Oregon Health Authority Patient-Centered Primary Care Home 2017 Recognition Criteria Technical Specifications and Reporting Guide (TA Guide) September 2018 Revisions Summary

- The Centers for Medicare & Medicaid Services (CMS) is renaming the Electronic Health Record (EHR) Incentive Programs (Meaningful Use) to the Promoting Interoperability (PI) Programs to continue the agency's focus on improving patients' access to health information and reducing the time and cost required of providers to comply with the programs' requirements. **The technical specifications for some PCPCH measures in the 2017 recognition criteria have been revised to reflect these changes.** The PCPCH Standards Advisory Committee will consider further revisions when they convene in 2019.

- **Standard 2.E** - Ambulatory Sensitive Utilization. This standard previously included four measures, however Ambulatory Care Sensitive Conditions and Care Transition: Transition Record Transmitted to Health Care Professional were removed because national technical specifications and benchmarking data for these measures is no longer available. The PCPCH Standards Advisory Committee will consider further revisions when they convene in 2019.

- Consumer Assessment of Healthcare Providers and Systems (CAHPS) benchmark tables were updated for **Measure 1.A.3** - PCPCH surveys a sample of its population using one of the CAHPS survey tools, and meets a benchmark on patient satisfaction with access to care, and for **Measure 6.C.3** - PCPCH surveys a sample of its population at least every two years on their experience of care using one of the CAHPS survey tools, demonstrates the utilization of survey data in quality improvement process, and meets benchmarks on the majority of the domains regarding provider communication, coordination of care, and practice staff helpfulness.

- Clarification about specifications and documentation requirements was added for several measures. These revisions were based on feedback the PCPCH program received from clinic staff during verification site visits and are intended to provide more clarity about how to meet the measures.