

**PUBLIC UTILITY COMMISSION OF OREGON
STAFF REPORT
PUBLIC MEETING DATE: March 22, 2005**

REGULAR **CONSENT** **EFFECTIVE DATE** March 23, 2005

DATE: March 9, 2005

TO: Public Utility Commission

FROM: David Sloan

THROUGH: Lee Sparling, Phil Nyegaard and Lance Ball

SUBJECT: VERIZON NORTHWEST INC: (Advice Nos. 849 and 849A) Clarifies the tariff language regarding calling service *69 functionality, pay-per-use billing and service limitations.

STAFF RECOMMENDATION:

Staff recommends the filing be allowed to go into effect.

DISCUSSION:

Verizon Northwest Inc. filed Advice No. 849 on February 18, 2005. On February 24, 2005, the company filed Supplement A along with the required less than statutory notice (LSN) application. The purpose of the filing is to add language to the Company's retail services tariff, P. U. C. OR. No. 18, to clarify the application of calling service *69 (Last Call Return) functionality, pay-per-use billing and service limitations. The filing does not impact existing customers or the way the company administers calling service *69 functionality, pay-per-use billing or service limitations. The filing has no financial impact on the company.

The calling service *69 is available on a monthly per-line basis or on a per activation basis. The filing clarifies that when a customer chooses a per activation (often referred to as "pay-per-use") basis and uses the *69 service, they will be charged upon announcement of the telephone number associated with the last incoming call. When a telephone number is announced, it does not always specifically identify the calling party and, in some cases, cannot be used to return the call to the calling party, either automatically or by manual dial back.

Verizon, Advice No. 849 and 849A
March 9, 2005
Page 2 of 2

The filing also clarifies that the calling service *69 can only announce the telephone number associated with the last incoming call if it is available from the network and the calling party has not blocked that information. However, the pay-per-use customer is only charged for the *69 activation if the telephone number is announced.

If the calling number can not be announced, because it is blocked or otherwise not available, there is no activation charge to the pay-per-use customer. However, if the calling number is announced, the pay-per-use customer is charged an activation charge whether or not the customer is able to use the announced number to contact the calling number.

The filing is in compliance with ORS 759.190, which requires the Company to give a 30-day notice to the Public Utility Commission for any change made to its tariff schedules. The filing is not contrary to the public interest.

PROPOSED COMMISSION MOTION:

The LSN application be accepted and the tariff sheets filed with Verizon Northwest Inc's Advice No. 849 and Supplemental A be allowed to go into effect for service rendered on or after March 23, 2005.