

FIVE-DAY DISCONNECTION NOTICE
TO TENANTS OF A MULTI-UNIT DWELLING

[OAR 860-036-0230\(2\)](#)

Requirements: When a water utility plans to disconnect a residential master metered multi-unit dwelling, the utility must notify the Commission Consumer Services Section at least five business days before disconnecting service. Call, fax, or email the following information to PUC:

1. Amount Due.
2. Number of Tenants.
3. Number of Notices to Tenants.
4. Date of Notices.
5. Due Date of Payment.

PUC Consumer Services Section Contact Information:

Telephone Number: 1-800-522-2404

Fax Number: 503-378-5743

Email Address: puc.consumer@state.or.us