

DEQ's Onsite E-Permitting

New online application system

The Oregon Department of Environmental Quality's new E-Permitting system allows homeowners, contractors and small businesses in the 10 counties DEQ provides septic services to apply for and receive permits online. There's no need to submit a paper application. Those applying for site evaluations and authorization notices can also use the online system.

Features of the online system

The new system allows users to:

- Apply for permits, site evaluations and authorizations
- Submit plans and forms
- Track applications online



The new system allows applicants to track their applications online

Making payments

Though the option is not currently available, users will ultimately be able to pay application fees online with a credit card without incurring extra fees. Those who wish to pay with cash can still do so in person at a DEQ office. Those wishing to pay with a check can do so in person or through the mail.

How to register

Visit www.BuildingPermits.Oregon.gov to register and create an account. Once you submit an application, DEQ will process it online then assess and invoice fees. You'll receive emails notifying you if the application is incomplete or when fees are due.

Public kiosks

If you don't have Internet access at home, swing by DEQ if there is an office nearby. Each office will have a public kiosk that you can use. DEQ staff will be on hand to walk you through the process.



Photo courtesy of Craft3

What if I need help registering?

Email the Help Desk at oregonpermitting@Oregon.gov or call 503-373-7396 or 800-442-7457.

Did you know?

Over 30 percent of Oregonians rely on septic systems for their homes and businesses. DEQ regulates septic system siting, design, installation and maintenance. Without this oversight, septic systems can fail or malfunction, pollute Oregon's land and waterways with raw sewage and create public health hazards.

DEQ's role

DEQ operates the onsite septic system program in 10 counties, and the remaining 26 counties are delegated to administer the program. DEQ and contract counties are also responsible for ensuring that septic tank pumpers have the equipment to safely pump, transport and dispose of the waste from septic systems, known as septage.

For more information please contact:

Randy Trox, Onsite Specialist, 541-687-7338, randall.trox@state.or.us

Alternative formats

Documents can be provided upon request in an alternate format for individuals with disabilities or in a language other than English. To request a document in another format or language, call DEQ in Portland at 503-229-5696, or toll-free in Oregon at 1-800-452-4011, ext. 5696; or email deqinfo@deq.state.or.us.



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Onsite Wastewater Management Program

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