

VINE is an automated service that lets you track the custody status of offenders in jail or prison over the phone or internet. You can also register to be notified by phone and/or email if the custody status of an offender changes.

Write down the following information, remove this panel, and keep in a safe place:

Offender name

Offender number

Your four-digit PIN

- If you do not answer a notification call, VINE will leave a message and will continue calling back until you enter your PIN or until up to 48 hours have passed. You may get a call from VINE in the middle of the night.
- Do not register a phone number that rings to a switchboard.
- VINE is confidential.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number (1-877-674-8463) and press zero for a VINE service representative.
- VINE service representatives are available 24 hours a day, seven days a week to assist you.



Search for "VINEmobile"
where you get your apps.

ODOC Victim Services offers the following programs to crime victim/survivors:

FACILITATED DIALOGUE PROGRAM (FDP)

The Facilitated Dialogue Program is a victim-initiated service for crime victims and survivors who wish to have contact with the inmate convicted of a crime against them.

The program gives strong consideration to each victim's interest and understanding of what is needed for personal healing, up to and including face-to-face contact with the inmate. Participation is completely voluntary for all participants.

An intensive preparatory and assessment period helps ensure the victim/survivor does not experience additional harm. The facilitated dialogue process often helps victims regain a sense of control in their lives and make their own decisions about how to move forward. The process may also help alleviate victim concerns about the inmate's release from prison and can be a positive influence in preparing the inmate for successful reentry.

VICTIM/SURVIVOR IMPACT PANEL

Victim/Survivor Impact Panels provide a venue for crime victim/survivors to share their experience with inmates in a correctional setting.

This setting gives crime victims a voice by providing a safe and respectful atmosphere to express their feelings, validate their suffering, and promote healing. This setting also provides inmates the opportunity to see the crime from a different perspective, the perspective of the victim, and to be accountable and take responsibility for the crime they committed.

For more information, contact the ODOC Victim Services Office at 888-749-8080 or 541-922-6091.



Oregon VINE Service

*Information & Notification for
Offender Custody Status*

*Victims have the
right to know.*



**Do not rely solely on
VINE for your safety.
If you feel you are in
danger, call 911.**

1-877-OR-4-VINE
1-877-674-8463
www.vinelink.com



A service provided by the
Oregon Department of Corrections
Oregon Department of Justice

OREGON VINE SERVICE

INFORMATION

To access offender custody information:

- Call **1-877-674-8463**
- Visit **www.vinelink.com**
- Download the **VINEMobile app**

TTY users can call 1-866-847-1298.

REGISTRATION

If the offender is in custody, you can register to receive VINE notifications.

If you register a phone number, you must create a four-digit personal identification number (PIN) that you will need when you receive notifications. Make sure your PIN is easy to remember. Write it down and keep it in a safe place.

Email registrations do not require a PIN.



NOTIFICATION

You will be notified about events such as release, transfer, escape, or death.

When VINE calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets VINE know that you received the call and will stop the service from calling you again.

No PIN is required for email notifications. You will receive one email when there is a change in custody status.

VICTIM RESOURCES

Board of Parole and Post-Prison Supervision
503-945-0907 Victim Advocate

Child Abuse and Neglect Hotline
800-422-4453

Crime Victims' Compensation Program
503-378-5348

Crime Victims United
503-635-2245

Domestic Violence Line
800-799-7233
TTY Line: **800-787-3224**

FBI (Federal Bureau of Investigation)
503-224-4181 Victim Advocate

Financial Fraud Division
877-877-9392

Governor's Citizen Representative
503-378-4582

IRS (Internal Revenue Service)
800-908-4490 Victim Advocate

MADD (Mothers Against Drunk Driving)
503-908-1509
877-MADD-HELP (877-623-3435)

National Center for Victims of Crime
202-467-8700

National Organization for Victim Assistance
800-TRY-NOVA (800-879-6682)

Oregon Abuse Hotline
855-232-3020

Oregon Department of Justice
503-378-5348

Parents of Murdered Children
Crime Victims' Assistance Section
503-656-8039

Statewide VINE Administrator
541-922-6091

U.S. Attorney's Office – Victim Advocate
503-727-1000

A woman with dark hair, wearing a bright blue t-shirt and carrying a black bag, is walking outdoors. She is looking off to the side with a slight smile. The background shows a building with steps and a railing.

OREGON VINE SERVICE
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www.vinelink.com