

Telecommunications Policy Committee

Minutes

February 4, 2015

The Telecommunications Policy Committee of the Board on Public Safety Standards and Training held a regular meeting on February 4, 2015 at the Oregon Public Safety Academy in Salem, Oregon. Committee member Brian Oeder filling in as chair for Toni Sexton called the meeting to order at 9:00 AM.

Attendees:

Committee Members:

Sherry Bensema, Oregon Fire Chief's Association
Gary Bettencourt, Oregon State Sheriffs' Association
Pamela Brost, Associated Public Safety Communications Officers (by phone)
Sharyl Dresser, Association of Public Safety Communications Officials (by phone)
Justin Hardwick, Emergency Medical Services and Trauma Systems
Mike Moran, Oregon Association of Chiefs of Police
Brian Oeder, Line-Level Telecommunicator

Committee Members Absent:

Toni Sexton, Chair, Bureau of Emergency Communications
Bob Rector, Oregon State Police
Rich Leipfert, Oregon Fire Chiefs Association

DPSST Staff:

Eriks Gabliks, Director
Todd Anderson, Director of Training
Linsay Hale, Professional Standards Division Director
Debbie Anderson, Certification & Compliance Specialist
Jennifer Howald, Scheduling and Certification Specialist
Sharon Huck, Rules Coordinator
Kristin Hibberds, Professional Standards/Investigator
Leon Colas, Professional Standards/Investigator

Guest:

Chief Randy Wood, Santa Clara Fire



1. Minutes from November 18, 2014 Meeting

Approve meeting minutes from November 18, 2014.

To see a complete record of the February 4, 2015 Telecommunications Policy Committee minutes, please go to:

<http://www.oregon.gov/dpsst/BD/pages/telecommunicationspolicycommitteemeetingminutes.aspx>

Sheriff Bettencourt moved to approve the minutes from the November 18, 2014 Telecommunications Policy Committee meeting. Mike Moran seconded the motion. The motion carried unanimously.

2. ***OAR 259-008-0011 - Proposed Rule Change**

NENA Hearing Standards Update

Presented by Sharon Huck

This rule change updates the OAR to reflect the current NENA in Standards that were adopted by the committee in 2006. The action items before the committee are to determine whether to recommend filing in the proposed language for OAR 259-008-0011. For the Secretary of state as a proposed rule, and as a permanent rule if no comments are received and to determine if there is indeed a fiscal impact on small businesses.

Mike Moran moved to approve filing the proposed language with the Secretary of State as a proposed rule and a permanent rule if no comments are received as presented. Sherry Bensema seconded the motion. The motion carried unanimously.

By consensus the committee found no fiscal impact to small businesses.

3. ***Allison Revoir, Umatilla County Sheriff's Office - DPSST #48398**

Revocation

Presented by Kristen Hibberds

DPSST received an F-4 Personnel Action Report on March 11, 2014 notifying that Allison had resigned during an investigation. It was alleged that she had violated agency policies and procedures and misused the LEADS. The misconduct to be considered by the committee is whether or not Allison's misuse of LEADS should result in the revocation of her telecommunication and emergency medical dispatcher certifications for failure to meet the minimum standards as required for certification.

Mike Moran moved to adopt the staff report. Gary Bettencourt seconded the motion. The motion carried unanimously.

By discussion and consensus, the committee determined that Allison Revoir's behavior **did not** involve insubordination as defined in the Administrative Rule.

By discussion and consensus, the committee identified Allison Revoir's behavior **did** involve Misconduct as defined in the Administrative Rule due to the sheer number of

and intentional and knowing violations of LEDS policies putting the sheriff's office access to LEDS at risk.

Gary Bettencourt moved that the Telecommunications Policy Committee find that Allison Revoir's Misconduct when considered alone, does rise to the level to warrant revocation Mike Moran seconded the motion. The motion carried unanimously.

By discussion and consensus, the committee determined that Allison Revoir's behavior **did** involve Gross Misconduct. The repeated misuse of LEDS does create a danger to the efficient operation agency, putting them at risk of losing access to the system.

Mike Moran moved that the Telecommunications Policy Committee find that Allison Revoir's Gross Misconduct when considered alone, does rise to the level to warrant revocation of Revoir's certification. Sherry Bensema seconded the motion. The motion carried unanimously.

By discussion and consensus, the committee determined that Allison Revoir's behavior **did** involve Misuse of Authority including the abuse of public trust, as well as violating the code of ethics and color of office by misusing LEDS.

Gary Bettencourt moved that the Telecommunications Policy Committee find that Allison Revoir's Misuse of Authority, when considered alone, does rise to the level to warrant revocation of Revoir's certification. Mike Moran seconded the motion. The motion carried unanimously.

By discussion and consensus, the committee determined that Allison Revoir's behavior **did** involve Disregard for the Rights of Others when Revoir violated citizens privacy by accessing protected information multiple times.

