

# Professional Standards Ethics Bulletin

## Private Security Professionals



### JAN/FEB STATISTICS:

<b>Criminal Cases</b>	
Opened	74
Closed	75
<b>Notice of Violations</b>	
Opened	61
Closed	61
<b>Discretionary Cases</b>	
Opened	6
Closed	14
<b>Termination for violations of PSSPA</b>	
Opened	5
Closed	5
<b>Child Support Suspension</b>	
Open	13
Closed	9
<b>Emergency Suspension</b>	
Open	2

DPSST's Private Security Program provides training and licensing services to its constituents in an industry-initiated effort to enhance Professionalism among member-businesses and employees who provide services in the state of Oregon. The program works together with its policy committee members and the Board on Public Safety Standards and Training to establish professional standards, provide training to assist constituents in meeting these standards and enforce licensure and certification requirements for private security professionals.

The Private Security Certification program is mandated by the Oregon legislature to establish and enforce minimum standards for all private security providers in the state. The minimum standards for this program is defined in Oregon Administrative Rule Chapter 259, Division 60.

The Ethics Bulletin contains examples of situations in which applicants for certification or licensure and current providers have violated the minimum standards. This publication is meant to provide insight into the types of behaviors that resulted in revocation, denial, suspension or civil penalty of private security certification and licensure over the last two months. It is a sampling of cases and not meant to describe all past actions by the Department over the last two months.

The Department continues to ensure that certified private security professionals and meet the minimum standards established by the legislature and the Board.

Questions about these incidents or about DPSST's processes and procedures can be directed to DPSST: (503) 378-8531 or [security.investigators@state.or.us](mailto:security.investigators@state.or.us).

#### Leadership:

*A leader is one  
who knows the  
way, goes the  
way, and shows  
the way.*

-John Maxwell

Applicant 1, an Armed/Unarmed Professional was convicted of Contributing to the Delinquency of a Minor in another jurisdiction within the prior 10-years. Prior to being served with a Notice of Intent to Deny for a mandatory disqualifying crime, Applicant 1 withdrew his application and the case was administratively closed.

Applicant 2, an Unarmed Professional was convicted of Theft 3 within the prior 10-years. Prior to being served with a Notice of Intent to Deny for a mandatory disqualifying crime, Applicant 2 withdrew his application and the case was administratively closed.

Applicant 3, an Unarmed Professional was convicted of Felony Forgery 1, Felony Identity Theft and Theft 2 within the prior 10-years. Prior to being served with a Notice of Intent to Deny for a mandatory disqualifying crime, Applicant 3 withdrew his application and the case was administratively closed.

Applicant 4, an Unarmed Professional was convicted of Assault 4 within the prior 10-years. Prior to being served with a Notice of Intent to Deny for a mandatory disqualifying crime, Applicant 4 withdrew his application and the case was administratively closed.

Provider A, an Unarmed Professional was convicted of Animal Abuse 1 when he repeatedly and fatally kicked the family dog. Provider A was served with a Notice of Intent to Revoke certification for a mandatory disqualifying conviction. His certification as an Unarmed Professional was revoked.

Provider B, an Unarmed Professional was arrested for Theft while on the job as security. Although the charge did not result in a conviction, Provider B was served with a Notice of Intent to Revoke certification under discretionary grounds of dishonesty, lack of good character, mistreatment of others and lack of public trust. His certification as an Unarmed Professional was revoked.

Provider C, an Unarmed Professional was convicted of Strangulation and Assault 4, constituting domestic violence after an altercation with his girlfriend. Provider C was served with a Notice of Intent to Revoke certification for a mandatory disqualifying crime. His certification as an Unarmed Professional was revoked.

Provider D, an Unarmed Professional was arrested for retail Theft. The retailer chose not to prosecute. Aggravating circumstances show Provider D was employed in the security field and was wearing a company security uniform at the time of the Theft. Provider D was served with a Notice of Intent to Revoke certification under discretionary grounds of dishonesty, lack of good character, mistreatment of others and lack of public trust. Prior to the date of the final order of default, Provider D surrendered his certification and the case was administratively closed.

Provider E, an Unarmed Professional was convicted of Recklessly Endangering Another Person. Prior to being served with a Notice of Intent to Revoke for a mandatory disqualifying crime, Provider E surrendered his certification and the case was administratively closed.

Provider F, an Unarmed Professional confronted a guest at an event and physically assaulted her in an effort to keep her out of a restricted area. The physical confrontation was witnessed by five people and was a clear violation of company policy. Provider F was served with a Notice of Intent to Revoke certification under discretionary grounds of lack of good character, mistreatment of others and lack of public trust. Prior to the date of the final order of default, Provider F surrendered her certification and the case was administratively closed.

## How do I file a complaint?

Recently, the Allegation of Violation form was changed to Professional Standards Complaint form. This change reflects the mission of the Department to uphold professional standards for all disciplines; police, fire, corrections, parole and probation, private security, private investigators, polygraph examiners, and telecommunications personnel. By creating one complaint form across all disciplines DPSST serves, we have developed a consistent and reliable process to track and notify the complainant of the outcome of the complaint.

Upon receipt of a completed Professional Standards Complaint Form, an initial review of the complaint will be made to determine if the matter may fall under DPSST's jurisdiction ( i.e. Is the matter related to the standards required for certification or licensure?).

Non-jurisdictional complaint means a complaint that is determined to not be related to the Board's standards for certification or licensure. Complaints that are determined to be non-jurisdictional will be administratively closed and a letter mailed to the complainant notifying them of the action.

Jurisdictional complaint means a complaint that is determined to be related to the Board's standards for certification or licensure. On complaints found to be potentially jurisdictional, the Department will investigate the complaint. This may include contacting the individual the complaint was filed against, contacting the complainant, or contacting witnesses. If the Department determines that a Private Security Provider or Private Investigator violated any acts found in rule, the Department will take further action including, letters of counsel, civil penalty, application denial, or revocation of certification or licensure.

If the complaint does not meet statutory and administrative rule requirements to proceed with further action, the complaint will be administratively closed and the complainant will be notified.

For further information or to check on Frequently Asked Questions regarding this process, please see our website at <http://www.oregon.gov/dpsst/SC/Pages/Complaint.aspx>.

To file a complaint against a Private Security Provider or Private Investigator, you must use the Professional Standards Complaint form located on <http://www.oregon.gov/dpsst/SC/Pages/Complaint.aspx> . All sections of the form must be completed. We will not investigate on complaints that do not contain a signature or contact information. All information provided is subject to Oregon's Public Records Law. Complainants may request that their information be kept confidential, however, we may be required to release information provided on the form including the identity of the complainant.

**PLEASE DISSEMINATE THIS INFORMATION TO ALL  
PRIVATE SECURITY PROFESSIONALS**

[www.oregon.gov/dpsst/ps](http://www.oregon.gov/dpsst/ps) 503-378-8531