

Common Questions and Answers About New Area Codes

1. Why is another area code needed?

Available telephone numbers in the 541 area code are limited and cannot support the needed demand for telephone numbers.

2. Who will need to use the new dialing procedure?

Calls from a **landline phone, cellular or mobile phone** with telephone numbers with the 541 and new area code will need to dial the area code + telephone number for all local calls.

3. Will there be a change in how I dial emergency calls to 9-1-1?

No. People can still just **dial only three digits to reach 9-1-1**. No additional digits will be required to make emergency calls. People can make emergency calls the same way they do today.

4. Will there be a change in how I dial other N-1-1 phone numbers?

No. If numbers such as 211, 311, 411, 511, 611, 711 and 811 are currently available in your community you can still dial them with just three digits.

5. How will dialing the area code + telephone number impact customer directory listings?

Your local telecommunications provider will be updating its upcoming directory listings for all affected communities to identify the associated area code of a telephone number.

6. What will NOT change due to the area code adjustment?

- Cost of calls
- Local calling areas
- All existing 541 telephone numbers
- Three digit calling to 911, 211, 311, 411, 511, 611, 711 and 811

7. Will the cost of a call differ with a new area code?

No.

8. Will calls between a telephone number with a 541 area code and a telephone number with the new area code be considered long-distance?

Calls that were local before the area code change will remain local calls. Calls that were long distance calls before the area code change will remain long distance calls.

9. Will dialing procedures for Operator Assisted Calls change?

Yes. All Operator Assisted Calls must be dialed "0" + area code + telephone number.

10. Once telephone numbers with the new area code are available, what happens if someone dials the wrong area code when trying to place a call?

Callers will not reach the person or business they are trying to call if they dial the wrong area code. It is possible to reach a wrong number or hear an announcement indicating that the number dialed is not in service. Therefore, it is important to know and dial the correct area code + telephone number of the person or business you are trying to reach.