



November 26, 2014

IMPORTANT SAFETY RECALL

Dear Valued Toyo Tires Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyo Tires has decided that a defect which relates to motor vehicle safety exists in certain Toyo® Open Country® H/T Tuff Duty tires. Toyo Tires is conducting a voluntary safety recall campaign to ensure that you are completely satisfied with your Toyo product.

RECALL TIRES

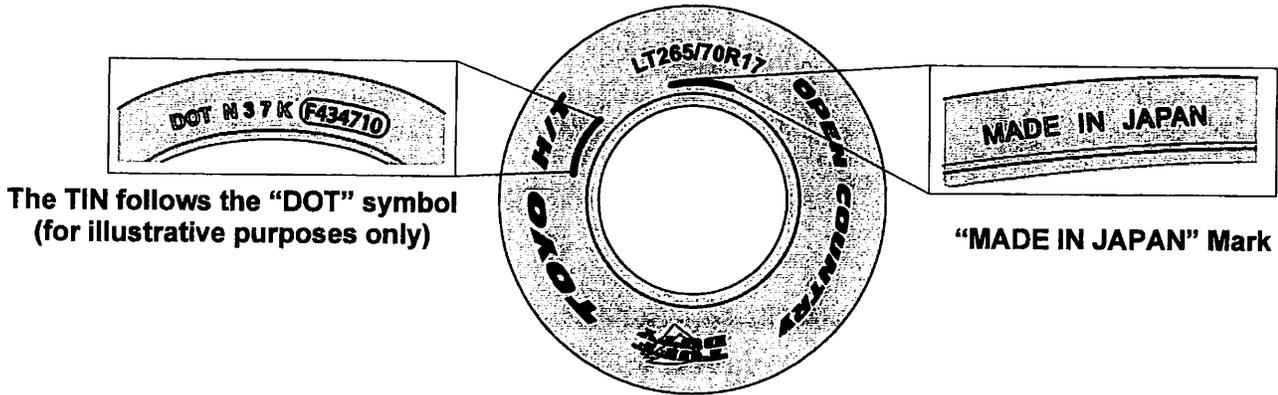
The following tires are subject to this recall campaign:

Brand/Model	Size (Load Index/Speed Rating)	Part No.	Tire Identification Number
Toyo® Open Country HT – Tuff Duty	LT235/85R16 120Q E/10	364010	DOT CX 9JF41 5108 through DOT CX 9JF41 4211
			DOT N3 9JF41 2010 through DOT N3 9JF41 2713
	LT245/75R16 120R E/10	364020	DOT CX A3F1E 4408 through DOT CX A3F1E 4211
			DOT N3 A3F1E 2310 through DOT N3 A3F1E 2513
	LT265/75R16 123Q E/10	364030	DOT CX LTF31 4908 through DOT CX LTF31 4211
			DOT N3 LTF31 4210 through DOT N3 LTF31 1012
	LT285/75R16 126Q E/10	364040	DOT CX LFF42 5108 through DOT CX LFF42 4211
	LT265/70R17 121R E/10	364050	DOT CX 7KF43 0109 through DOT CX 7KF43 4211
			DOT N3 7KF43 4710 through DOT N3 7KF43 0812
	LT225/75R17 116Q E/10	364060	DOT CX DXKAM 0210 through DOT CX DXKAM 1112
LT235/80R17 120R E/10	364070	DOT CX A0LCC 2111 through DOT CX A0LCC 4411	

The recall tires were manufactured at our plant in Sendai, Japan (CX) and in Kuwana, Japan (N3) and can be identified by examining the sidewall stamping for the Brand, Model, Size, the "Made in Japan" mark, and the Tire Identification Number ("TIN"), which includes the plant code (i.e., immediately following the "DOT" mark), and the manufacture date (i.e., last 4 digits of the TIN).

The illustration below will assist you in locating the tire information on the sidewall.

Brand and Model Name: "OPEN COUNTRY" "TOYO H/T" "TUFF DUTY"



Note: Please be sure to check your spare tire as well.

If you have difficulty determining whether you own a recalled tire, please contact or visit your Toyo dealer for assistance.

WHAT IS THE PROBLEM?

In a small number of these recall tires, production variances in the belt package during the relevant production periods may have created conditions that may put undue stress on the belt edge. If undetected, this condition may potentially contribute to a tread/belt separation and/or loss of inflation pressure, which may increase the risk of tire failure and a vehicle crash.

REPLACEMENT OF RECALLED TIRES

If you own a recalled tire, please contact the dealer from whom you purchased the tire, or your nearest authorized Toyo dealer, to schedule an appointment to replace the tire. Replacement tires are readily available, and in the event that your dealer does not have them in stock, replacements will be ordered for you. The recalled tire will be replaced free of charge, including mounting, balancing and taxes, if returned to the dealer from whom you purchased the tire, or an authorized Toyo dealer, on or before March 1, 2015. Please take this letter to the dealer at the time of your appointment.

For a complete listing of our dealers, please visit our website at www.toyotires.com.

CONSUMER HOTLINE

If you have any questions or need additional help identifying and replacing recalled tires, please contact our toll-free consumer hotline:

800-442-8696 (6:30am to 5pm Pacific Time)
(9:30am to 8pm Eastern Time)

If Toyo is unable to provide the necessary replacement tires free of charge within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200

New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

EXPIRATION DATE

This campaign will expire on March 1, 2015, so it is important that you act as soon as possible to determine whether your tires are covered by this recall campaign.

If you are a vehicle lessor, please note that Federal law requires that you forward a copy of this notice to the lessee within 10 days.

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Our goal is to maintain customer satisfaction and safety with the least amount of inconvenience to you. Thank you for your cooperation.

Sincerely,



Randy Gaetz
Vice President of Sales
Toyo Tire U.S.A. Corp.



Reimbursement for Tire Replacements Prior to Recall

You may be eligible to receive reimbursement if you previously replaced the recall tires for the conditions associated with this recall.

You may request reimbursement for the cost of the tire, valve, mounting, balancing, taxes and fees.

Together with your written request, submit copies of the following documents:

- **Receipt or work order with:**
 - Your name and address
 - Brand/Model name, Size and TIN of the tire that was replaced
 - Reason the tire was replaced
 - Total reimbursement amount being claimed
- **Proof of payment (copy of cleared check (front and back), credit card receipt, or cash receipt)**

Mail the documentation to: **Toyo Tire U.S.A. Corp.**
Consumer Relations
PO Box 6052
Cypress, California 90630

You will be notified in writing of the action taken on your request.