Centered Care

Our core focus is health

We take the guesswork out of benefits

We strive for an outstanding member experience
Convenient Care

Oregon
24 offices
Locations on the I-5 corridor, from Portland to Medford, Bend to Lincoln City

Washington
22 offices
Locations from Bellingham to Vancouver, Silverdale to Spokane

Idaho
5 offices
Boise, Meridian, Twin Falls, Idaho Falls & Coeur d’Alene

General Care
All Offices
Amazing General Dentists provide outstanding care

Specialty Care
Select Offices
High caliber specialists including Orthodontists, Endodontists, Oral Surgeons & Periodontists

Extended Office Hours
M-F, 7:00 am - 6:00 pm
Select Saturdays
Custom Care

A Personalized Plan

Provider Expertise
Scientific Evidence
Patient Preference
Comprehensive Care

- No Benefit Maximum/No Deductible
- $20 Office Visit Copay Covers Most Services
- Stable Premium Rates
- $1,500 Orthodontia for All Ages
- Dental Implant Coverage
- Coordinated Care to Improve Oral Health
Connected Care

- Reduced Exposure
- Decision Support
- Standardized Care
What’s New?

Athletic Mouth Guards

Provider Ratings

ID Card Elimination
Questions?

Sally Kallianis | Key Account Executive

503.952.2185

oebb@willamettedental.com

www.willamettedental.com/OEBB
## Summary of Benefits

**Group Number:** OR91  
**Effective Date:** October 1, 2017

**Oregon Educators Benefit Board**

<table>
<thead>
<tr>
<th>BENEFIT</th>
<th>COPAYMENT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual Maximum Deductible</td>
<td>No Annual Maximum</td>
</tr>
<tr>
<td>General Office Visit</td>
<td>$20 per visit*</td>
</tr>
<tr>
<td><strong>DIAGNOSTIC AND PREVENTIVE SERVICES</strong></td>
<td></td>
</tr>
<tr>
<td>Routine and Emergency Exams</td>
<td>Covered at 100%</td>
</tr>
<tr>
<td>X-rays</td>
<td>Covered at 100%</td>
</tr>
<tr>
<td>Teeth Cleaning</td>
<td>Covered at 100%</td>
</tr>
<tr>
<td>Fluoride Treatment</td>
<td>Covered at 100%</td>
</tr>
<tr>
<td>Sealants (per Tooth)</td>
<td>Covered at 100%</td>
</tr>
<tr>
<td>Head and Neck Cancer Screening</td>
<td>Covered at 100%</td>
</tr>
<tr>
<td>Oral Hygiene Instruction</td>
<td>Covered at 100%</td>
</tr>
<tr>
<td>Periodontal Charting</td>
<td>Covered at 100%</td>
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<tr>
<td>Periodontal Evaluation</td>
<td>Covered at 100%</td>
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<tr>
<td><strong>RESTORATIVE DENTISTRY AND PROSTHODONTICS</strong></td>
<td></td>
</tr>
<tr>
<td>Fillings</td>
<td>Covered at 100%</td>
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<tr>
<td>Stainless Steel Crown</td>
<td>Covered at 100%</td>
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<tr>
<td>Porcelain-Metal Crown</td>
<td>Covered at 100%</td>
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<tr>
<td>Complete Upper or Lower Denture</td>
<td>Covered at 100%</td>
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<tr>
<td>Bridge (per Tooth)</td>
<td>Covered at 100%</td>
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<tr>
<td><strong>ENDODONTICS AND PERIODONTICS</strong></td>
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</tr>
<tr>
<td>Root Canal Therapy - Anterior, Bicuspid, Molar</td>
<td>Covered at 100%</td>
</tr>
<tr>
<td>Osseous Surgery (per Quadrant)</td>
<td>Covered at 100%</td>
</tr>
<tr>
<td>Root Planing (per Quadrant)</td>
<td>Covered at 100%</td>
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<tr>
<td><strong>ORAL SURGERY</strong></td>
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<tr>
<td>Routine Extraction (Single Tooth)</td>
<td>Covered at 100%</td>
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<tr>
<td>Surgical Extraction</td>
<td>Covered at 100%</td>
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<tr>
<td><strong>ORTHODONTIC SERVICES</strong></td>
<td></td>
</tr>
<tr>
<td>Pre-Orthodontic Treatment</td>
<td>You pay a $150 Copay***</td>
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<tr>
<td>Comprehensive Orthodontic Treatment</td>
<td>$1,500 Copay</td>
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<tr>
<td>Orthodontic Office Visit</td>
<td>$20 per Visit</td>
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<tr>
<td><strong>DENTAL IMPLANTS</strong></td>
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<tr>
<td>Single Tooth Implant</td>
<td>$3,180</td>
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<tr>
<td>2 Teeth Implant</td>
<td>Up to $5,630</td>
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<tr>
<td>3 Teeth Implant</td>
<td>Up to $7,875</td>
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<tr>
<td><strong>MISCELLANEOUS</strong></td>
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<tr>
<td>Dental Lab Fees</td>
<td>Covered at 100%</td>
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<tr>
<td>Local Anesthesia</td>
<td>Covered at 100%</td>
</tr>
<tr>
<td>Nitrous Oxide</td>
<td>$15</td>
</tr>
</tbody>
</table>

