Common Credentialing Advisory Group Meeting

December 6, 2017

Agenda

- Welcome and Introductions
- ACPCI Update
- Implementation Update
- Rulemaking Update
- Programmatic Details
- Vendor Demonstration Report-Out
- Upcoming Work
- Public Comment

Advisory Committee on Physician Credentialing Update

Oregon Health Authority

ACPCI Overview

- ACPCI develops the uniform applications used by credentialing organization to credential and recredential practitioners within the State of Oregon (OPCA and OPRA)

- Committee consists of nine members appointed by OHA
  - Three health care practitioners of practitioners' organizations representatives
  - Three hospital representatives
  - Three health care services contractor representations (payers)

- Committee must meet at least once every calendar year to review and confirm applications comply with current credentialing standards

Statutory Authority: Oregon Revised Statute §§ 441.221-223

ACPCI Roster

Hospital Representatives	Health Plan Representatives	Practitioner Organization Representatives
Danielle Coates Tuality Healthcare	**Leah J Asay** Trillium Community Health Plan	**Mark Bonanno** Oregon Medical Association
Valery Kriz[1] Providence Health & Services	**Khen T Lau** Kaiser Permanente Northwest	**Cindy Madden**[2] Baker Allergy, Asthma and Dermatology
Eric Novak[2] St. Charles Health System	**Dorothy-Jane O'Keeffe**[2] FamilyCare Health	**Sarah Wickenhagen, DNP, FNP-C**[2] Oregon State Board of Nursing

[1]*Chair*
[2]*New members pending formal appointment*

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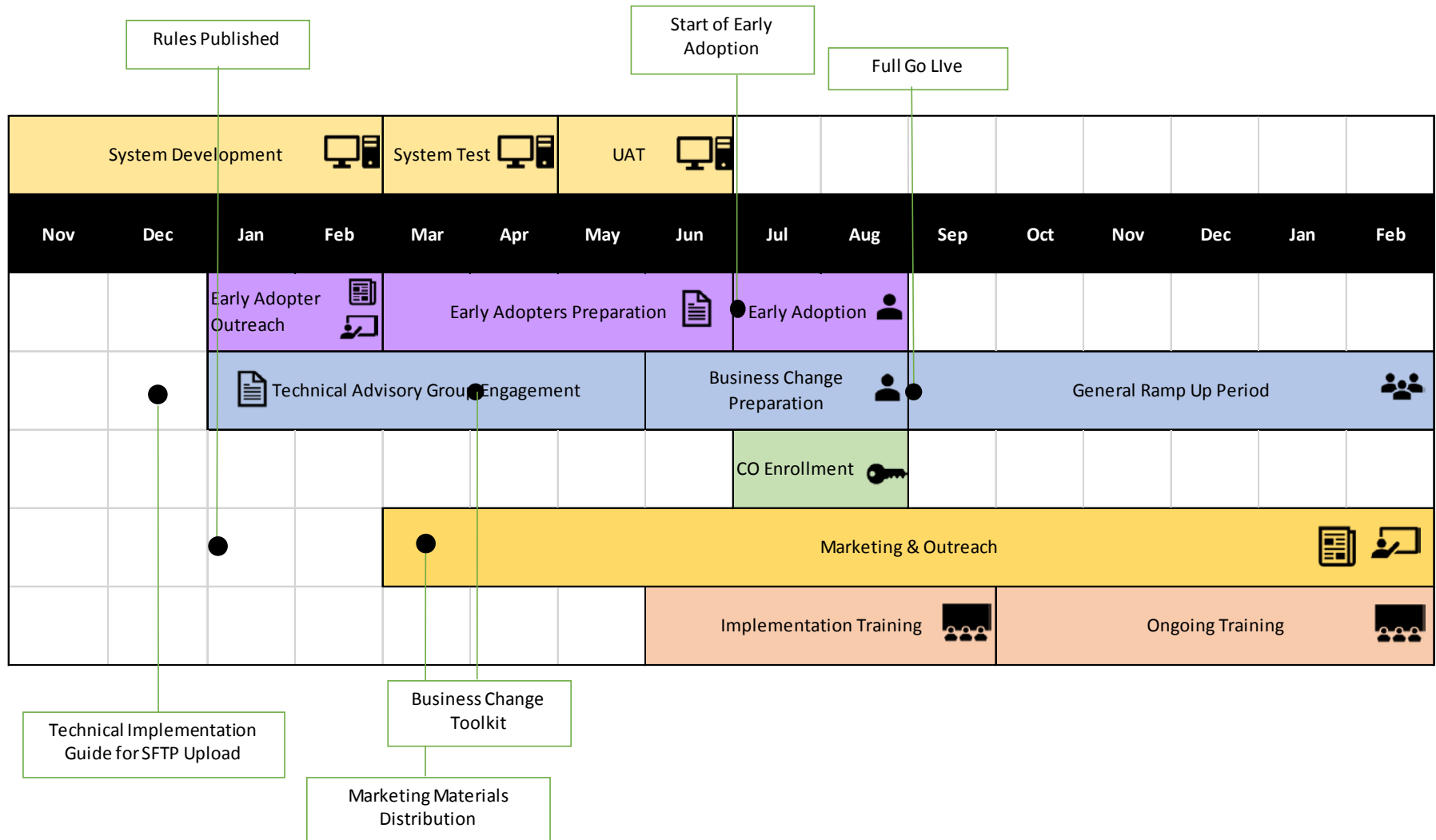
2017 ACPCI Process

