

# OREGON HEALTH AUTHORITY - Office of Health Analytics

## Coordinated Care Organization Performance Measures 2013 Final Report

This report provides the CCO with its final Incentive and State Performance Measure results for 2013. The report includes:

- Numerators, denominators, and final 2013 results for the CCO Incentive Measures;
- Numerators, denominators, and final 2013 results for the State Performance Measures;
- A summary describing whether or not the CCO met the benchmark or their improvement target on each Incentive Measure; and
- A total number of measures met and percentage of quality pool dollars earned;

**All exceptions and validation activity from May 2014 have been incorporated into these final results.** CAHPS measures reflect the final survey data set and weighting to population characteristics. Please see the accompanying cover letter for exact dollars earned from the quality pool and challenge pool.

Final 2013 performance is also reported in the Health System Transformation Quarterly Progress Report, available online at: <http://www.oregon.gov/oha/metrics/Pages/index.aspx>. The quarterly report will be presented to the Oregon Health Policy Board on July 1, 2014. CCOs will receive final 2013 results broken out by race and ethnicity at the CCO level prior to the August 11, 2014 QHOC meeting.

Please contact Lori Coyner or Sarah Bartelmann with any questions.

Lori Coyner	<a href="mailto:lori.a.coyner@state.or.us">lori.a.coyner@state.or.us</a>	503.569.3160
Sarah Bartelmann	<a href="mailto:sarah.e.bartelmann@state.or.us">sarah.e.bartelmann@state.or.us</a>	503.490.5689

OREGON HEALTH AUTHORITY - Office of Health Analytics  
CCO INCENTIVE MEASURES 2013 FINAL REPORT

PACIFICSOURCE COMMUNITY SOLUTIONS									
CCO Incentive Measure	2011 Baseline	2013 Final Numerator count	2013 Final Denominator count	2013 Final Rate	2013 Benchmark	CCO meets Benchmark? Yes/No If No →	2013 Improvement Target	CCO meets Improvement Target? Yes/No	CCO earned quality pool for this measure? Yes/No
Adolescent Well Care Visits	26.3%	2,131	7,269	29.3%	53.2%	No	29.3%	Yes	Yes
Screening, Brief Intervention and Referral to Treatment (SBIRT)	0.01%	396	13,356	3.0%	13.0%	No	3.0%	Yes	Yes
Ambulatory Care: Emergency Department Visits (per 1,000 members months)	61.6	22,536	452,056	49.9	44.4	No	59.9	Yes	Yes
CAHPS: Access to Care	81.0%			80.6%	87.0%	No	83.0%	No	No
CAHPS: Satisfaction with Care	81.0%			83.5%	84.0%	No	83.0%	Yes	Yes
Colorectal Cancer Screening (per 1,000 members months)	10.3	381	37,043	10.3	10.6	No	10.6	No	No
Developmental Screening 0-36 Months	21.0%	415	1,346	30.8%	50.0%	No	23.9%	Yes	Yes
Early Elective Delivery	10.3%	1.05	184	0.6%	5.0%	Yes	9.3%	n/a	Yes
Electronic Health Record Adoption	21.3%	279	483	57.8%	49.2%	Yes	24.3%	n/a	Yes
Follow-up after Hospitalization for Mental Illness (7 day)	67.9%	106	161	65.8%	68.0%	No	68.0%	No	No
Follow-up Care for Children Prescribed ADHD Medication (Initiation)	58.8%	77	150	51.3%	51.0%	Yes	n/a	n/a	Yes
Mental and Physical Health Assessment within 60 Days for Children in DHS Custody	47.9%	5	10	50.0%	90.0%	No	52.1%	No	No
Patient-Centered Primary Care Home Enrollment*	73.9%		36,667	91.0%	N/A sliding scale. PCPCH Enrollment rate (G16) is converted to decimal and applied to total number of measures met (see N25).				0.9
Timeliness of Prenatal Care	74.0%	311	410	75.9%	69.4%	Yes	n/a	n/a	Yes
Year One Technology Plan: submitted by February 1, 2014 and approved by OHA.				Yes	NOTE: CCO must submit technology plan on time to then submit proof of concept data. CCO must submit technology plan AND proof of concept data to receive credit for the clinical measures.				n/a
Depression Screening and Follow Up Plan				Yes	CCO notified of approval on May 20, 2014				Yes
Diabetes HbA1c Poor Control				Yes	CCO notified of approval on May 20, 2014				Yes
Hypertension Control				Yes	CCO notified of approval on May 20, 2014				Yes

