

DEPARTMENT OF PUBLIC SAFETY STANDARDS AND TRAINING

MEDICAL EXAMINATION FOR TELECOMMUNICATORS AND EMERGENCY MEDICAL DISPATCHERS

DPSST FORM F-2T



This medical examination form is partially derived from the National Emergency Number Association (NENA) Hearing Standards for Public Safety Telecommunicators, which was developed to assist public safety communications centers in establishing Americans with Disabilities Act (ADA)-compliant hearing standards.

**MEDICAL EXAMINATION FOR TELECOMMUNICATORS and
EMERGENCY MEDICAL DISPATCHERS**

DPSST

To be completed by a Licensed Physician

F2-T

1. Name (Last, First Middle)	2. DPSST Number
3. DOB (Month/Day/Year)	

4. A – EYES AND VISION

A1 VISUAL ACUITY

- Corrected vision must be at least 20/30 (Snellen) when tested using both eyes together.

Applicant's Corrected Visual Acuity: L20/ R20
Applicant's Uncorrected Visual Acuity: L20/ R20

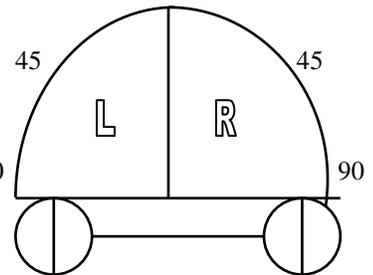
Comments: _____

A2 PERIPHERAL VISION

- Visual Field of Performance must be 120 degrees in the horizontal meridian combined.

Applicant's Form Field of Vision (Temporal): L _____ R _____ Combined _____ 0

Comments: _____



A3 COLOR VISION

- Red or green deficiencies may be acceptable, providing the applicant can read at least nine (9) of the first thirteen (13) plates of the Ishihara Test (24 Plate Edition). Applicants who fail the Ishihara Test can meet the color vision standard by demonstrating that they can correctly discriminate colors via a field test conducted by the employer and approved by DPSST.

Comments: _____

**MEDICAL EXAMINATION FOR TELECOMMUNICATORS and
EMERGENCY MEDICAL DISPATCHERS**

DPSST

To be completed by a Licensed Physician

F2-T

5. B – EARS AND HEARING

B1 HEARING ACUITY

- Telecommunicators, emergency medical dispatchers or applicants must meet the National Emergency Number Association (NENA) hearing standard NENA-STA-007.2-2014 (June 14, 2014).
 - Audiometric testing shall assess hearing thresholds in each ear, determined using pure tone stimuli via air conduction with test frequencies including 500, 1000, 2000, 3000, 4000, and 6000 Hz.

Applicant's Hearing Score:

	500 Hz	1000 Hz	2000 Hz	3000 Hz	4000 Hz	6000 Hz	Other
Left Ear							
Right Ear							

- Hearing thresholds at any evaluated frequency shall not exceed 25 dB HL in either ear. If hearing thresholds exceed 25 dB HL at any evaluated frequency, binaural speech discrimination testing in quiet and noise shall be completed in the sound field.
- The minimum acceptable standard of speech discrimination in quiet shall be a score no poorer than 90% correct. The minimum acceptable standard of speech discrimination in noise shall be a score no poorer than 70% correct.
- Use of hearing aids, cochlear implants or enhanced listening devices to achieve the above speech discrimination standards is permitted.

Applicant's Sound Field (Speech Discrimination) Test Score:

Speech discrimination in quiet: _____ Speech discrimination in noise: _____

Audiologist Signature: _____ Date: _____

Comments: _____

**MEDICAL EXAMINATION FOR TELECOMMUNICATORS and
EMERGENCY MEDICAL DISPATCHERS**

DPSST

To be completed by a Licensed Physician

F2-T

6. C – NOSE, THROAT AND MOUTH

C1 *SPEAKING ACUITY*

- Applicants *must* be able to use vocal cords and have significant speaking ability to perform speaking-related essential tasks. (Note: If further medical examination is required, it will be at the expense of the applicant or the hiring authority)

**MEDICAL EXAMINATION FINDINGS
(Check any deficiencies noted)**

- 7. APPLICANT **DOES NOT** MEET VISUAL ACUITY STANDARDS A1
- 8. APPLICANT **DOES NOT** MEET PERIPHERAL VISION STANDARDS A2
- 9. APPLICANT **DOES NOT** MEET COLOR VISION STANDARDS A3
- 10. APPLICANT **DOES NOT** MEET HEARING ACUITY STANDARD B1
- 11. APPLICANT **DOES NOT** MEET SPEAKING ACUITY STANDARD C1

12. Are there any conditions related to the standards identified above which, in your medical opinion, suggest further examination?

Comments: _____

14. PHYSICIAN'S SIGNATURE	15. NAME AND ADDRESS OF PHYSICIAN (print or type)
DATE	

**TELECOMMUNICATORS AND
EMERGENCY MEDICAL DISPATCHERS**

Critical & Essential Tasks

Physical Tasks

- Type accurately and rapidly on keyboard
- Answering telephones in a quick & courteous manner
- Direct or transfer the caller to the appropriate agency
- Determine the caller's needs & translate those needs into accurate event screens for Police, Fire or EMS response
- Re-boot CAD and other computers as needed
- Read information from a computer screen or display
- Monitor CCTV cameras
- Read and comprehend written materials
- Sit for extended periods of time
- Get up and down from a chair
- Hear both radio and telephones
- Hear and comprehend communication from multiple sources at the same time (e.g. radio, telephone, co-worker, etc.)
- Speak clearly in a calm voice
- Hearing adequate to distinguish sounds, soft voices, words over background noise, etc.