

Agency Management Report

KPMs For Reporting Year 2009

Agency: YOUTH AUTHORITY, OREGON

	Green = Target to -5%	Yellow = Target -6% to -15%	Red = Target > -15%	Pending	Exception Can not calculate status (zero entered for either Actual or Target)
Summary Stats:	52.38%	9.52%	28.57%	0.00%	9.52%

Detailed Report:

KPMs	Actual	Target	Status	Most Recent Year	Management Comments
1 - ESCAPES - Number of escapes per fiscal year.	4.00	8.00	Green	2009	The agency continues to place emphasis on safety and security measures to reduce the possibility of escapes in its close custody facilities.
2 - RUNAWAYS - Number of runaways from provider supervision (including youth on home visit status) per fiscal year.	239.00	240.00	Green	2009	
3 a - YOUTH TO YOUTH INJURIES - Number of injuries to youth by other youth per fiscal year. a) Facilities	31.00	18.00	Red	2009	While facilities have not met the aggressive target of youth-to-youth injuries, progress continues to be made, with 19% fewer youth-to-youth injuries in 2009 than 2008 and 40% fewer than in 2007.
3 b - YOUTH TO YOUTH INJURIES - Number of injuries to youth by other youth per fiscal year. b) Field	10.00	2.00	Red	2009	
4 a - STAFF TO YOUTH INJURIES - Number of injuries to youth by staff per fiscal year. a) Facilities	1.00	2.00	Green	2009	
4 b - STAFF TO YOUTH INJURIES - Number of injuries to youth by staff per fiscal year. b) Field	1.00	0.00	Exception	2009	Zero staff-to-youth injuries continue to be the agency's target. During the fiscal year 2009, the agency served 1,400 youth in residential and foster care placements, with one injury reported.

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5 a - SUICIDAL BEHAVIOR - Number of youth with serious suicidal behavior, including attempts, during the fiscal year. a) Facilities	13.00	8.00	Red	2009	The agency places extraordinary value on youth safety, with annual suicide prevention training required of all direct service staff. The agency clinical director reviews all incidents of potential suicidal behavior in facilities and community settings to identify action planning for future prevention efforts.
5 b - SUICIDAL BEHAVIOR - Number of youth with serious suicidal behavior, including attempts, during the fiscal year. b) Field	0.00	3.00	Exception	2009	
6 - INTAKE ASSESSMENTS - Percent of youth who received an OYA Risk/Needs Assessment (OYA/RNA) within 30 days of commitment or admission.	80.00	90.00	Yellow	2009	This ambitious target is critical for agency performance. Trending since 2006 has been positive, showing nearly double the number of risk/needs assessments completed within the KPM timeline.
7 - CORRECTIONAL TREATMENT - Percent of youth whose records indicate active domains in an OYA case plan as identified in the OYA/RNA, within 60 days of commitment or admission.	81.00	90.00	Yellow	2009	Timely formulation of case plans after assessment is also critical for youth reformation. While continuing to not meet targets, the agency has made extraordinary progress since 2007, with almost a doubling of timely case plans documented to date.
8 - EDUCATIONAL SERVICES - Percent of youth committed to OYA for more than 60 days whose records indicate that they received the education programming prescribed by their OYA case plan.	92.00	95.00	Green	2009	
9 - COMMUNITY REENTRY SERVICES - Percent of youth released from close custody during the fiscal year who are receiving transition services per criminogenic risk and needs (domains) identified in OYA case plan.	93.00	90.00	Green	2009	

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10 - SCHOOL AND WORK ENGAGEMENT - Percent of youth living in OYA Family Foster Care, independently or at home (on OYA parole/probation) who are engaged in school, work, or both within 30 days of placement.	71.00	70.00	Green	2009	The agency's field operations division is working local school districts to ensure rapid re-enrollment of youth offenders paroled from close custody. The agency is working with the University of Oregon in a federally funded grant program to streamline processes with local schools to increase immediate engagement after release. It is expected that these efforts will continue to increase positive performance on this KPM.
11 - RESTITUTION PAID - Percent of restitution paid on restitution orders closed during the fiscal year.	39.00	35.00	Green	2009	
12 a - PAROLE RECIDIVISM - Percent of youth paroled from an OYA close custody facility during a fiscal year who were adjudicated/convicted of a felony with a disposition or sentence of formal supervision by the county or state in the following fiscal year(s) (at 12 months).	8.30	8.50	Green	2008	The agency met its targets for the 12, 24, and 36 month tracking period for parole recidivism. The OYA will continue to dedicate significant resources to assessing criminogenic risk, developing comprehensive treatment plans based on risk and need factors, and to deliver evidence-based treatment to offenders in its custody.
12 b - PAROLE RECIDIVISM - Percent of youth paroled from an OYA close custody facility during a fiscal year who were adjudicated/convicted of a felony with a disposition or sentence of formal supervision by the county or state in the following fiscal year(s) (at 24 months).	20.10	23.00	Green	2007	
12 c - PAROLE RECIDIVISM - Percent of youth paroled from an OYA close custody facility during a fiscal year who were adjudicated/convicted of a felony with a disposition or sentence of formal supervision by the county or state in the following fiscal year(s) (at 36 months).	28.90	32.00	Green	2006	

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13 a - PROBATION RECIDIVISM - Percent of youth committed to OYA for probation during a fiscal year who were adjudicated/convicted of a felony with a disposition or sentence of formal supervision by the county or state in the following fiscal year(s) (at 12 months).	7.50	10.00	Green	2008	Although the agency exceeded its probation recidivism target for the 12 month tracking period, the agency fell short of the targets set for the 24 and 36 month tracking periods. The agency will continue to dedicate significant resources to assessing criminogenic risk, developing comprehensive treatment plans based on risk and need factors, and to deliver evidence-based treatment to offenders in OYA custody.
13 b - PROBATION RECIDIVISM - Percent of youth committed to OYA for probation during a fiscal year who were adjudicated/convicted of a felony with a disposition or sentence of formal supervision by the county or state in the following fiscal year(s) (at 24 months).	20.20	16.00	Red	2007	
13 c - PROBATION RECIDIVISM - Percent of youth committed to OYA for probation during a fiscal year who were adjudicated/convicted of a felony with a disposition or sentence of formal supervision by the county or state in the following fiscal year(s) (at 36 months).	26.30	22.00	Red	2006	
14 - CUSTOMER SERVICE- Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.	61.00	80.00	Red	2009	The agency is in the process of developing a strategy to increase the return rate of youth and family surveys used as the source of this KPM. It is expected that an increased data sample size will allow a more accurate picture of customer satisfaction, hopefully allowing the OYA to reach its target of 80% on this measure.

This report provides high-level performance information which may not be sufficient to fully explain the complexities associated with some of the reported measurement results. Please reference the agency's most recent Annual Performance Progress Report to better understand a measure's intent, performance history, factors impacting performance and data gather and calculation methodology.