

Global Crossing SQR

Wire Center	Monthly Trouble Report Rate													
	MO > 2.0 ¹	MO > 3.0 ¹	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06
	0													
	0													
Statewide Avg.			0.4	0.6	0.2	0.2	0.3	0.3	0.9	0.7	0.9	0.4	0.7	0.8
Large Wire Center Count ²	0		0	0	0	0	0	0	0	0	0	0	0	0
Small Wire Center Count ²		0												

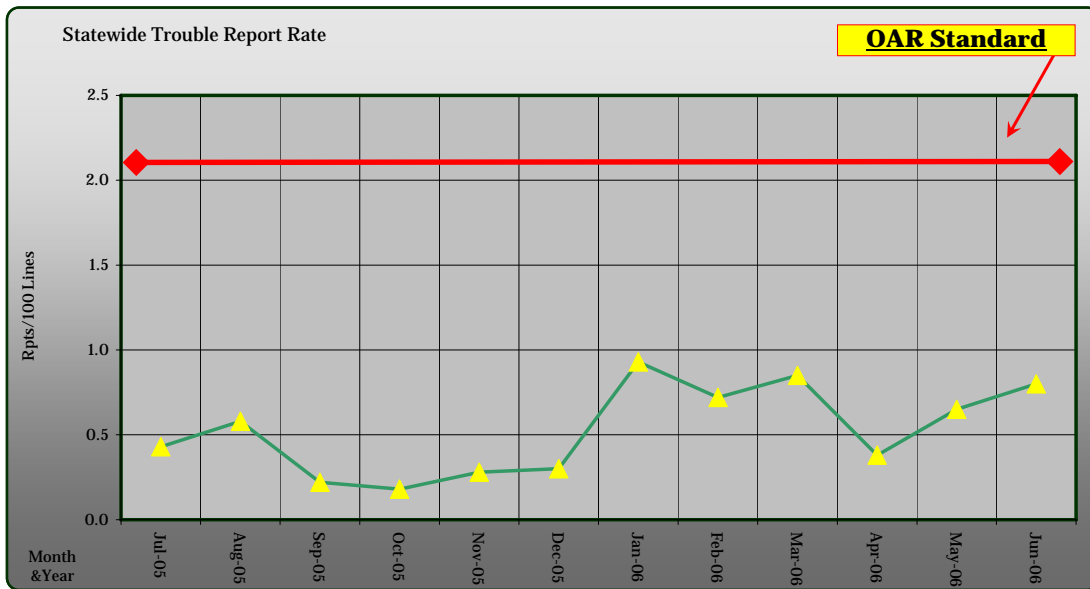
NOTE 1: The "MO > 2.0" column is the number of times a wire center with over 1,000 access lines exceeded a 2.0 trouble report rate during the reported twelve month period. The "MO > 3.0" column are for those wire centers with 1,000 or less access lines and the count at the bottom of these columns are the number of wire centers that did not meet standard for the twelve month period.

NOTE 2: The number at the bottom of the monthly columns represents the number of wire centers that exceeded either 2.00 for the large wire centers or 3.0 for the small wire centers during that month.

NOTE 3: The effective date for the two categories of trouble report rate will begin with the measured results for January '06.

LARGE WIRE CENTER OUT-OF-STANDARD (2.00)

SMALL WIRE CENTER OUT-OF-STANDARD (3.00)



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Commitments Met /Provisioning

	2005	2005
January		80.0%
February		100.0%
March		100.0%
April		100.0%
May		100.0%
June		100.0%
July	N/A	
August	100.0%	
September	N/A	
October	N/A	
November	100.0%	
December	80.0%	
OAR Minimum Standard (90%)		

Trouble Reports Cleared within 48 Hrs.

	2005	2005
January		N/A
February		N/A
March		N/A
April		N/A
May		N/A
June		N/A
July	N/A	
August	100.0%	
September	N/A	
October	N/A	
November	100.0%	
December	N/A	
OAR Minimum Standard (95%)		

Repair Service Answers within 20 Seconds(%)

	2005	2006
January		N/A
February		N/A
March		N/A
April		N/A
May		N/A
June		N/A
July	N/A	
August	N/A	
September	N/A	
October	N/A	
November	N/A	
December	N/A	
OAR Minimum Standard (80%)eff.: Jan. `06 Data		

Business Office Answers within 20 Seconds(%)

	2005	2006
January		N/A
February		N/A
March		N/A
April		N/A
May		N/A
June		N/A
July	N/A	
August	N/A	
September	N/A	
October	N/A	
November	N/A	
December	N/A	
OAR Minimum Standard (80%)eff.: Jan. `06 Data		

Legend: N/A= Not Available