\* Tier 1: 0; Tier 2: 3224; Tier 3: 31220

Data were extracted from the DMAP MMIS/DSS Warehouse (table: T\_CA\_ICN)

Member Months data were extracted from the DMAP MMIS/DSS Warehouse (Table: T\_RE\_MEMONTHS)

DATA EXTRACTION AND PREPARATION: May, 2014

Measure Specifications: <http://www.oregon.gov/oha/Pages/CCO-Baseline-Data.aspx>

Reference Instructions: <http://www.oregon.gov/oha/CCODData/ReferenceInstructions.pdf>

Total number of measures this CCO met the benchmark or improvement target on: 12

Total number of measures this CCO met plus PCPCH Enrollment score:	12.9
Percent of 2013 Quality Pool Earned (See reference instructions for details)	100%

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CCO INCENTIVE & STATE PERFORMANCE MEASURES 2013 FINAL REPORT**

**PACIFICSOURCE COMM. SOLUTIONS**

Measure	Numerator Count	Denominator Count	2013 Final Rate	2011 Baseline Rate	Benchmark
Adolescent Well Care Visits	2,131	7,269	29.3%	26.3%	53.2%
Ambulatory Care: Outpatient Visits (per 1,000 members months)	144,070	452,056	318.7	363.0	439.0
Ambulatory Care: Emergency Department Visits (per 1,000 members months) <sup>1</sup>	22,536	452,056	49.9	61.6	44.4
Screening, Brief Intervention and Referral to Treatment	396	13,356	3.0%	0.0%	13.0%
Colorectal Cancer Screening (per 1,000 members months)	381	37,043	10.3	10.3	3% improvement
Developmental Screening 0-36 Months	415	1,346	30.8%	21.0%	50.0%
Follow-up after Hospitalization for Mental Illness (7 day)	106	161	65.8%	67.9%	68.0%
Follow-up Care for Children Prescribed ADHD Medication (Initiation)	77	150	51.3%	58.8%	51.0%
Electronic Health Record Adoption	279	483	57.8%	21.3%	49.2%
Patient-Centered Primary Care Home Enrollment <sup>2</sup>		36,667	91.0%	73.9%	100% in Tier 3
Plan All-Cause Readmission <sup>1</sup>	148	1,329	11.1%	10.1%	10.5%
Adult Asthma (PQI 15) per 100,000 member years <sup>1</sup>	4	174,551	27.5	44.6	10% reduction from baseline
Congestive Heart Failure (PQI 08) per 100,000 member years <sup>1</sup>	20	174,551	137.5	185.7	10% reduction from baseline
Chronic Obstructive Pulmonary Disease (PQI 05) per 100,000 member years <sup>1</sup>	40	174,551	275.0	430.9	10% reduction from baseline
Diabetes-Short Term Complication (PQI 01) per 100,000 member years <sup>1</sup>	36	174,551	247.5	185.7	10% reduction from baseline
Early Elective Delivery	1.05	184	0.6%	10.3%	5.0%
Well-Child Visits in the First 15 Months of Life	166	288	57.6%	66.0%	77.3%
Comprehensive Diabetes Care: Hemoglobin A1c Testing	841	1,083	77.7%	80.6%	86.0%
Comprehensive Diabetes Care: LDL-C Screening	690	1,083	63.7%	63.2%	80.0%
Cervical Cancer Screening	2,465	4,581	53.8%	56.6%	74.0%
Chlamydia Screening in Women	766	1,454	52.7%	56.2%	63.0%
Testing for Children with Pharyngitis	810	986	82.2%	75.3%	76.0%
Mental and Physical Health Assessment within 60 Days for Children in DHS Custody	5	10	50.0%	47.9%	90.0%
Childhood Immunization Status	316	542	58.3%	64.6%	82.0%
Immunization for Adolescents	272	454	59.9%	46.5%	70.8%
Timeliness of Prenatal Care	311	410	77.3%	74.0%	69.4%
CAHPS: Access to Care			80.6%	81.0%	87.0%
CAHPS: Satisfaction with Care			83.5%	81.0%	84.0%
CAHPS: Medical assistance with smoking and tobacco, Component 1			54.2%	47.0%	81.4%
CAHPS: Medical assistance with smoking and tobacco, Component 2			22.2%	25.0%	50.7%
CAHPS: Medical assistance with smoking and tobacco, Component 3			17.8%	16.0%	56.6%

<sup>1</sup> Lower rates are better

<sup>2</sup> Tier Counts: Tier One, 0; Tier Two, 3224; Tier Three, 31220.

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