

SDLAC MEETING  
November 4, 2011  
Oregon State Library Room B9 – 10 AM-3 PM

**Members Present:** Chair Canon Crawford, John Russell, Garnetta Wilker, Greg Doyle, Stephen Cox, Tony Greiner, Linda Malone, Sheryl Eldridge, Glenna Rhodes.

**Staff Present:** MaryKay Dahlgreen, Jim Scheppke, Jennifer Maurer, Ferol Weyand, Robert Hulshof-Schmidt.

**Phone:** Sean Park, Karen Strege-LSTA Five Year Plan evaluator, Phil Faust, Gayla Nader, Doug Hansen, Chris Michela from Gale.

Chair Canon Crawford called meeting to order at 10:09 am.

**Review of Minutes of July 12, 2011:** Rhodes moved to accept minutes as written. Greiner seconded. Motion passed unanimously.

**Agenda Review:** Rhodes added a discussion of adding Oregon book award lists in NoveList; item added after “Review Current Usage Statistics.”

**Journal Acquisitions Report from Gale:**

Maurer reviewed the report sent by Gale of additions they had made to full text periodicals as of September 30, 2011. Maurer also reviewed the definitions that were provided by Gale. Malone inquired if there were limitations on simultaneous use, and Dahlgreen responded that there was no limitation; our cost is based on state population. Wilker reported that some school users are having difficulties with Gale’s PowerSearch. Greiner reported that some academic library staff continues to be concerned about the quality and depth of holdings in the Gale databases. Greiner used the example of a search for “decriminalization of marijuana.” He noted that EBSCO still has much more than Gale. Scheppke suggested asking Gale if this is a content problem or search problem. Is the content there and the search approach is the problem?

Phil Faust, Gayla Nader, Doug Hansen, and Chris Michela from Gale phoned in. Crawford welcomed them and thanked them for joining.

Faust reviewed the Oregon Journal Report September 2011. SDLAC members and Gale staff discussed the issue of full text being announced on the Gale website when they are not actually available. Faust explained that at least one issue of a journal in full text was in place before it was announced on the Gale website. Dahlgreen asked for clarification on the blog regarding full text and holdings; Gale agreed to make that clarification. Greiner will send Faust an email with issues from the Oregon Community College Library Association. Hansen gave a PubMed linking update: 465 titles currently linked; working to double that next year. He noted that just fewer than 4300 searches were from Oregon since the

linking began so there is a user base. Dahlgreen inquired how many titles are in PubMed; Hansen responded that there are approximately 4,000. The linking process is manual and is taking longer than they imagined. They are looking into mass data loading but will continue with the manual process of the titles now. Crawford asked to keep the possibility of future conference calls on the table if requested by the committee and thanked Gale participants before ending the call.

#### **Debrief of Gale Phone Conversation:**

Malone stated that Gale's decision not to pursue exclusive rights to journals may not be the best thing for libraries or their customers and suggested we might need to change RFP process regarding cost because of the issue of exclusive rights. Committee discussed pros and cons of both EBSCO and Gale. Cox commented that Gale's text-to-speech feature is a positive for students who do not read well. Rhodes stated Gale and EBSCO are different products; they search differently and we need to remember that. Dahlgreen would like the committee and everyone to communicate directly with Gale with any questions or issues, and if there is no response or resolution with Gale, they should let OSL staff know. Staff feels that feedback from actual users would be more effective at this point. Dahlgreen reported each library needs to contact Gale and request help or training with whatever issues they have with Gale. "Point of service training" worked very well at the Siuslaw Public Library and should be considered by libraries. Gale is very willing to help with training and the online help from Gale should be utilized.

#### **Follow-Up about Databases Available to Social Workers:**

Dahlgreen reported on professionals'/practitioners' access to evidence-based materials for social workers. In the State Employee Information Center (SEIC), specific agency staff can authorize a contractor or someone who is working for them to use SEIC to access the databases. Dahlgreen will send the council members the direct link to the SEIC form. Access to some medical databases is also available through OHSU.

Karen Strege joined the meeting on the phone.

Robert Hulshof-Schmidt joined the meeting for a short time and introductions were made.

#### **Plan for the Annual Report for the LSTA Council:**

Chair Crawford reported that he had a good response from his email that he sent out to the library community regarding information about the SDLAC. Dahlgreen reminded the committee that an annual report to the LSTA Advisory Council has not been done in the past but is something that can provide the Council a clearer picture of what the SDLAC does. The committee discussed the type of report that would be most effective. Russell noted that a written report provides more clarity as to why recommendations have been made. Strege suggested sharing the report with the library community as there is a lot of interest in Oregon regarding what LSTA and SDLAC are doing and why. Scheppeke observed that the LSTA Advisory Council gets a written report on a form that OSL created for other statewide programs like L-net and OSLIS. The same format could be used to report about SDLAC to the LSTA Advisory Council. Russell does not think the budget piece is necessary. The committee discussed

various avenues for communication providing transparency. The draft minutes are posted on the OSL website within a month. Staff will send the minutes to the SDLAC with the link to the OSL website so the members can send out as well. Cox suggested that Facebook could be utilized. Dahlgreen reviewed the LSTA sample activities report from OSL website for the committee. Suggestions for usage statistics reporting should include a time series, maybe last 3 years. Structure and content of report were discussed, and Crawford, Greiner, and Malone will spearhead. They will share with entire SDLAC before it is submitted to the LSTA Advisory Council. After discussion, the committee decided the annual report would be based on data accumulated annually through March 31<sup>th</sup>. April 15<sup>th</sup> will be the due date to get the report to the staff to include in the LSTA mailing packet for the LSTA Advisory Council's May meeting.

**Other -- Add Awards List to the NovelList:**

Rhodes reported that NovelList is open to adding the book awards that are issued in the state of Idaho. Rhodes will contact NovelList to inquire if book awards issued in the state of Oregon could be added as well. Oregon has OYAN Book Rave, Beverly Cleary Children's Book Award, ORCA, Oregon Spirit Award, and the Oregon Book Awards.

**Review Current Database Usage Statistics:**

Maurer reported Gale database usage for the last two years is about 57% K12/OSLIS, 15% public/tribal libraries, and 27% academic libraries. Overall database use has increased. Maurer will include these numbers in the annual report to the LSTA Advisory Council. Committee would like to see a five-year review of the statistics. Break down a report by each database including statistics on sessions and downloads with Gale. Committee thinks per capita analysis is a must. Compare public to public and school to school. Maurer noted that some of the requested detail may not be available that far back.

**RFP Process Discussion:**

Note: 2013 - 2018 LSTA Five-Year-Plan due to IMLS June 30, 2012. The final plan may inform the RFP process.

**SUGGESTED RFP TIMELINE (in reverse):**

- |                       |  |
|-----------------------|--|
| August 1, 2014        | Gale contract ends   |
| March of 2014         | New contract begins (allow overlap for set-up and learning time)   |
| February 2014         | OSL board approves vendor selection; OSL board meets in Feb, April, and June.  |
| December 2013         | LSTA Advisory Council recommends vendor  |
| November 2013         | SDLAC scoring and selects recommended vendor w/State Procurement Office  |
| July 2013 - Nov. 2013 | SDLAC and library community representatives score proposals (consider recruiting the group earlier, maybe March)   |
| Now through 2012      | Staff will find out more about sole source process and SDLAC will review 2013 - 2018 LSTA Five-Year-Plan and 2008 - 2012 LSTA Five-Year-Plan Evaluation. |

Doyle suggested we could: simplify RFP by asking academic, public/tribal, K12 for their top 50 titles. Scheppeke pointed out that EBSCO has apparently become the sole source vendor for academic libraries.

Members brainstormed essential key resources:

School	Public	Academic
Encyclopedia	Encyclopedia	Depth of the content
Ebooks	Ebooks/GVRL	Authoritative
	Business	
	Health	
Periodicals	Periodicals	Periodicals – all three want general

A common definition of “general periodical database” will be essential to the process. Meeting in January will be set up to discuss that definition. In the interim, Greiner and Malone will work on polishing today’s language and identifying obstacles. Before the next meeting each member should think about definition and send it to Dahlgreen or Maurer.

**NOTE FROM MKD 11/30/11:**

The phrase “General Periodical Database” no longer appears in the ORS or the OAR, ORS 357.206 (a) To provide matching grants and other assistance to facilitate the statewide licensing of electronic databases for all types of libraries.

**OAR 543-060-0010 Definitions**

**(8) “Statewide database licensing” means the cooperative contract negotiation and purchase to make collections of electronically stored data, records or full text available to public, school, academic, and tribal libraries in Oregon.**

Staff will contact SDLAC members to arrange January 2012 meeting.

Meeting was adjourned at 3:09.