



500 Summer Street NE, E-88  
Salem, OR 97301-1063

Toll-free (Benefits) 888-469-6322

Email: oebb.benefits@odhsoha.oregon.gov

[Date]

[FIRST\_NAME] [LAST\_NAME]

[Address 1]

[City], [State] [Zip]

E Number: [Sub Enum]

Dear [FIRST\_NAME]:

OEBB dental plans have a 12-month waiting period. This waiting period applies to anyone who:

- does not enroll in dental coverage when first eligible, AND
- adds dental coverage during open enrollment.

The waiting period is applied to the first year of coverage.

### Who on your plan is subject to the 2022-23 Waiting Period?

As of Sept. 22, 2022, our records show you added at least one person to dental coverage who was previously eligible but not enrolled. Those individuals are:

[Enum] [FIRST\_NAME] [LAST\_NAME]  
 [Enum] [FIRST\_NAME] [LAST\_NAME]  
 [Enum] [FIRST\_NAME] [LAST\_NAME]  
 [Enum] [FIRST\_NAME] [LAST\_NAME]  
 [Enum] [FIRST\_NAME] [LAST\_NAME]

### What is covered during the Waiting Period?

Some services are still covered during the 12-month waiting period. Preventive and diagnostic services are covered, such as:

- dental exams
- x-rays
- cleanings

### What is NOT covered during the Waiting Period?

Anything BEYOND preventive and diagnostic services are uncovered for the first year, such as:

- fillings
- crowns
- root canals

- extractions
- more extensive treatments

For those individuals listed, you will need to pay the full cost of **any dental services beyond preventive and diagnostic care** received Oct. 1, 2022 – Sept. 30, 2023.

### **Did anyone on this list have a Qualified Status Change (QSC)?**

The waiting period may be removed for those who experienced a Qualified Status Change (QSC) event during Open Enrollment.

Examples of QSC events include:

- New Hire with benefits effective October 1, 2022
- Marriage or Domestic Partnership: July 15 or later
- Birth, Adoption, or Placement for Adoption: July 15 or later

The complete QSC Matrix showing all QSC events is available online at:  
[www.oregon.gov/oha/OEBB/Pages/QSC-Matrix.aspx](http://www.oregon.gov/oha/OEBB/Pages/QSC-Matrix.aspx)

**If someone on your list had a QSC, send OEBB a 12-Month Wait Correction Request Form no later than Oct. 31, 2022, to request the waiting period be removed.** OEBB staff will review your form and let you know their decision within 30 days.

**OEBB will not accept 12-Month Wait Correction Request Forms after October 31, 2022.**

You can find the form online at:

<https://www.oregon.gov/oha/OEBB/Forms/12-Month-Wait-Correction-Request.pdf>

The form includes instructions on how to submit it to OEBB.

**Do you have more questions?** OEBB Member Services staff are available Monday through Friday from 8 a.m. - 5 p.m.

**Call 1-888-469-6322**

or

**Email: [oebb.benefits@odhsoha.oregon.gov](mailto:oebb.benefits@odhsoha.oregon.gov)**

Thank you,

Linda Freeze  
Benefits Manager, Oregon Educators Benefit Board