

Oregon Medicaid Pharmacy Quick Reference (updated September 2017)

When in doubt, refer to the Pharmaceutical Services provider guidelines at www.oregon.gov/OHA/hsd/ohp/pages/policy-pharmacy.aspx

Bill all other payers first

Bill Medicaid (OHA or the CCO) last for all services **except for** Vaccines for Children administrations.

Bill OHA (FFS) for:

Carve-out drugs for CCOs, drugs for OHP fee-for-service (“open card”) clients, drugs not covered by Medicare Part D, and drugs not included in the long-term care facility’s bundled rate.

BIN: 014203 **PCN:** ORDHSFFS

Bill the CCO for:

All drugs, minus the carve-out drugs, for CCO members. See the PBM list at right.

Diabetic supplies (such as test strips)

Bill point of sale (POS). For accepted NDCs and limitations, see

<http://www.oregon.gov/oha/HSD/OHP/Pages/Policy-DME.aspx>

Prescriber NPI

Look up NPIs at <https://nppes.cms.hhs.gov>.

Remittance Advice (RA) information

<http://www.oregon.gov/OHA/HSD/OHP/Pages/Remittance-Advice.aspx>

Timely filing limits

POS reversal limits:

- B1: 366 days from DOS or denial
- B2/B3: 366 days from DOS

After these limits expire, you can adjust paid claims using OHP 1036 form, and rebill denied claims on paper.

EDI Support Services

dhs.edisupport@dhsoha.state.or.us

- 835/Electronic Remittance Advice

MMA (Medicare Part D) Hotline

877-585-0007 or

mma.referrals@dhsoha.state.or.us

OHP Client Services - 800-273-0557

- Change lock-in pharmacy

Oregon Pharmacy Call Center (FFS) For providers only

888-202-2126 phone ♦ 888-346-0178 fax

- Coordination of Benefits
- Drug Prior Authorizations
- Technical Questions — POS/ProDUR

Actual Average Acquisition Cost Rates

800-591-1183 phone ♦ 317-571-8481 fax
pharmacy@mssl.com

- Rate and pricing file updates
- Rate reimbursement reviews

Provider Services Unit

800-336-6016

- **Billing** — FFS paper billing and timely filing, adjustments, and RAs; claim inquiries, reconsiderations.
- **PIN and Password Resets** — For AVR at 866-692-3864 and Provider Web Portal at <https://www.or-medicaid.gov>.

Provider Enrollment Unit

800-422-5047

provider.enrollment@dhsoha.state.or.us

- To update your NPI or taxonomy code(s)

Pharmacy Benefit Managers (PBMs)

Point of Sale information, plus after-hours phone help for OHP coordinated care organization (CCO) members.

Plan	PBM Phone	BIN	PCN	Group
OHA (Fee-for-Service or “Open Card”)	888-202-2126	014203	ORDHSFFS	
AllCare	800-788-2949	003585	38060	
Cascade Health Alliance	800-788-2949	003585	38960	
Columbia Pacific CCO	866-843-5126	610011	IRX	CORMCAID
Eastern Oregon CCO	800-788-2949	003585	38600	10009552
FamilyCare Tri-County	800-364-6331	004336	ADV	RX0635
FamilyCare Tri-County – Dual Eligible	800-364-6331	012114	COBSEGADV	RX0635
Health Share of Oregon – CareOregon	866-843-5126	610011	IRX	CORMCAID
Health Share – Kaiser-Permanente	888-572-7231	011230	NWCMS	
Health Share – Tuality	800-824-0898	003858	A4	THAA
Health Share – Providence	877-216-3644	600428	1420000	100598
Intercommunity Health Network	866-633-4701	610011	IRX	SAMCAID
Jackson Care Connect	866-633-4701	610011	IRX	CORMCAID
PacificSource Community Solutions	888-437-7728	004336	ADV	RX6156
PrimaryHealth of Josephine County	800-788-2949	003585	38780	OHM01
Trillium Community Health Plans	866-843-5126	610011	IRX	TCHPMCAID
Umpqua Health Alliance	800-788-2949	003585	38920	38920
Western Oregon Advanced Health	800-788-2949	003585	38900	
Willamette Valley Community Health	800-788-2949	003585	ASPROD1	WVP01
Yamhill Community Care	866-843-5126	610011	IRX	CORMCAID