

Grantee Identifying Information

Grantee Name – State of Oregon Employment Department

Grant Number – MI-244490-13-60-A-41

Program/Project Name – Workforce Data Quality Initiative

Report Submitted by – John Glen, Program Analyst

Grantee Address

875 Union Street NE

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Report Quarter End Date – 6/30/2016

Report Due Date – 8/14/2016

Report Submission Date – 8/15/2016

A. Summary of Grant Activities

Oregon's grant is tied closely to a complete redesign of Oregon's workforce development system and, related, a redesign of Oregon's workforce system performance measures.

The project has three phases:

1. Identify and define the workforce performance measures that will be developed and used.

Phase one was completed during November 2013 and December 2013.

2. Develop and implement data systems to collect and analyze the necessary performance data. This phase will be completed in collaboration with program and IT staff from state agencies and workforce boards.

The team is currently in phase two of the project. The project team is developing the system based on the Joint WIOA Final Rule released by ETA on June 30, 2016.

3. Develop and implement a web-based information system giving all relevant audiences the ability to view performance measures based on their customized selections base on geography, program, demographics, etc.

Project team staff continue working on the web site that will be home for both the WIOA and Oregon's performance reports.

The website addresses two goals of the grant: Goal 5 -- Produce and disseminate performance information in an easy-to-understand format; and Goal 6 – create user-friendly web-based portals allowing customers to get the information when they want it and how they want it.

These activities were started or completed during this reporting period.

- ✓ *The team developed specifications for PRISM 2.0*
- ✓ *Developed a process so that each of the partners have the ability to correct their suspended records that failed validation checks. The system was examined by the IT security staff and the system passed all data security checks.*
- ✓ *Tables with data from the monthly customer satisfaction and business satisfaction surveys were populated, validated, and tested. The tables were used by the developers of the [website](#) to produce reports which display the overall quality of services to our customers and businesses.*
- ✓ *The project team wants users of our reports to have the capability to download the customer and business satisfaction reports from website. The team developers of the website developed the tool that allows for the end user to download the reports in a PDF format. End users can also download the data in an Excel spreadsheet to use for further analysis.*

B. Status Update on Strategic Partnership Activities

Oregon Employment Department (OED) continues to have excellent working relationships with our partners. Data sharing agreements have been executed with these eleven partners:

- 1) Title 1 Youth, Adults, and Dislocated Workers;
- 2) Title II Adult Basic Education;
- 3) Title IV Vocational Rehabilitation;
- 4) Title III Wagner-Peyser Employment Service;
- 5) Community Colleges;
- 6) Temporary Assistance for Needy Families (TANF);
- 7) Supplemental Nutrition Assistance Program (SNAP);
- 8) Trade Act;
- 9) Unemployment Insurance;
- 10) Higher Education; and
- 11) Education K-12.

Numbers 1 through 4 are core programs authorized by WIOA.

C. Timeline for Grant Activities and Deliverables

During February 2016, the Oregon Employment Department applied for a one-year grant extension. The grant extension was approved which extends the period of performance from June 30, 2016 to June 30, 2017. Oregon is on target to complete the project by June 30, 2017.

Project Status

Schedule	<input checked="" type="checkbox"/> On Track	<input type="checkbox"/> Caution	<input type="checkbox"/> Danger	
Budget	<input type="checkbox"/> Below	<input checked="" type="checkbox"/> On Track	<input type="checkbox"/> Caution	<input type="checkbox"/> Danger
Scope	<input checked="" type="checkbox"/> On Track	<input type="checkbox"/> Caution	<input type="checkbox"/> Danger	
Project Health	<input checked="" type="checkbox"/> On Track	<input type="checkbox"/> Caution	<input type="checkbox"/> Danger	

D. Data Security and Linkages

Over the past 15 plus years, data security within Oregon’s workforce reporting system (PRISM) has been paramount. To ensure the data within the system is secure, the project team includes a staff member from the IT security division. The responsibility of this project team member is to review, analyze, and evaluate all processes relative to security of data transmission and data storage. At this stage of the project all systems have passed security checks by the IT security team.

E. Key Issues and Technical Assistance Needs

The long awaited ETA WIOA Joint Final Rule was released June 30. The project team is using this guidance to develop the programming necessary for development of the measures for the reporting tool. The five WIOA measures and four Oregon specific measures include:

WIOA measures

- *Employment Rate 2nd quarter* - The percentage of program participants who are in unsubsidized employment during the second quarter after exit from the program.
- *Employment Rate 4th quarter* – The percentage of program participants who are in unsubsidized employment during the second quarter after exit from the program.
- *Median Earnings during the 2nd quarter* – The median earnings of program participants who are in unsubsidized employment during the second quarter after exit from the program.
- *Credential rate* – The percentage of program participants who obtain a recognized postsecondary credential, or a secondary school diploma or its recognized equivalent during participation in or within 1 year after exit from the program
- *Measurable Skill Gains* – The percentage of program participants who, during the program year, are in an education or training program that leads to a recognized postsecondary credential or employment and who are achieving measurable skills gains toward such a credential or employment.

Oregon measures

- *Entered Employment Rate 2nd quarter* – Of those individuals who are not employed at the date of participation, the percentage of program participants who are in unsubsidized employment during the second quarter after exit from the program.
- *Wage Gain* – Of those who are employed in the second and third quarters after the exit quarter and employed in the second and third quarters prior to first date of participation, the percentage of individuals who had higher wages in the second and third quarters after exit quarter compared to the second and third quarters prior to first date of participation.
- *Business Satisfaction* – The indicator for business satisfaction will include the responses from two survey questions.
 - a. How do you rate the overall quality of service provided?
 - b. How likely would you be to recommend our services to your fellow business owners?
- *Customer Satisfaction* – The indicator for customer satisfaction will include the responses from two survey questions.
 - a. How do you rate the overall quality of service provided?
 - b. If one of your best friends were looking for a job in the future, how likely would you be to recommend our services?

F. Best Practices and Lessons Learned

None during this sprint.

G. Sustainability

Funding for performance measurement system will be provided by the partners participating in the system. Current partners include the Oregon Employment Department, Department of Human Services, and the Higher Education Coordinating Commission.

H. Additional Information

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