry in your state?	Who investigates complaints in your state?
North Carolina	<p>Department of Health and Human Services Health Care Personnel Registry Division of Facility Services 2709 Mail Service Center Raleigh, NC 27699-2709 919-855-3969 24 Hour Automated Line: 919-715-0562 Fax: 919-733-9764 Web site: www.ncnar.org</p>	<p>Department of Health & Human Services Division of Facility Services Licensure and Certification Section Complaints Investigation 2711 Mail Service Center Raleigh, NC 27699-2711 919-855-3968 Fax: 919-733-3207</p>
North Dakota	<p><u>OBRA Mandated Registry:</u> North Dakota Department of Health Division of Health Facilities 600 East Boulevard Avenue Dept 301 Bismarck, ND 58505-0200 701-328-2353</p> <p><u>Unlicensed Assistive Person Registry:</u> Patricia Hill, RN Assistant Director for Practice/Discipline North Dakota Board of Nursing 919 South 7th Street, Suite 504 Bismarck, ND 58504-5881 701-328-9788 Fax: 701-328-9785 E-mail: phill@ndbon.org</p>	<p>Bruce Pritschet Division of Health Facilities 600 East Boulevard Avenue Dept 301 Bismarck, ND 58505-0200 701-328-2352</p> <p>(For Unlicensed Assisted Persons Only) North Dakota Board of Nursing 919 South 7th Street, Suite 504 Bismarck, ND 58504-5881 701-328-9788 Fax: 701-328-9785</p>
Ohio	<p>Christine D. Allen Bureau of Information and Operational Support Ohio Department of Health 246 North High Street Columbus, OH 43215-2412 In Ohio only (automated system): 1-800-582-5908 Outside Ohio (automated system): 1-614-752-9500 Fax: 614-564-2461 E-mail: NAR@odh.ohio.gov</p>	<p>Christopher C. Compson Bureau of Diagnostic Safety and Personnel Certification Ohio Department of Health 246 North High Street 3rd Floor Columbus, OH 43215-2412 614-752-8805 E-mail: Chris.Compson@odh.ohio.gov</p>
Oklahoma	<p>Lisa McAlister, BSN, RN Oklahoma State Department of Health Nurse Aide Registry 1000 N.E. 10th Street Room 1111 Oklahoma City, OK 73117-1299 405-271-4085 Fax: 405-271-1130 Web site: http://www.health.state.ok.us/program/nrsaid/index.html</p>	<p>Nick Slaymaker Oklahoma State Department of Health Legal Division 1000 N.E. 10th Street Oklahoma City, OK 73117-1299 405-271-6017 After hours: 1-800-747-8419 Web site: http://www.health.ok.gov/program/nrsaid/index.html</p>
Oregon	<p>Customer Service Center Oregon State Board of Nursing 17938 SW Upper Boones Ferry Rd.</p>	<p>Oregon State Board of Nursing 17938 SW Upper Boones Ferry Rd. Portland, OR 97224</p>

State	Who maintains the registry in your state?	Who investigates complaints in your state?
Oregon, Continued	Portland, OR 97224 971.673.0658 or FAX 971.673.0684 E-mail: oregon.bn.info@state.or.us	971.673.0658 or FAX 971.673.0684
Pennsylvania	Pennsylvania Nurse Aide Registry Pearson VUE P.O. Box 13785 Philadelphia, PA 19101-3785 Telephone: 1-800-852-0518 Fax: 610-617-9398	Surveyors in the Division of Nursing Care Facilities Department of Health 717-787-1816 Fax: 717-772-2163 PA Complaint Hotline: 800-254-5164 Web site: www.health.state.pa.us
Rhode Island	Rhode Island Department of Health Professions 3 Capitol Hill Room 105 Providence, RI 02908-5097 401-222-5888 Fax: 401-222-3352 Web site available to verify any license: www.health.state.ri.us	Rhode Island Department of Health Division of Health Services Regulation Complaint Information 3 Capitol Hill Room 205 Providence, RI 02908-5097 401-222-3855 Fax: 401-222-2158 Web site: www.health.state.ri.us
South Carolina	Pearson VUE Corporate Headquarters 5601 Green Valley Drive Bloomington, MN 55437-1099 Telephone: 952-681-3000 Fax: 952-681-3899	South Carolina Department of Health and Environmental Control Complaint Program 2600 Bull Street Columbia, SC 29201 803-545-4205 Hotline: 1-800-922-6735 Fax: 803-545-4292 E-mail: dennispl@dhec.sc.gov
South Dakota	Jean McGuire, Senior Secretary and Nancy Bohr, RN, MBA, MSN, Nursing Program Specialist South Dakota Board of Nursing 4305 South Louise, Suite 201 Sioux Falls, SD 57106 605-362-2769 Fax: 605-362-2768	Patty Roger South Dakota Department of Health 615 East 4th Street Pierre, SD 57501-1700 605-773-3497 Fax: 605-773-6667
Tennessee	Wanda J. King, Program Manager Nurse Aide Programs Division of Health Care Facilities Department of Health 227 French Landing, Suite 501 Heritage Place, Metro Center Nashville, TN 37243 615-532-7841 Nurse Aide Registry: 1-800-778-4504 Fax: 615-248-3601	Division of Health Care Facilities Central Intake Unit: 1-877-287-0010 Division of Health Care Facilities: 615-741-7670

