

Oregon's 1115 Medicaid Waiver

All Come Webinar

March 20, 2024

1115 **MEDICAID WAIVER**
IMPLEMENTATION PROJECT | OREGON

Oregon
Health
Authority



Zoom Meeting Tips



Use the **chat function** to submit your questions.

- We will work to make this work session as interactive as possible and are saving the chat.
- If you would prefer to ask your question verbally, please raise your hand.



This webinar is being **recorded**.

- It will be shared on our OHA 1115 Waiver webpage following the conclusion of the presentation.



For **live captioning**, please click on the “cc” button located at the bottom of your screen.





Group Polls

Geography and Sectors

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Today's Agenda

- 1 | 1115 Waiver Background
- 2 | CCBF Updates
- 3 | Member Journey
- 4 | Evaluation



1115 Waiver Background



What is the Oregon Health Plan?

Medicaid

Medicaid is the nation's public health insurance program for families. In Oregon we call it the Oregon Health Plan (OHP).

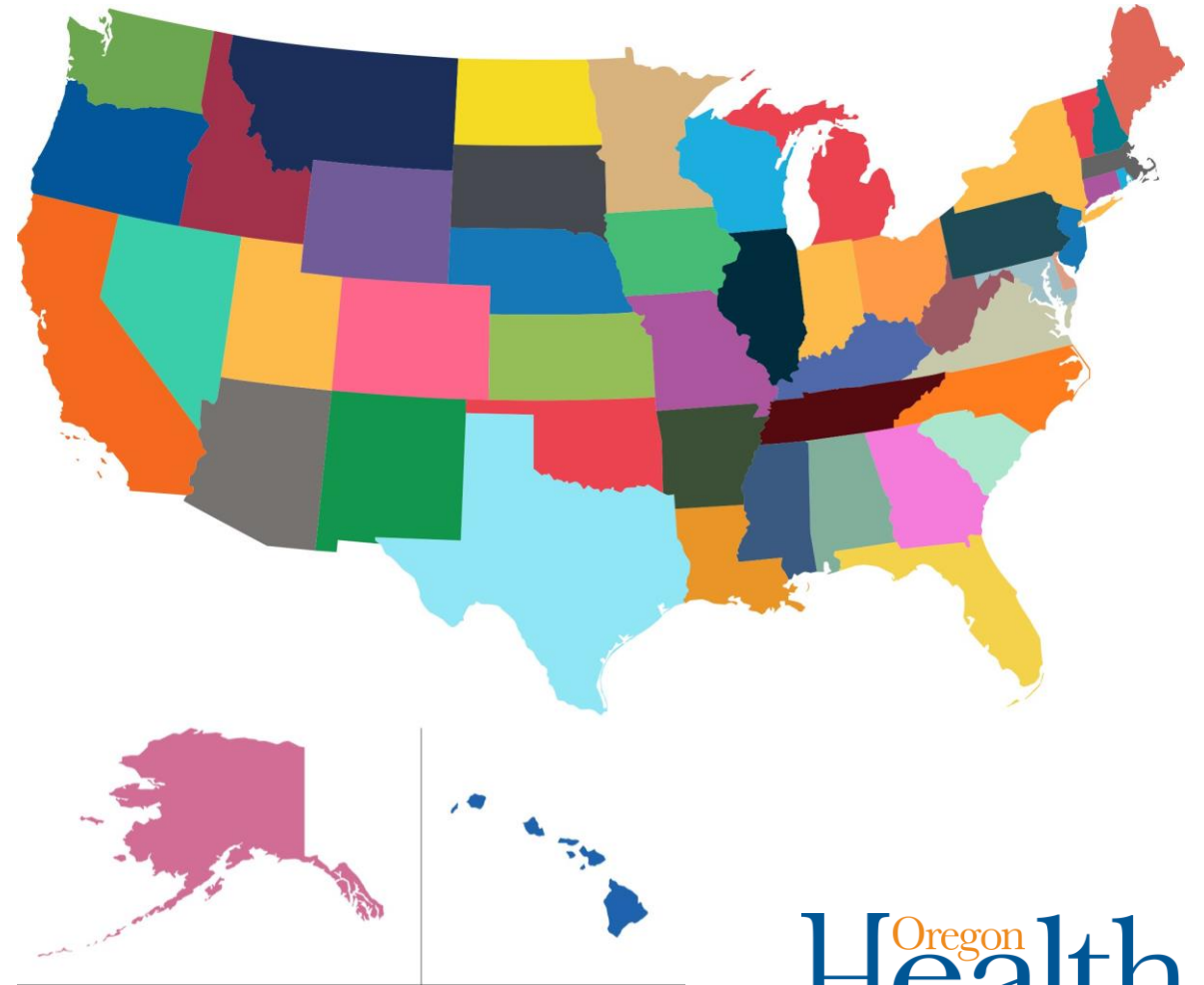
Oregon Health Plan

The Oregon Health Plan (OHP) is free health coverage available to individuals – children, teens, and adults – who live in Oregon and meet income and other criteria. You can apply for OHP at any time during the year.



