The Problem:
In today’s hyper-connected world, it is nearly impossible for a state agency to deliver a service to Oregonians without the use of information technology. Yet our state lacks a functional Enterprise IT governance framework - contributing to fragmentation and the inefficient use of IT resources. Historically, agencies have had access to two ends of an oversight spectrum: go it alone, or work through an overly-rigid central process. The space between is an under-defined gray area fraught with pitfalls.

The Solution:

Appropriately manage risks and prevent large IT project failures by implementing a common framework to identify, approve and monitor IT investments across all state agencies, and thereby increasing transparency of information, supporting decision making and increasing cross-agency collaboration.

The State CIO’s Office - using the standard framework and statewide policies - will work with agencies to broker resources, identify and resolve IT project issues and strike the balance between central service delivery and agency flexibility.

Strategic Technology Officers, or STOs, will play a keystone role in implementing and using the new statewide framework. They will serve as advisors, making recommendations for agency alignment with enterprise strategies as well as agency strategic business goals. STOs will look for solutions and cost-sharing opportunities across multiple agencies and offer alternative solutions to business problems. They will help facilitate efficient decision-making within a statewide context, and provide tools and training to assist with project process and resource needs.

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