



Date: December 28, 2017

To: Pharmacy managers

From: Chris Norman, Integrated Health Programs, director

Subject: FamilyCare transition

500 Summer St NE
Salem, OR, 97301
Voice: 1-800-527-5772
Fax: 503-373-7689
TTY: 711
www.oregon.gov/oha/hsd/ohp

We are writing to inform you of changes that may impact your customers' prescription coverage. FamilyCare, a coordinated care organization (CCO) in Washington, Multnomah, Clackamas, and Marion counties, is closing and will not serve Oregon Health Plan (OHP) members after January 31, 2018.

This does not jeopardize the OHP benefits of FamilyCare members. **Please continue dispensing prescriptions for these members.**

We are working with Health Share of Oregon, Willamette Valley Community Health and Yamhill Community Care to transition the care of FamilyCare members. FamilyCare members' existing prior authorizations will be honored by their new CCOs. Letters to members with their new CCO's contact information are being mailed on December 29, 2017.

Prescription benefit managers at the new CCOs will work with you to ensure a smooth transition and prevent any interruptions to the ongoing care of OHP members.

The Oregon Health Authority is working quickly to build a more detailed plan. We are committed to staying in open communication with you as this work progresses.

Thank you for your partnership and dedication to the health of our members.

Questions?

If you have any questions about this announcement, please contact Chris Norman at
chris.p.norman@state.or.us.

For more information about the transition, please visit <http://www.oregon.gov/oha/HSD/OHP/Pages/fc-transition.aspx>.

For more information about the new CCOs, including a list of Pharmacy Benefit Managers, please see the [Oregon Medicaid Pharmacy Quick Reference Guide](#). Direct link to the guide:
<http://www.oregon.gov/oha/HSD/OHP/tools/Oregon%20Medicaid%20Pharmacy%20Quick%20Reference.pdf>