What is a Medicaid Waiver?

- The federal government has a **standard set of rules each state must follow** to get funds for Medicaid.
- States can ask the **federal government for permission to change** their Medicaid rules.



What are Health-Related Social Needs?



Health-Related Social Needs (HRSN): The **social and economic needs that impact an individual's ability** to maintain their health and well-being. For example, affordable housing and utilities, accessible and reliable transportation, and access to healthy, affordable foods.

HRSN services to be provided through this Waiver:

- Housing support
- Nutrition support
- Climate-related needs
- Outreach & engagement



CCBF Updates: Application is open March 1st through May 31st






What are the next steps for an organization to consider applying for CCBF?



- Understand the **timeline**
 - Applications due by May 31st, 2024. An additional funding window will open in 2025
- **Review** [CCBF Webpage](#) for more information
- **Reach out** to a CCO in your region for more information and guidance on how to submit an application and budget
 - CCOs each have a [CCBF contact email and website](#)
- **Reach out** to [OHA CCBF staff](#) if you have any questions, concerns or comments

CCBF Application & Funding Disbursement Timeline

Activity	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
CCOs sign agreements with OHA for administration of CCBF												
CCOs outreach to CCBF-eligible providers												
Eligible providers fill out applications and budget requests			Open 3/1		Due 5/31							
CCOs review applications, submit to OHA, and provide funding notifications: Funding notifications to go out in 2 batches: by Aug 1 and by Sept 15								8/1: 1st Funding notification	9/15: 2nd Funding notification			
CCOs disburse funding: approval process will be in 2 batches.								8/31		10/16		
Providers can begin using CCBF												

 =Where we are today

Additional funding windows will open in 2025

Member Journey



HRSN: The OHP Member Experience

How Oregon Health Plan Members can request and access Health-Related Social Needs (HRSN) services.



Step 1

Learn about options and get started.



Step 2

Complete the screening process.



Step 3

Get decision from my health plan.*



Step 4

Get Health-Related Social Needs (HRSN) services.

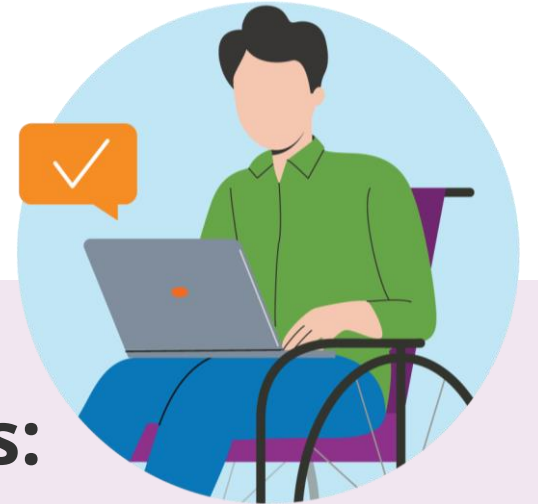


Step 5

Use my HRSN services and get help when needed.

¹⁴ *Health plan = Coordinated Care Organization or Open Card care coordination

Step 1: Learn about options and get started



People can get started using any of these options:

- Start the screening process directly with their health plan.
- Complete and send the [HRSN Request Form](https://www.oregon.gov/oha/HSD/Medicaid-Policy/Pages/HRSN.aspx) to their health plan. This form is available online: <https://www.oregon.gov/oha/HSD/Medicaid-Policy/Pages/HRSN.aspx>.
- Work with their primary care provider, a community organization, or someone they trust to fill out and send a request form to their health plan.

Step 2: Complete the screening process



People will work with their health plan to:

- Complete the screening process.
- Answer questions to find out which HRSN services they qualify for.
- Share documents or information that help verify eligibility (optional).