Out of Area Emergency Care Reimbursement Up to $100

The benefits described above apply when services are provided by a Willamette Dental Group provider.

*An office visit copayment applies at each visit, in addition to any copayments for services.

**Benefit is subject to a 12-month waiting period for members who previously waived dental coverage.

***This amount is credited towards the comprehensive orthodontia service copayment if member accepts treatment plan.

**Underwritten by Willamette Dental Insurance, Inc.**

This plan provides extensive coverage of services and supplies to prevent, diagnose, and treat diseases or conditions of the teeth and supporting tissues. Presented are just some of the most common procedures covered in your plan. Please see the Certificate of Coverage for a complete plan description, limitations, and exclusions.

Form No. 028-OR91 (5/16)
Exclusions

- Bridges, crowns, dentures or any prosthetic devices requiring multiple treatment dates or fittings if the prosthetic item is installed or delivered more than 60 days after termination of coverage.
- The completion or delivery of treatments, services, or supplies initiated prior to the effective date of coverage.
- Endodontic services, prosthetic services, and implants that were provided prior to the effective date of coverage.
- Endodontic therapy completed more than 60 days after termination of coverage.
- Exams or consultations needed solely in connection with a service or supply not listed as covered.
- Experimental or investigational services or supplies and related exams or consultations.
- Full mouth reconstruction, including the extensive restoration of the mouth with crowns, bridges, or implants; and occlusal rehabilitation, including crowns, bridges, or implants used for the purpose of splinting, altering vertical dimension, restoring occlusions or correcting attrition, abrasion, or erosion.
- General anesthesia, moderate sedation and deep sedation.
- Hospital care or other care outside of a dental office for dental procedures, physician services, or facility fees.
- Orthognathic surgery.
- Personalized restorations.
- Plastic, reconstructive, or cosmetic surgery and other services or supplies, which are primarily intended to improve, alter, or enhance appearance.
- Prescription and over-the-counter drugs and pre-medications.
- Provider charges for a missed appointment or appointment cancelled without 24 hours prior notice.
- Replacement of lost, missing, or stolen dental appliances; replacement of dental appliances that are damaged due to abuse, misuse, or neglect. Replacement of sound restorations.
- Services or supplies and related exams or consultations that are not within the prescribed treatment plan and/or are not recommended and approved by a Willamette Dental Group dentist.
- Services or supplies and related exams or consultations to the extent they are not necessary for the diagnosis, care, or treatment of the condition involved. Services or supplies by any person other than a licensed dentist, dentist, hygienist, or dental assistant.
- Services or supplies for the diagnosis or treatment of temporomandibular joint disorders.
- Services or supplies for the treatment of an occupational injury or disease, including an injury or disease arising out of self-employment or for which benefits are available under workers’ compensation or similar law.
- Services or supplies for treatment of injuries sustained while practicing for or competing in a professional athletic contest.
- Services or supplies for treatment of intentionally self-inflicted injuries.
- Services or supplies for which coverage is available under any federal, state, or other governmental program, unless required by law.
- Services or supplies not listed as covered in the contract.
- Services or supplies provided to correct congenital or developmental malformations of the teeth and supporting structure if primarily for cosmetic reasons.
- Services or supplies where there is no evidence of pathology, dysfunction, or disease other than covered preventive services.

