

## ID EXPERTS BREACH SERVICES OVERVIEW

ID Experts' prevention, forensics, breach response and risk assessment services listed below are independent of one another and can be provided on an as-needed basis. ID Experts' Complete Data Breach Care means that we are equipped to be a fully-outsourced privacy and security team that can help with all things data breach related. Our goal is to help you mitigate all the risks that your organization faces. Below is a list of the areas we can help in should the need arise:

**Risk Assessment-** ID Experts can help you identify where personally identifiable information (PII) is stored, how it should be protected, and what is at stake should it become compromised. Our assessments use the NIST and ISO frameworks to conduct annual risk assessments or Security Risk Analysis.

**Mitigation and Compliance-** From privacy training to policy and procedure development, we help your organization adopt a proactive approach to compliance- establishing a meaningful use of technology and minimizing the risk of fines.

**Breach Preparedness-** We can help you navigate this ever-changing web of requirements to build a tailored incident Response Plan (IRP) that your organization can use to document and execute a breach response in a compliant and efficient manner.

**Breach Analysis-** ID Experts is experienced in digital forensics investigation, chain of evidence preservation, and incident risk assessment. Our services enable organizations to meet regulatory requirements and can be rapidly procured, with us beginning work same-day.

**Notification and Reporting-** Handling notification and calls for hundreds or thousands of victims can quickly become a project management nightmare and contribute to added risks. ID Experts can support 80+ languages and mail 500,000 letters each day. Our positive track record with all 50 State Attorneys General and the Department of Health and Human Services is a testament to the proficiency of our team and our commitment to caring for the affected population.

**Monitoring and Recovery-** When PII is compromised, credit monitoring alone is not sufficient. To properly protect victims, our proprietary Fraudstop™ solution can include cyber and identity monitoring, along with our Healthcare Protection Toolkit and \$1M of reimbursement insurance. The most important component of our memberships is our fully-managed restoration services. We will work on the victim's behalf to remove all fraud from their records. In handling over 12,000 cases, we have a 100% success rate of returning victims to their pre-theft status.

ID Experts approach is to work with Authorized Purchasers to minimize all the risks facing a compliance and privacy program (regulatory, financial, reputational, legal et al). Our process is to customize the scope of our services for each individual project, ensuring all the Purchaser's needs are met. In having this proactive price agreement, the benefits to State Purchasers include access to preferred pricing and the ability to quickly utilize our suite of services if and when needed. For more information on other services listed above, please contact Ian Kelly at 503.849.8279 or [ian.kelly@idexpertscorp.com](mailto:ian.kelly@idexpertscorp.com).