



May 20, 2016

STATE BUS PASS FREQUENTLY ASKED QUESTIONS

When does the free bus pass program begin? The official start date is July 1, but to encourage bus ridership and to promote the new bus pass program, effective June 6 – June 30, 2016, any state employee who works within the state employee free bus pass eligibility boundaries can ride the bus for free courtesy of Cherriots. No bus pass or sticker is required during this promotional period. State employees just need to show their state ID badge.

What happens if my worksite is within the program's boundaries, but I do not have a state issued ID card for work? If your agency does not use a photo ID card, please contact Cherriots customer service at 220 High Street to purchase a photo ID.

Who is paying for this program? The Legislature authorized DAS to establish a free bus pass program through Salem Area Mass Transit District (Cherriots).

Is the program only available to permanent employees? Permanent and temporary employees are eligible.

Will SMART transit also accept the state IDs for trips on their buses originating from Wilsonville? Yes, but only route 1X providing service between Salem and Wilsonville.

Why is the free bus pass program limited to employees in the Capitol Mall area? Unlike other state office locations, parking in the Capitol Mall area is limited and workers must pay for their spaces. Additionally, the bus pass program is an effective transit option that relieves congestion in the downtown corridor.

Does it cost money to park at Airport Road Park and Ride? No

Can I park at a different park & ride, like the Market St Park & Ride or Keizer Transit Center Park & Ride? Yes, a complete list of park and ride lots in the Salem area can be found here:

<http://cherriots.org/sites/default/files/files/park-and-rides.pdf>

Is Route 15X only for people with the state pass? It is available to all riders.

On which routes does the pass work? The bus pass is valid for all Cherriots routes (including route 1X), but not route 2X or CARTS. Route 1X, operated by SMART, is included.

How do I know if I qualify for the pass? The state employee free bus pass eligibility boundaries have been defined as worksites located in the area within the city of Salem bounded by the Willamette River on the west; D Street on the north; 14th Street on the east; and Mission Street on the south.

How do I pick up my pass? To receive the sticker, mail, email or fax the completed application to DAS Fleet and Parking Services and DAS will mail the sticker to your listed work address.

Fleet & Parking Services
1100 Airport Rd SE
Salem, OR 97301-6082
503-378-2157 fax
state.parking@oregon.gov

Is there a website where I can download an application form?

<http://www.oregon.gov/DAS/FleetPark/Pages/commute.aspx#freepass>

What will my pass look like? Your pass will be your state ID or the Cherriots issued ID with the sticker. The sticker is the equivalent of a bus pass.

How long will my pass be valid? The sticker is valid through December 31, 2016. A new sticker will be issued at the beginning of each subsequent calendar year.

Why do state workers get special treatment? Any employer may contact Cherriots to establish a similar program for its employees.

How can Cherriots afford this but not Saturday service? The state is paying Cherriots for this service.

Who at DAS is the contact for this program? For more information about this program call 503-378-5090 or email state.parking@oregon.gov.