

# The Annual Oregon Progress Board Report on OYA Performance

The Oregon Youth Authority, along with all other state agencies, is required by the Oregon Progress Board (OPB) to report on agency performance each fiscal year. The OYA devotes a significant amount of time preparing a comprehensive report, over 50 pages in length, which details information on 14 specific **Key Performance Measures** (KPMs).

The KPMs provide valuable information on areas critical to agency success. A brief summary of the data from the fiscal year 2006-07, along with specific action steps the agency plans to take in order to increase performance, is provided below. A more extensive list of strategies can be found in the [full report, which was submitted to the Progress Board on September 30, 2007, is available on the OYA website.](#)

- *The OYA had more escapes from close custody facilities and runaways from provider supervision than originally anticipated for this year (KPMs 1 & 2).* The OYA will continue utilizing the Multi-Disciplinary Team process to develop comprehensive case plans and to better match youth to programs based on risk to reoffend.
- *Youth-to-youth injuries in the facilities showed an increase since the last fiscal year (KPM 3a).* This increase is mainly due to a change in the definition of “youth-to-youth injury” and inconsistencies in data collection and reporting. The OYA plans to implement a standard Youth Incident Report form in JJIS to increase accuracy of data.
- *The field has had no staff-to-youth injuries over the past two fiscal years (KPM 3b).* Contributing factors include the OYA adopting a high-level screening process and the IMPACT test, which screens out employees that are not a good fit for the agency. Additionally, the OYA continues to train staff on verbal de-escalation skills and appropriate transport techniques.
- *The OYA facilities showed a significant decrease in the number of youth demonstrating suicidal behavior (KPM 5a).* The agency will continue to train staff on recognizing behaviors indicative of suicidal thoughts and the use of the rigorous monitoring process for youth on suicide watch.
- *The OYA fell short of its targets on the percentage of youth who received an OYA risk needs assessment within 30 days of commitment or admission (KPM 6), as well as its target for the percentage of youth who have an active case plan within 30 days of commitment (KPM 7).* It must be noted that these results are significantly skewed due to challenges and difficulties with the data collection process. The OYA will undertake additional efforts to ensure that expectations with regard to documentation are clear and that technical issues are remedied.
- *Approximately 81% of youth eligible for an Individual Education Plan in this fiscal year received these services.* It is the agency’s goal to ensure all youth receive the services they need, and the OYA expects that with the implementation of quarterly case audits the number will increase.
- *The number of youth receiving community re-entry services and youth engagement in school and work (KPMs 9 and 10 a & b) were slightly down from last fiscal year.* These numbers are due mainly to significant difficulties in the data collection process. The OYA will continue to focus efforts on streamlining the documentation process to increase the accuracy of data reported. Additionally, the OYA will continue to work with Vocational Rehabilitation Services, the Department of Education, and other key stakeholders to ensure timely transition services.
- *There was an increase in the percentage of restitution paid compared with fiscal year 2006 (KPM 11).* The OYA will continue to provide on-going training for OYA staff regarding restitution orders and case closure updates.
- *Parole recidivism rates (KPM 12) have decreased from last year, although probation recidivism rates (KPM 13) have shown a slight increase (from 9.6 to 9.9) for youth tracked over a 12-month period.* The OYA will continue to implement the Principles of Effective Intervention which have shown to be correlated with a reduction in reoffense rates. In addition, the OYA will continue to train staff on delivering these services and carefully monitoring how well programs adhere to best practice standards.

As the OYA adopts new evidence-informed practices, the way in which the agency determines positive progress also evolves. Substantial changes to KPMs must be approved every two years by the state legislature prior to implementation. At the close of this past fiscal year, the legislature approved minor wording changes to some of the KPMs. These changes will be reflected in next year’s annual report and will be used to monitor agency progress for the fiscal years beginning July 1, 2007 and extending through June 30, 2009.