Mike Moran moved that the Telecommunications Policy Committee find that Allison Revoir's Disregard for the Rights of Others, when considered alone, does rise to the level to warrant revocation when considered alone. Gary Bettencourt seconded the motion. The motion carried unanimously.

By discussion and consensus, the committee determined that Allison Revoir's behavior **did not** involve Dishonesty.

By discussion and consensus, the committee determined that Allison Revoir's behavior **did** involve Aggravating Circumstances by the sheer number of LEDS violations.

By discussion and consensus, the committee identified no Mitigating Circumstances.

After considering the totality of the circumstances, Gary Bettencourt moved that the Committee recommends to the Board the Allison Revoir's certification be revoked. Sherry Bensema seconded the motion. The motion carried unanimously.

Mike Moran moved that the Committee recommend to the Board that Revoir's Misconduct warrants an ineligibility period to reapply for certification of seven years. Gary Bettencourt seconded the motion. The motion carried unanimously.

Gary Bettencourt moved that the Committee recommend to the Board that Revoir's Gross Misconduct warrants an ineligibility period to reapply for certification of ten years. Mike Moran seconded the motion. The motion carried unanimously.

Mike Moran moved that the Committee recommend to the Board the Revoir's Misuse of Authority warrants an ineligibility period to reapply for certification of ten years. Gary Bettencourt seconded the motion. The motion carried unanimously.

Gary Bettencourt moved that the Committee recommend to the Board that Revoir's Disregard for Rights of Others warrants an ineligibility period to reapply for certification for fifteen years. Sharyl Dresser seconded the motion. The motion carried unanimously.

4. Staff Update

Linsay Hale reported –

Linsay thanked the Committee for their deliberation and patience while walking through denial/revocation cases. She expressed it may seem mechanical at times, but these discussions and decisions involve someone's career and livelihood so all the questions and discussions are relevant and welcomed.

Mona Riesterer was introduced to the Committee as the new coordinator for the Policy Committees. All future communication regarding meeting logistics can be directed to Mona.

Police job task analysis is wrapping up with in the next couple weeks. The Telecommunications job task analysis is next up. Communications has started in regards to selecting individuals that participate in that process.

Staff has conducted a review of the current medical standards. DPSST has consulted with a medical expert about the current standards for law enforcement and telecommunications in general. Staff has also taken this opportunity to re-evaluate our internal processes the role of the department. The outcome of these discussions will hopefully be before this group at their next meeting.

Todd Anderson reported –

There will be a telecommunications class starting on February 15 and following we have an EMD Class.

We work closely with APCO and NENA in providing grants and basic telecom programs. Unfortunately we are at a point where we cannot give out anymore grants

for the rest of the biennium. Todd stated it has been a great relationship with APCO and NENA and we believe that the grant funds will be available after July 1st in the new biennium.

Todd stated there have been a large number of people retiring in all disciplines right now. Academy training is working to ensure there are enough training classes available to accommodate.

Eriks Gabliks reported –

Kudos to Brian Oeder for running the meeting and keeping us afloat. Eriks introduced Randy Wood as a spectator today, but will coming on to the committee on the next meeting. He will be representing Oregon Fire Chiefs Association, joining us from Santa Clara Fire just outside of Eugene. Also Rich Culley who has been with us for a long time on this committee, from the State Police Regional dispatch center will become a State Trooper. Bob Rector will be taking his place and has been approved by the board.

The board did approve on the last meeting Telecommunicator Field Training Manual which is now in place. We will be working with APCO and NENA to make sure that gets across the state. The next field training manual we will be updating is Emergency Medical Dispatch. We will be working with the Fire Chiefs EMS section and office to make sure all of the elements for the next requirements are in the manual.

We are working with our physician advisor on tourniquets for Emergency Medical Dispatch.

We are continuing to work with our public safety partners and the health authority, and our physician on training dispatchers on Ebola.

Rural response is a committee that APCO and NENA are on. As we see the diminished resources in rural counties, some people are calling and reporting that their house is on fire – because there are no deputies on duty so the fire department is responding to the incident. We are actively involved in those conversations.

Oil trains have created a lot of public interest as far as the safety goes. On February 5th we will be hosting a table top exercise here for 120 people from the different public safety elements, DEQ, EPA, Coast guard as well as all the railroads. We are actively looking at a state plan – how does the state support as well as how does the federal agencies support it? The reason why this is being shared with the Committee is because it will all start at the 911 Center.

School preparedness group that the State Police has is addressing how we respond to incidents occurring in schools.

The legislative session has started. There aren't a lot of issues for 911 thus far but staff will provide update if anything does come up. On the budget side, the budget presentation is 2/19-2/20. The governor's proposed budget increases us by 3.8 %.

5. Next Telecommunications Policy Committee Meeting Date

May 6, 2015 9:00 a.m.

** All documents reviewed and discussed in this meeting are subject to Oregon Public Records Law (ORS 192.410 to ORS 192.505). These documents can be requested by contacting DPSST at dpsst.records@state.or.us.*