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CONSUMER COMPLAINTS

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 - Jayson R. Jones v. U S WEST*, UC 362, Order No. 98-414
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 - PGE*, DR 28, Order No. 02-121
 - Beaver Creek Cooperative Telephone Co. (cease and desist)*, UM 992, Order No. 00-636
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- Radio vs. Cellular: *Western Radio Services v. US WEST*, UC 191, Order Nos. 93-1040 and 93-1542

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- Pending resolution:
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Expedited Hearings (Restored or continued service)

- *Rosa Colquitt v NW Natural* UC 609, Order No. 01-862
- *Matthew Kozak v Qwest*, UCR 5, Order No.

Gas Line Extension

- Generally:
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Bailey v. PGE, UC 663, Order No. 02-319
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- Content of Telephone Directory: *Time O' Day v. US WEST*, UC 116, Order No. 88-1368
- Contractual Disputes:
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Gilstrap v. NNG, UC 197, Order No. 92-352

- Damage Awards:
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 - Pacific Parts v. PNB*, UC 15, Order No. 84-042
- Debt Collection Practices: *Lewis v. US WEST*, UC 204, Order No. 92-965
- Discrimination: *Time O' Day v. PNB*, UC 90, Order No. 87-1254
- Easement Disputes: *Butler v. PNB*, UC 97, Order No. 88-336
- Pay Phone Revenue Information: *Intelli-Com, Inc. v. GTE*, UC 235, Order No. 94-918
- Peoples Utility District: *Engman v. Central Lincoln PUD*, UC 209, Order No. 91-1766
- PIC Freezes: *Tel-Save v. U S WEST*, UC 359, Order Nos. 99-041 and 98-436
- Pole Attachment: *Electric Light Wave v. GTE*, UC 217, Order No. 92-1127
- Service Disputes:
 - Hughes v. Asotin*, UC 356, Order No. 97-356
 - Wheeler v. NNG*, UC 100, Order No. 88-879
- Service Territory: *Hughes v. Asotin*, UC 356, Order No. 97-356
- Unpaid Toll Charges: *Jayson R. Jones v. U S WEST*, UC 362, Order No. 98-414
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- Generally:
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 - Ray Fisher v. US WEST*, UC 339, Order No. 98-234

Meter Error

- Generally:
 - Maloney v. PP&L*, UC 318, Order No. 97-259
 - Stadeli v. PGE*, UC 206, Order No. 92-1719
 - May v. PGE*, UC 196, Order Nos. 92-1168 and 92-1769
 - Martinez v. NNG*, UC 173, Order No. 91-1826
 - Phillips v. NNG*, UC 128, Order No. 89-1460
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OTAP Equipment Complaints

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- Fraudulently Placed Calls: *Heinzman v. GTE*, UC 190, Order No. 92-022
- Prohibited Practices: *Rio Communications Inc v. Qwest Corp.*, IC 2, Order No. 00-723
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 - Wagner v. US WEST*, UC 205, Order No. 92-1678
 - Houston v. US WEST*, UC 175, Order No. 91-895
- Deposit:
 - Grandfathers v. Qwest*, UC 681, Order No. 02-313
 - Krebs v. PNB*, UC 85, Order No. 87-570
- Flat v. Measured: *Donaca v. GTE*, UC 242, Order No. 94-1175
- Late Payment Charges:
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 - Gordon Enterprises v. US WEST*, UC 211, Order No. 92-564
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 - Wah Chang v. PacifiCorp*, UM 1002, Order No. 01-873

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- *Carman Bultman v. Qwest*, UCR 19, Order No. 03-130

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 - Mary H. Jackson v. U S WEST*, UC 373, Order No. 99-040
 - Maydak v. AT&T*, UC 245, Order No. 94-1054
- Cash Payment Stations: *CUB v. US WEST*, UC 164, Order No. 91-1013
- Commercial and political Accounts: *Krebs v. PNB*, UC 85, Order No. 87-570
- Data Transmission:
 - Arnold v. U S WEST*, UC 246, Order No. 96-140
 - Arnold v. US WEST*, UC 232, Order No. 94-424
- Discontinuation: *Mongeon v. NNG*, UC 138, Order No. 90-1735
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- Failure to Assist Customer to Get Best Rate Schedule:
 - Armstrong v. Qwest*, UC 683, Order No. 02-487
 - Historic Kenton Hotel v. PGE*, UC 320, Order No. 97-249
- Failure to Provide Adequate Service:
 - U S WEST Service to Mercy Medical Investigation*, UM 928, Order No. 99-187
 - National Computer Solutions (Donald Evans) v. U S WEST*, UC 314, Order No. 97-195
 - U S WEST Quality of Service Investigation*, UM 867, Order Nos. 87-411, 87-464, 98-035
- Impact from Unregulated Operations:
 - Northland Cable Television v. People's Telephone Co.*, UC 186, Order Nos. 92-005 and 92-446
 - Hughes v. Asotin*, UC 356, Order No. 97-356

- Inside Wire Repair:
 - Arnold v. U S WEST*, UC 246, Order No. 96-140
 - Saginaw Park v. U S WEST*, UC 233, Order No. 94-730
 - Arnold v. U S WEST*, UC 232, Order No. 94-424
- ISDN Service: *Planet Access Inc v. Verizon Northwest Inc.* (complaint denied), UC 525, Order No. 00-480
- Nonessential Services/RCC: *In re: U S WEST*, UC 234, Order No. 94-923
- Notice of New Rates: *Belozer Poultry Farm v. PGE*, UC 201, Order No. 92-825
- Propane Subsidy:
 - Blok v. NNG*, UC 215, Order No. 92-961
 - Gilstrap v. NNG*, UC 197, Order No. 92-352
- Providing Unauthorized Service: *Astley v. National Telephone Co.*, UC 157, Order No. 90-147
- Public Access Lines: *Intelli-Com Inc. v. GTE*, UC 255, Order No. 95-288 (currently on reconsideration)
- Receipt of Unrequested Service: *Rains & Assoc. v. US WEST*, UC 177, Order No. 91-897
- Refusal to Provide to Unauthorized Reseller: *Meier & Frank v. PNB*, UC 91, Order No. 88-009
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- Telecommunications Service Standards:
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 - U S WEST Service Quality Investigation*, UM 867, Order No. 98-035
 - Service Quality Rules*, AR 316/AR 322, Order No. 96-332

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- PIC Freezes: *Tel-Save v. U S WEST*, UC 359, Order Nos. 99-041 and 98-436

Telephone Directories

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- Directory Listings: *Dolan v. U S WEST*, UC 461, Order No. 00-105
- Inclusion of Prices: *Time O' Day v. PNB*, UC 117, Order No. 88-1493
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