

LINKS TO OREGON BENCHMARKS

Agency Name: Dentistry, Board of					Last Revised: 12/13/02			
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<p>Related Oregon Benchmarks (OBMs) or High-Level Outcomes (HLOs): The Board of Dentistry has no primary links to Oregon benchmarks. The agency mission is to assure that the citizens of Oregon receive the highest possible quality oral health care.</p>								
Agency Goal	OBM# HLO#	Key Performance Measure	PM #	PM Since	New or Mod. ?	2000 Value	2005 Target	Lead Division or Unit (Optional)
Goal 1. Public Protection Protect the public by assuring that licensees are competent to practice safely and ethically.	Mission	Percent of licensees in compliance with continuing education requirements	83341 3-01		New	97%	100%	Not applicable
	Mission	Average time from receipt of a new complaint * to completed investigation (ready to be submitted to the Board). <i>*As defined by ORS 676.165</i>	83341 3-02		New	6.5 mths	< 4.0 mths	Not applicable
	Mission	Average number of <u>working</u> days from the receipt of completed paperwork to issuance of a license (either new or renewal).	83341 3-03	1997	Mod- ified	12 days (Total days)	10 days (Working days)	Not applicable

<p>Goal 2. Excellent Communications The public and licensees will receive timely, useful communications regarding Board services, policies and standards of practice.</p>	Mission	Percent of User Surveys returned from the website reporting that the site provides the appropriate information and is easily understood.	83341 3-04		New	Not available	95%	Not applicable
<p>Goal 3. Professional Standards Regulations will be developed and administered in a fair and objective manner in support of a positive business environment.</p>	Mission	Standards and regulations will be collaboratively reviewed and updated annually by OBD and interested stakeholders	83341 3-05		New		By Dec. 15 of each year	Not applicable