



Workforce System Performance Measures “Customer Satisfaction” Work Group Meeting Agenda

OED Third Floor, Dave Pleasant Conference Room

Kickoff Meeting | May 6, 2014

Group Members: Belit Burke, Alma Estrada, John Glen, Jennifer Granera, Rick Heinichen, Karen Humelbaugh, Kristen Jones, Brooke Jackson, Graham Slater, Rachel Soto, Cheryl Nee-Gieringer, Robin Onaclea-Scott

Agenda Items

- 1:00 Welcome and Introductions
- 1:15 Group Charter, Goals, and Background
 - Review Group Charter
 - Accomplish Charter “Purpose & Scope” 1 & 2
- 2:00 Diving into the Details
 - Accomplish Charter Purpose 3
 - Begin discussion of Purpose 4 (if time)
- 2:30 Next Steps
- 2:45 Adjourn