State	Who maintains the registry in your state?	Who investigates complaints in your state?
Texas	<p>Anne Trejo, Acting Manager NFA Licensing and Credentialing Regulatory Services Department of Aging and Disability Services PO Box 149030, MC: E-414 Austin, TX 78714-9030 512-438-2050 or 1-800-452-3934 Fax: 512-438-2051 E-mail: credential@dads.state.tx.us Web site: http://www.dads.state.tx.us/providers/NF/credentialing/index.html</p>	<p>Texas Department of Aging and Disability Services Consumer Rights and Services, Mail Code E-240 PO Box 149030 Austin, TX 78714-9030 512-438-2011 In state only: 1-800-458-9858</p>
Utah	<p>Utah Health Technology Certification Center 550 East 300 South Room 2036 Kaysville, UT 84037-2699 801-547-9947 Web site: www.utahcna.com</p>	<p>Long Term Care Ombudsman Division of Aging & Adult Services 120 North 200 West Salt Lake City, UT 84103 801-538-3924 Fax: 801-538-4395 Web site: http://health.utah.gov/html/licensing_certifying.html</p>
Vermont	<p>Elizabeth Hansen, RN, MSN LNA Program Coordinator Vermont State Board of Nursing National Life Bldg., North FL2 Montpelier, VT 05620-3402 802-828-2819 or 802-828-2396 Fax: 802-828-2484 Web site: www.vtprofessionals.org</p>	<p>OBRA Abuse Related Complaints: Fran Keeler, Division Director Department of Disabilities, Aging, and Independent Living, Division of Licensing and Protection 103 South Main Street Waterbury, VT 05671-2306 802-241-2345</p> <p>Other Related Complaints: Vermont State Board of Nursing Mary Botter, Executive Director 802-828-3180</p>
Virginia	<p>Jodi Power, RN, JD Deputy Executive Director, Nurse Aide Registry Manager Virginia Board of Nursing Nurse Aide Registry Approves nurse aide education programs, Issues and renews nurse aide certification, Evaluates complaints and takes disciplinary actions 9960 Mayland Drive, Suite 300 Richmond, Virginia 23233 804-367-4569 Fax: 804-527-4455 Web site: www.dhp.virginia.gov</p>	<p>Department of Health Professions Enforcement Division 804-662-9902</p>

State	Who maintains the registry in your state?	Who investigates complaints in your state?
Virgin Islands	Virgin Islands Board of Nurse Licensure P.O. Box 304247, Veterans Drive Station St. Thomas, VI 00803 Phone: 340.776.7131 Fax: 340.777.4003 Online: http://www.vibnl.org/	Virgin Islands Board of Nurse Licensure P.O. Box 304247, Veterans Drive Station St. Thomas, VI 00803 Phone: 340.776.7131 Fax: 340.777.4003 Online: http://www.vibnl.org/
Washington	Michelle Francis Aging and Adult Administration Residential Care Services OBRA-Nurse Aid Registry PO Box 45600 Olympia, WA 98504 360-725-2597 Fax: 360-493-2581	Sheldon Plumer, Manager Resident Protection Program Aging and Adult Services Administration Residential Care Services Division, Resident Protection 640 Woodland Square Loop SE PO Box 45600 Olympia, WA 98504-5600 360-725-2403 Fax: 360-725-2642
West Virginia	Twonna F. Williams, RN Program Manager Nurse Aide Program Office of Health Facility Licensure and Certification 1 Davis Square, Suite 101 Charleston, WV 25301-1799 304-558-0050 Fax: 304-558-1442 Web site: http://www.wvdhhr.org/ohflac/NA/Default.htm	Office of Health Facilities Licensure and Certification 1 Davis Square, Suite 101 Charleston, WV 25301-1799 Phone: 304-558-0050 Fax: 304-558-2515 Web site: www.wvdhhr.org/ohflac/nursinghome
Wisconsin	Wisconsin Nurse Aide Registry Pearson VUE PO Box 13785 Philadelphia, PA 19101-3785 877-329-8760 Web site: http://www.pearsonvue.com/	Shari Busse, Director Office of Caregiver Quality Department of Health and Family Services PO Box 2969 Madison, WI 53701-2969 608-261-8319 Fax: 608-264-6340 E-mail: caregiver_intake@dhfs.state.wi.us Web site: http://dhfs.wisconsin.gov/caregiver/index.htm
Wyoming	Compliance Consultant Bridget Horne, RN Wyoming State Board of Nursing 1810 Pioneer Ave Cheyenne, WY 82002 307-777-7616 E-mail: horne@state.wy.us	Wyoming State Board of Nursing 1810 Pioneer Avenue Cheyenne, WY 82001 Phone: 307.777.7601 Fax: 307.777.3519

To update the Nurse Aide Registry, please e-mail changes to czuger@ncsbn.org.