Limitations

- If alternative services can be used to treat a condition, the service recommended by the Willamette Dental Group dentist is covered.
- Services or supplies listed in the contract, which are provided to correct congenital or developmental malformations which impair functions of the teeth and supporting structures will be covered for dependent children if primarily for the purpose of controlling or eliminating infection, controlling or eliminating pain, or restoring function.
- Crowns, casts, or other indirect fabricated restorations are covered only if dentally necessary and if recommended by the Willamette Dental Group dentist.
- When initial root canal therapy was performed by a non-participating provider, the retreatment of such root canal therapy by a Willamette Dental Group dentist will be subject to the applicable copayments.
- The services provided by a dentist in a hospital setting are covered if medically necessary; pre-authorized by a Willamette Dental Group dentist; the services provided are the same services that would be provided in a dental office; and applicable copayments are paid.
- The replacement of an existing denture, crown, inlay, onlay, or other prosthetic appliance or restoration denture is covered if the appliance is more than 5 years old and replacement is dentally necessary.
- The replacement of a lost occlusal guard is covered only once in a 2-year period.
- The replacement of an athletic mouthguard is limited to once every 12 months.
**Albany**  
2225 Pacific Boulevard SE, Suite 201, Albany, OR 97321  
Charles Comerford, DMD  
William Trevor, DDS  
David Skvorak, DDS  

**Bend**  
(Apple Tree Office Park, Bldg. D)  
62968 O.B. Riley Road, Bend, OR 97703  
Christopher Williams, DMD  
Joshua van der Bunt, DMD  
Jared Adams, DDS  
Roy Guerin III, DDS, Oral Surgeon  
Dinesh Reddy, DMD, MS, Orthodontist  

**Corvallis**  
2420 NW Professional Drive, Suite 150, Corvallis, OR 97330  
Amity Wrolstad, DMD  
Cody Negrete, DDS  
David Skvorak, DDS  
Dinesh Reddy, DMD, MS, Orthodontist  

**Eugene**  
2703 Delta Oaks Drive, Suite 300, Eugene, OR 97408  
Hafstein Eggertsson, DDS  
Shannon English, DDS  
Ivanna Tolmach, DDS  
Nicole Sweet, DDS  
Roy Guerin III, DDS, Oral Surgeon  

**Grants Pass**  
2166 NW Vine Street, Suite H, Grants Pass, OR 97526  
Peter Tommerup, DDS  

**Lincoln City**  
1105 SE Jetty Avenue, Suite B, Lincoln City, OR 97367  
Crystal Kelso, DMD  

**Medford**  
773 Golf View Drive, Medford, OR 97504  
Jennifer Callians, DMD  
Charles Wagner, DDS  
Richard Miller, DDS  
Roy Guerin III, DDS, Oral Surgeon  
Neil Wiater, DMD, Orthodontist  
Bharathi Myneni, BDS, Periodontist  
Eugenia “Jane” Trusov, Denturist  

**Roseburg**  
2365 NW Stewart Parkway, Roseburg, OR 97471  
Truong “Charles” Nguyen, DMD  
Matthew Haehlen, DMD  
Neil Wiater, DMD, Orthodontist  
Eugenia “Jane” Trusov, Denturist  

**Salem – Lancaster**  
3490 Lancaster Drive NE, Salem, OR 97305  
Jeffrey Ulmer, DMD  
Mary Yoo, DDS  
Thomas Peters, DDS  
Alexandria Johnson, DMD  
Earl Gilder, DMD, Orthodontist  