- 2017 Process change: no public solicitation for suggested changes to the 2017 OPCA/OPRA applications

  - OCCP system configuration well underway towards 2018 operational date

  - Solicitation related specifically to paper forms may be confusing to COs/managers/practitioners given the online system will replace the paper applications

  - Recommended changes to the 2017 applications may not be able to be incorporated into OCCP for go-live *(unless a substantive and necessary change is needed to meet new accreditation requirements)*

2017 ACPCI Process *(continued)*

- ACPCI meeting to be conducted December 14, 2017:
  - Update on OCCP implementation and its intersection with ACPCI
  - Formal review of 2017 OPCA/OPRA; 2017 OPCA is the basis for the information collected in the OCCP system
  - No formal solicitation for changes will be conducted, but review of change recommendations gathered throughout 2017 and during system configuration will be reviewed and discussed

- Recommendations from ACPCI meeting will be presented at February 2018 CCAG meeting

- CCAG to review ACPCI process in Spring 2018

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Implementation Update

Project Timeline

Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb

System Development | **System Test** | **UAT**

Early Adopter Outreach | **Early Adopters Preparation** | **Early Adoption**

Technical Advisory Group Engagement | **Business Change Preparation** | **General Ramp Up Period**

CO Enrollment

Marketing & Outreach

Implementation Training | **Ongoing Training**

Rules Published

Start of Early Adoption

Full Go LIve

Technical Implementation Guide for SFTP Upload

Business Change Toolkit

Marketing Materials Distribution

Stakeholder Feedback on Implementation

Current Operational Dates

- Early adoption – July 2, 2018 through August 31, 2018
- Credentialing organization enrollment – July 2, 2018 through August 31, 2018
- Practitioner and Credentialing organization use – Beginning September 4, 2018

Stakeholder Comments and Concerns

- Suggestion to ensure an adequate pilot prior to full roll-out
- Request to push roll-out for credentialing organizations
- Concern about adoption and ability to timely process initial volume of applications

Roll-Out and Adoption

To address feedback on implementation, OHA is exploring:

- An extended early adoption period to allow more time for adjustments
- A phased/staggered deployment – determine if benefits outweigh consequences

Considerations

- System implementation success
- Cost and budget impact
- Stakeholder preparedness
- Stakeholder perception

Rulemaking Update

Rule Development Update

- Process Timeline:
  - ✓ Public hearing conducted in August
  - ✓ Extended comment period through October 30, 2017
  - ✓ Draft rule changes to final RAC on October 25, 2017
  - – Final rule to be filed no later than January 1, 2018

- OHA received 32 public comments from various organizations and some individual practitioners

- Public Comment Themes:
  - – Health system treatment concerns
  - – Operational date and adoption concerns
  - – Cost and value concerns
  - – Concerns about use of practitioner information
  - – Other concerns including definition clarifications, use of nationally recognized systems, and Statewide Provider Directory utilization

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Rule Development Update, *Continued…*

- Health system treatment
  - "Health system" means an organization that delivers health care through hospitals, facilities, clinics, medical groups, and other entities that are under common control or ownership.
  - "Common control or ownership" means two or more organizations are owned or controlled, directly or indirectly, by the same ultimate person or persons. For the purposes of this definition, "owned or controlled" means majority owned or majority controlled or as otherwise allowed pursuant to OAR 409-045-0050 (4).
  - Written attestations for identification of clear arrangements
  - Request process for less traditional arrangements

Rule Development Update, *Continued…*

- Related definitions
  - "Health Plan" means any organization that provides health coverage through a provider network, including but not limited to a health insurance issuer, coordinated care organization, self-insured health plan, third-party administrator, or worker's compensation health plan.
  - "Integrated Delivery Network" means an organization that has common control or ownership of both a health system and health plan. *(written attestations for identification of arrangements)*

- Related fiscal services changes
  - Health systems will be able to "deduplicate" practitioners shared across the health system.
  - Integrated delivery network will receive a 15% discount on fees for both the health plan and the health system

Rule Development Update, *Continued…*

OPERATIONAL DATE IS SEPTEMBER 4, 2018

- Health Care Regulatory Board Participation
  - Provider information to the system beginning July 2, 2018
- Credentialing Organization Participation
  - Enroll in system beginning July 2, 2018 and by August 31, 2018
  - Begin using the system September 4, 2018
  - Written attestations and request process beginning April 2, 2018
- Health Care Practitioner Participation
  - Enroll and use the system beginning on September 4, 2018
  - May use the system prior to September 4, 2018
  - Petition form and process for paper submission available beginning April 2, 2018

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Rule Development Update, *Continued…*

Next Steps

- Address rule comments and make necessary changes
- Complete exploration of roll-out/adoption options
- Work with stakeholders to assess roll-out/adoption impact
- Adjust rule language and communicate broadly

Note: Roll-out/adoption impact assessment and finalization may not occur by January 1, 2018 when OHA intents to file final program rules. If finalized rollout/adoption plan impacts program rules, OHA will reopen the rule to make changes through the public rulemaking process.

Programmatic Details

Marketing and Outreach

Process:

- Logo was designed to be subtle and capture quality data
- OHA staff and stakeholders provided input on variations

Next Steps:

- Final logo will be further refined to include variations
- A set of design templates will be developed and used in marketing materials and in the system

Health Care Regulatory Board Update

Process
- ✓ Provide and discuss a draft Data Use Agreement (DUA) with impacted HCRBs
- ✓ Incorporate requested changes to DUA draft
- ✓ Conduct an analysis of available HCRB data
- ✓ *Work with vendor on developing a technical format for HCRB data transmission to the OCCP system*
- Finalize the DUA and transmission format with HCRBs
- Begin configuration and testing

Current Activities Underway
- Draft DUA and technical format being reviewed by HCRBs
- Setting up meetings with each HCRB to discuss details

Other Activities Underway

- Finalizing credentialing and operational policies (including a paper process to be managed by OHA)

- Meeting with HCRBs to finalize DUAs

- Coordinating the Oregon Practitioner Credentialing Application annual update process

- Working with stakeholders on survey questions for practitioners and credentialing organizations to measure Return on Investment

- Assessing fiscal services options and refining processes

- Solidifying quality and compliance processes

Vendor Demonstration Report-Out

Upcoming Work

CCAG Work Ahead

Work Item	2017 Q4	2018 Q1	Q2	Q3
Rule Changes Review	x			
Accrediting Entity Follow-Up		x	x	
Outreach & Marketing Materials Review	x	x	x	x
Credentialing Policies Review		x		
CC Vendor Progress Updates	x	x	x	x
Business Change Leader Group		x	x	

Public Comment

Next Steps and Adjournment

Next Meeting:
February 7, 2018, 1:00-3:00pm *(new time)*
Portland State Office Building – Room 1B
800 NE Oregon Street
Portland, OR 97332

Questions?

Send questions, comments, or volunteer interests to:
credentialing@state.or.us

More information can be found at:
www.oregon.gov/OHA/HPA/OHIT-OCCP

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