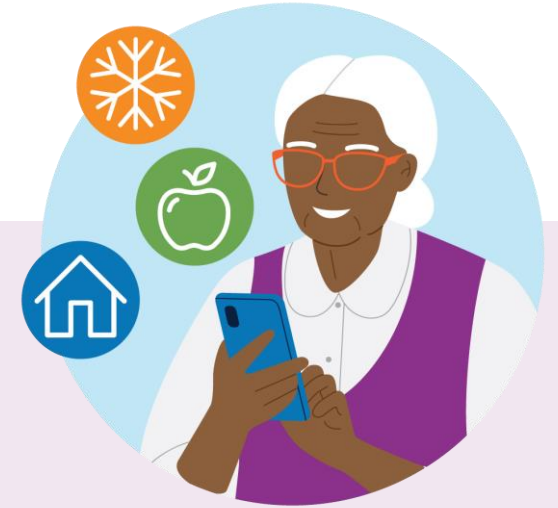
Step 3: Get decision from health plan



People will learn from their health plan whether they qualify within 14 days of completing their HRSN screening:

- If people qualify, their health plan will refer them to an HRSN provider.
- If people don't qualify but think they do, they can ask for an appeal and get help from their service provider or an OHP Ombudsperson.
- People can also ask their health plan to check if they are eligible for the same or similar services through other programs.

Step 4: Get HRSN services



HRSN providers will contact people directly when their services or equipment are ready:

- People can confirm their address to get services or equipment where they live.
- It may take up to 30 days for people to get their services or equipment once they qualify.
- Someone from their health plan will contact people by phone to make sure they got services or equipment, and everything works.

Step 5: Use services and get help when needed



People can contact their health plan to:

- Fix or replace their equipment.
- See if they qualify for more services.
- Make a plan for their care with their care team.

Helpful Tips - General



People can:

Update their contact information to make sure their health plan and HRSN providers can reach them with important information.

People should [check and update their mailing address, phone number, email, or other information.](#)

Request HRSN services directly from their health plan to speed up the process.

If people work with a community organization, the organization will refer them to their health plan and help them request services.

Make a plan for their care to help them keep services they already qualify for and find others they may qualify for.

People can do this with their health plan as soon as they qualify for HRSN services.

Helpful Tips - Climate



People can:

Ask their health plan for help with installing climate devices.

Once people qualify, they should let their health plan know as soon as possible if they need help with installation.

Know and communicate their right to install portable cooling devices where they live.

People can use [OHA's information on tenant rights](#) to communicate with their landlord when needed.

Questions for Reflection



- What questions do you have about how people can **access** HRSN services?
- Which steps or activities might be **hard** for people to do?
- What kinds of information and resources can **help** people?

1115 Waiver Draft Evaluation Design Feedback



About Waiver Evaluation

Every Medicaid 1115(a) Demonstration Waiver must be evaluated by an independent party, not the state.

The Centers for Medicare & Medicaid Services (CMS) provides a starting list of evaluation requirements and must approve evaluation designs before they are implemented.

Oregon has contracted with the Center for Outcomes Research & Education (CORE) to develop evaluation designs. The design process has included seeking and incorporating input from interested parties.

Later this year, the state will select one or more contractors to implement the CMS-approved design.

Seeking Feedback on Draft Evaluation Designs

Interested parties are invited to provide feedback on *draft* evaluation designs between now and **March 25, 2024**.

You can review the full draft designs or shorter summaries. Summaries are available in Spanish and English.

Waiver Component	SUMMARY of Evaluation Design		FULL DRAFT of Evaluation Design
	English	Spanish	
Continuous eligibility & Temporary Medicaid Expansion (CE/TME)	Link	Link	Link
Young Adults with Special Healthcare Needs (YSHCN)	Link	Link	Link
Health Related Social Needs (HRSN)	Link	Link	Link
Costs & Sustainability	Link	Link	Link

To Submit Feedback by March 25th 2024

Use this form:

[Form Link – English](#)
[Form Link - Spanish](#)