**Salem – Liberty**  
142 Pembrook St SE, Salem, OR 97302  
Klint Yeck, DMD  
Cindy Huynh, DDS  
Jennifer Snarskis, DMD  
Richard Sale, DMD (ER Only)  

**Springfield**  
2510 Game Farm Road, Springfield, OR 97477  
Andrey Tolmach, DDS  
Lavanya Bikki, DDS  
Kathryn Zoumboukos, DMD  
Jill Renton, DMD (ER Only)  
Kyle Malloy, DMD, Periodontist  
Dinesh Reddy, DMD, MS, Orthodontist  
Eugenia “Jane” Trusov, Denturist  

**Tillamook**  
805 Ivy Avenue, Suite B, Tillamook, OR 97141  
Julia Robirds, DMD  

*This provider list is subject to change at any time*
PORTLAND AREA OFFICES:

**Beaverton**
4925 SW Griffith Drive
Beaverton, OR 97005
Crystal Kriswandi, DMD
Phuong Luu, DMD
Mimi Whittemore, DMD
Diana Stewart, DMD
Nicholas Stebbins, DMD
Kayla Walters, DMD
Christopher Flemming, DMD
Mark Van Dusen, DMD, Orthodontist
Nuthyla Sinada, DDS, Pediatric

**Eastport**
4104 SE 82nd Avenue, Suite 450
Portland, OR 97266
Jose Javier, DDS
Michelle Ludwick, DDS
Casey Caraher, DMD
Carolyn Choi, DMD
Estrellita Ramirez, DMD
Amanda Kremer, DMD (ER Only)

**Gresham**
1107 NE Burnside Road
Gresham, OR 97030
Sheida Kharrazi, DMD
Catherine B. Kim, DMD
Gary Dixon, DDS
Jennifer Nguyen, DMD

**Hillsboro**
5935 SE Alexander Street
Hillsboro, OR 97123
Samira Ghorbani, DMD
Johnny Meyer Jr., DMD
Andrew Roland, DMD
Julia Francois, DMD
Gurmeet Case, DDS
Jennie K. Vu, DMD

**Jefferson**
1933 SW Jefferson Street
Portland, OR 97201
William Metz, DMD
Kariana Peters, DMD
Eugene Skourtes, DMD
Nicholas Skourtes, DMD
Nalani Oda, DDS
Mirosław Zychla, Denturist
Dennis Deming, DDS, Orthodontist
Tracy Herion, DDS, Orthodontist

**Milwaukie**
6902 SE Lake Road, Suite 200
Milwaukie, OR 97267
Aaron Boren, DMD
Irini Sahuonu, DMD
Aleksandr Lyashenko, DDS
Anh Le, DMD
Mirosław Zychla, Denturist

**Stark Street**
13255 SE Stark Street, Portland, OR 97233
Philip Mills, DMD
Donald Chen, DDS
Stephen Holly, DMD
Christopher Primley, DMD

**Tigard Multi-Specialty**
7095 SW Gonzaga Street
Tigard, OR 97223
Ronda Trotman, DMD
Lindsay Taira, DMD
Mirosław Zychla, Denturist
Jay Bayat, DDS, Endodontist
Mahmoud Maghsoudi, DMD
Suzan Nguyen, DMD, (ER Only)
Jeffery Reddicks, DMD, Oral Surgeon
Bharathi Myneni, BDS, Periodontist
Luis Pagan, DMD, Periodontist

**Tualatin**
17130 SW Upper Boones Ferry Road
Durham, OR 97224
Melanie Grant, DMD
Michael Blindheim, DMD
Thomas Carwell, DMD

**Weidler Street**
220 NE Weidler, Portland, OR 97232
Joshua Even, DMD
Yi Liu, DDS
Amy Anthony, DMD
Aaron Bynum, DMD

SOUTHWEST WASHINGTON OFFICES:

**Longview**
1461 Broadway Street, Suite A
Longview, WA 98632
Sydney Stoker, DMD
Nicole Grant, DMD
Susan Nordstrom, DMD, Orthodontist

**Vancouver - Hazel Dell**
910 NE 82nd Street, Vancouver, WA 98665
Jeffery Knod, DDS
Scott Rooker, DDS
Tristan Martin, DMD
Susan Nordstrom, DMD, Orthodontist

**Vancouver – Mill Plain**
9609 East Mill Plain Boulevard
Vancouver, WA 98664
Marwan Adjaj, DMD
David R. Morrison, DMD
Judy Fu, DMD

WILLAMETTE DENTAL SPECIALTY OFFICES:

**Gateway Specialty**
1320 NE 106th, Portland, OR 97220
Rajiv Paonaskar, DDS, Orthodontist
Tracy Herion, DDS, Orthodontist
Raymond Tucker, DDS, Pediatric

**Stark Specialty**
405 SE 133rd, Portland, OR 97233
Mirosław Zychla, Denturist
Blaine Mowrey, DDS, Endodontist
Kyle Malloy, DDS, Periodontist
Robert Smith, DMD, Oral Surgeon
Julie Ann Smith, DDS, Oral Surgeon

Visit us on the web at [www.WillametteDental.com](http://www.WillametteDental.com)
*This provider list is subject to change at any time*
<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bellevue</td>
<td>626 120th Avenue NE, Suite B210, Bellevue, WA 98005</td>
<td>Jamie Kuo, DDS, Dean Kyrios, DDS, Ryan D. Murphy, DDS, C. Melbern Dunn, DDS</td>
</tr>
<tr>
<td>Bellingham</td>
<td>4164 Meridian Street, Bellingham, WA 98226</td>
<td>Michael Scott, DDS, Carrie Ayer, DMD, Cynthia Koudela, DDS, Orthodontist</td>
</tr>
<tr>
<td>Everett</td>
<td>4310 Colby Street, Everett, WA 98203</td>
<td>Sook Park, DDS, Sangchi Tang, DDS, Marshall Titus, DDS, Paul T. Nguyen, DMD, Hong Li, Endodontist, C. Melbern Dunn, DDS, Orthodontist</td>
</tr>
<tr>
<td>Federal Way</td>
<td>181 South 333rd Street, Suite 100, Federal Way, WA 98003</td>
<td>Jing Shen, DDS, Solmaz Eftekhari, DDS</td>
</tr>
<tr>
<td>Kent</td>
<td>24722 104th Avenue SE, Kent, WA 98030</td>
<td>James Javier, DDS, Satyajeet Sadana, DDS, Nellie Solovjov, DDS, Zhi Hao (Jeffrey) You, DDS, Orthodontist</td>
</tr>
<tr>
<td>Longview</td>
<td>1461 Broadway Street, Suite A, Longview, WA 98632</td>
<td>Sydney Stoker, DMD, Nicole Grant, DMD, Susan Nordstrom, DMD, Orthodontist</td>
</tr>
<tr>
<td>Lynnwood</td>
<td>6101 200th Street SW, Suite 201, Lynnwood, WA 98036</td>
<td>Suzanna Tanus, DDS, Eric T. Yuan, DDS</td>
</tr>
<tr>
<td>Northgate</td>
<td>2111 North Northgate Way, Suite 100, Seattle, WA 98133</td>
<td>Edwin Chung, DDS, Lichuan Yang, DDS</td>
</tr>
<tr>
<td>Olympia</td>
<td>3773-C Martin Way East, Suite 105, Olympia, WA 98506</td>
<td>Mindy Brown, DMD, Angela Chavez, DMD, Jasjit Minhas, DMD, John Park, DMD, Periodontist, Patricia Koning, DDS, Oral Surgeon</td>
</tr>
<tr>
<td>Pullman</td>
<td>1646 South Grand Avenue, Pullman, WA 99163</td>
<td>Kirkland B. Reuer, DDS, Orthodontist, Kurt Markuson, DMD</td>
</tr>
<tr>
<td>Puyallup</td>
<td>702 South Hill Park Drive, Puyallup, WA 98373</td>
<td>Peter Iversen, DDS, Yasmine Mohamed, BDS, Daniel Roberts, DMD, Zhi Hao (Jeffrey) You, DDS, Orthodontist</td>
</tr>
<tr>
<td>Richland</td>
<td>1426 Fowler Street, Richland, WA 99352</td>
<td>Daryl Ballard, DDS, Anthony Russo, DDS, Aaron Stevens, DMD, Daniel Rhoten, DDS, Daniel DeLonas, DDS, Scott Yeaman, DDS, Tasneem Ahmad, BDS, Endodontist, John D. Burleigh, DDS, Orthodontist, Diana Cristina, DDS, MSD, Periodontist</td>
</tr>
<tr>
<td>Seattle</td>
<td>133 Dexter Ave North, Seattle, WA 98109</td>
<td>Duc Pham, DDS, Triet D. Vuong, DDS</td>
</tr>
<tr>
<td>Silverdale</td>
<td>3505 NW Anderson Hill Road, Silverdale, WA 98383</td>
<td>Gregory Chinn, DDS, Xin Liu, DDS, Jean J. Xu, DDS, MS, Orthodontist</td>
</tr>
</tbody>
</table>
Spokane – Northpointe
9717 North Nevada, Spokane, WA 99218
John Wesley, DDS
Lyle McClellan, DDS

