

27 April 2010

To: All LEDS Agencies Who Retrieve Oregon Driver's License

Fr: Gene Silva, Oregon DMV Customer Service Manager

Re: Computer Error – Oregon Driver's Licenses

Important Notice

On April 5, 2010, DMV performed a record cleanup to ensure that DMV's records no longer indicate a person's privilege is valid if they surrendered that privilege out-of-state and received a privilege from another state.

Unfortunately, after completing the record cleanup, **DMV has identified records that were invalidated that should not have been.** The records affected by this error are those of people who left Oregon, received a driver license in another state, then quickly returned to Oregon within a couple of months and reapplied for an Oregon driver license. In most of these instances, DMV was notified by the other state that the person received that state's driver license after Oregon had already reissued a driver license to the person. DMV is working diligently to remedy this problem.

For the next few weeks, if you verify a license against DMV's records and find that the expiration date is invalid, you may want to contact DMV at (503) 945-5000 to see if the driver license was invalidated in error.

Again, this issue only affects customers who surrendered an Oregon driving privilege in another state but then returned to Oregon and were issued another Oregon privilege.