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581-021-0570

Complaint Procedures

- (1) An organization or an individual may submit to the Superintendent of Public Instruction a written, signed file a complaint complaint alleging that a public education program is violating or has violated a provision of ORS 339.285 to 339.303 sections 1 to 6, chapter 665, Oregon Laws 2011 or OAR 581-021-0550 to 581-021-0566. The organization or individual and the school district shall follow the school district's complaint procedure established under OAR 581-022-2370.
- (±2) A complainant may appeal a final decision by a school district to the Deputy Superintendent as provided in OAR 581-002-0040. The complaint must indicate that, prior to submitting the complaint to the superintendent, the organization or individual attempted to seek a remedy for the complaint from the board or governing body overseeing the entity that has jurisdiction over the public education program against which the complaint is being submitted by:
- (a) First filing the complaint with the public education entity; and
- (b) Attempting to follow any complaint procedures that the entity has adopted including those adopted by school districts pursuant to ORS 327.1030 and OAR 581 022 1941.
- (2) The organization or individual filing the complaint and the Superintendent shall follow the appeal procedures specified in OAR 581-022-1940.

Stat. Auth.: ORS 339.303

Stats. Implemented: ORS 339.285 to 339.303

Hist.: ODE 13-2014, f. & cert. ef. 2-19-14; ODE 15-2014, f. & cert. ef. 3-4-14