Spokane Valley
9019 E. Mission Avenue, Spokane, WA 99212
Nichole Myers, DMD
Tyler C. Douma, DDS
Kyle Malloy, DMD, Periodontist
Kirkland B. Reuer, DDS, Orthodontist

Tacoma
3866 S. 74th Street, Tacoma, WA 98406
Roger Chen, DMD
Winfredo Fabi, DMD
Kendal Allman-Bailey, DDS
Crystal Vargas, DDS
Dana Jackson, DMD
Ronald Sabins, DDS, Endodontist
Jean J. Xu, DDS, MS, Orthodontist
John Park, DMD, Periodontist

Tumwater
6120 Capitol Boulevard South, Tumwater, WA 98501
Anthony Dunkin-Moscato, DDS
Wendy O’Haver, DDS
Nancy Wang, DDS, MS, Endodontist
Dean Johnson, DDS, Orthodontist

Vancouver – Hazel Dell
910 NE 82nd Street, Vancouver, WA 98665
Jeffery Knod, DDS
Scott Rooker, DDS
Susan Nordstrom, DMD, Orthodontist

Vancouver – Mill Plain
9609 East Mill Plain Boulevard, Vancouver, WA 98664
Marwan Adjaj, DMD
David R. Morrison, DMD
Judy Fu, DMD

Yakima
1200 Chesterly Drive, Suite 230, Yakima, WA 98902
John Rome, DMD
John D. Burleigh, DDS, Orthodontist

WILLAMETTE DENTAL SPECIALTY OFFICE:

Northgate Specialty
11011 Meridian Avenue North, Suite 104, Seattle, WA 98133
Dean Kyrios, DDS
Hong Li, DDS, Endodontist
Patricia Koning, DDS, Oral Surgeon
Cynthia Koudela, DDS, Orthodontist
Diana Cristea, DDS, MSD, Periodontist

NORTHERN IDAHO OFFICE:

Coeur d’Alene
943 West Ironwood Drive, Suite 200, Coeur d’Alene, ID 83814
Adam Holecek, DDS
Ryan Rediger, DMD
Daniel Perry, DMD
Kirkland B. Reuer, DDS, Orthodontist

Visit us on the web at www.WillametteDental.com
*This provider list is subject to change at any time
Idaho Provider List

Boise
8950 West Emerald Street, Suite 108
Boise, ID 83704
Mervin Young, DDS
Ryan Harris, DMD
Jared Rowberry, DMD
Troy Smith DDS, Orthodontist
John Park, DMD, