



## Office of State Fire Marshal Community Right to Know Electronic Survey Submission

### SYSTEM REQUIREMENTS

Prior to downloading the program, please ensure your computer meets the following system requirements.

#### Operating System

You must have Microsoft Windows 2000 or XP, and a minimum of 160 mb RAM. If you have XP, you will also need to have Windows XP SP3 (Service Pack 3).

The ESS Program is not recommended for Windows Vista or Windows 7 at this time due to some differences in the way it would install.

#### Microsoft Access

Microsoft Access 2000, 2002, 2003, or no Microsoft Access program at all. If you do not have any Microsoft Access program on your computer, a runtime version of Microsoft Access 2003 will automatically install. **WARNING: Do not install the ESS Program if you have a version of Microsoft Access 97, 2007, or 2010.** If you have Microsoft Access 97, 2007, or 2010 installed, you will not be able to participate in the ESS process.

#### Anti-Virus

Symantec's Norton Antivirus and McAfee do not work well with the ESS program. If you have either of those programs installed on your computer, you may not be able to use the ESS program. However, some have experienced success installing ESS by temporarily disabling those programs.

#### Determining Operating System:

On the desktop, right click on My Computer. Select properties. The General tab will indicate which system you have.

#### Determining Microsoft Access Version:

Open the Access program (Windows 2000: Start, Programs, Microsoft Access. Windows XP: Start, All Programs, Microsoft Office, Microsoft Access). Select Help, About Microsoft Access. A box will appear indicating the software version.

If your computer meets the system requirements, please follow these instructions in the order shown.