



# News Release

**OREGON DEPARTMENT OF CORRECTIONS**

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## **VINE® service experiences technical difficulties**

Oregon's VINE (Victim Information and Notification Everyday) system experienced a major technical glitch Friday evening. Routine system maintenance appears to have triggered numerous notifications to victims in error. The contractor for the service, Appriss, is working on the repair, and will issue an "alert express" this evening, which will alert everyone who received an erroneous notification.

In addition to the alert express, victims and members of the public can check on the current status of inmates in the custody of the Oregon Department of Corrections (DOC) by using the Oregon Offender Search: <http://docpub.state.or.us/OOS/intro.jsf>. DOC and Appriss apologize for the erroneous notifications, and are committed to remedying the issue as soon as possible.

Oregon launched the statewide VINE service in 2001, becoming the 11<sup>th</sup> state to adopt the program. Oregon VINE, available in both English and Spanish, monitors offenders being held in county jails, Oregon Department of Corrections facilities, Oregon Youth Authority facilities, and individuals who are currently on community supervision. The program has sent more than 10 million notifications since its implementation.

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