or

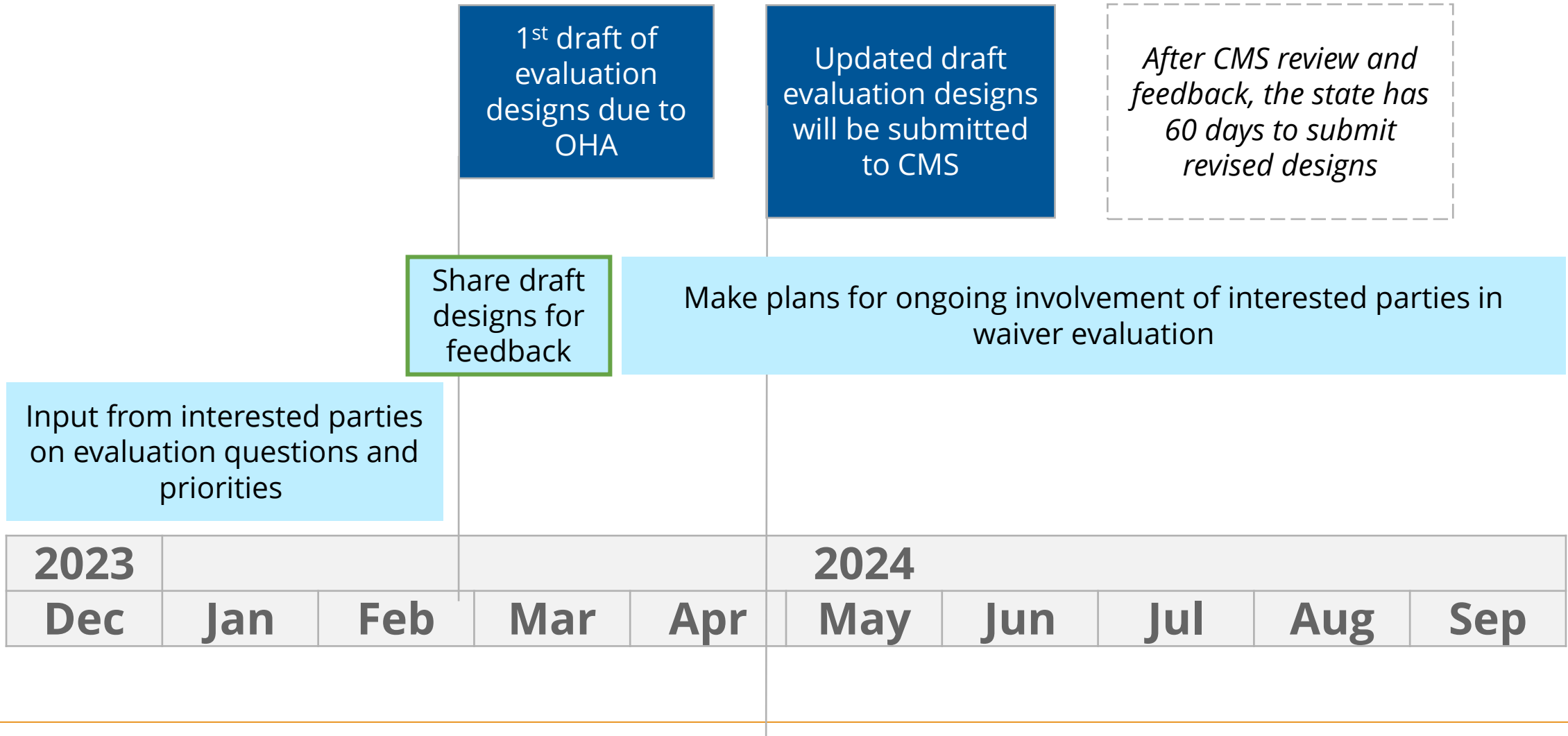
Send an email to:

OR1115WaiverEval@providence.org

All feedback is welcome, including:

- Suggestions for additional implementation and evaluation questions
- Comments on whether the proposed approaches (a.k.a. methods) for answering each evaluation question seem appropriate and feasible
- Suggestions for specific outcomes or changes to track
- Suggestions for additional data sources to consider
- Any other suggestions for improving the draft evaluation design(s)

Evaluation Design Timeline



Connect with CORE



**Submit waiver evaluation feedback
and suggestions to:**

OR1115WaiverEval@providence.org



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Visit CORE's Website & Blog

- providenceoregon.org/core
- blog.providence.org/center-for-outcomes-research-education

Questions & Answer



Upcoming Sessions

Dates

★ **April 17, 2024**

April All Come & April Para Todos

★ **May 15, 2024**

May All Come & May Para Todos



Current Waiver and Climate Resources

- [1115 Waiver Webpage](#)
- [1115 Waiver HRSN Webpage](#)
- [HRSN Climate Benefit Webpage](#)
 - [Climate-Related Supports Fact Sheet](#)
 - [Climate-Related Supports FAQ](#)
- [HRSN Outreach & Engagement Fact Sheet](#)
- Forms
 - [HRSN Request Form for Climate Devices](#)
 - [Information Sharing Authorization Form](#)
- [HRSN Climate Fee Schedule](#)
- [Waiver Newsletter](#)



Stay Connected!

For any questions related to today's presentation, please contact us: 1115waiver.renewal@odhsoha.oregon.gov.

For additional updates and information, check our website: www.oregon.gov/1115waiverrenewal.

Subscribe to OHA's bi-weekly waiver newsletter:
<https://public.govdelivery.com/accounts/ORHA/signup/37696>



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**Thank you for your collaboration
and ongoing partnership!**

