Legislative Report

Summary of activities under ORS 182.132 - Ability to offer government services through portal; convenience fee from January 2011 through December 2011

The Department of Administrative Services, with the advice of the Electronic Government Portal Advisory Board, provides the ability for state agencies to offer government services by means of a secure and usable electronic government portal and has contracted these services to an electronic government portal provider. As recommended by the advisory board the department may authorize an electronic government portal provider to charge a convenience fee for an electronic government service. Such fees reflect the costs incurred in hosting, operating, maintaining or implementing the electronic government portal.

Activities of the Electronic Government Portal Advisory Board:

- Received E-Government portal transition project updates.
- Received a briefing on the intent to award the E-Government portal contract to NICUSA and of the phased contract development process.
- Per ORS 182.128, reviewed and voted to recommend approval of the E-Government Phase I Master Agreement Terms and Conditions between the State and NICUSA.
- Received an update on the Attorney General's opinion concerning ODOT and DAS authority to exchange "fair value" to the highway fund for ODOT's grant to DAS of a limited, exclusive license to provide commercial electronic access to DMV Drivers' records ("DMVDRA") for a select group of disseminators.
- Briefed on the engagement with Portland State University (PSU) Economics Department to evaluate methodologies and calculate a fair value concerning the DMVDRA.
- Reviewed PSU Economics Department report on determining a fair value for DMVDRA.
• Briefing on the recommendation to approve a DMVDRA convenience fee
• Executive Session to review legal aspects of the recommendation
• Voted unanimously to recommend that DAS establish a $7.68 per record convenience fee related to DMVDRA. The recommended fee includes a fair value component of $4.68 per record to be paid to the Highway Fund and $3.00 per record to partially fund the E-Government Portal.
• Presented with the results of DMH Research, Inc. conducted benchmark survey of Oregonians' use of services online through Oregon.gov and other state websites.
• Introduced to NICUSA and received the company's presentation concerning its self-funded e-government program operations in 24 other states, and its E-government portal transition and ongoing services plan for Oregon.

Activities of the Department of Administrative Services (DAS):

• In cooperation with seven agency evaluation teams DAS announced award of a phased development contract for E-government services to NICUSA to replace the current HP contract for E-government services expiring on June 30, 2012.
• Executed a contract with a Quality Assurance Contractor to help oversee the E-government Transition Project.
• Accepted the Transition Plan proposed by NICUSA.
• Obtained a valuation of the fair value for DMVDRA
• Executed an IAA between the ODOT and DAS for DMVDRA.
• Executed an agreement with NICUSA related to DMVDRA and an amendment to the Master Agreement authorizing transition and provision of E-Government services, for 10 years.
• Conducted agency transition workshops concerning transition plan implementation.
• Began transition activities to migrate 130 web sites, commerce stores, portals, and custom applications.
• Began implementing driving records access in coordination with DMV.
• Executed an agreement between the Secretary of State, DAS and NICUSA for the Single Business Portal as part of the E-Government Program.

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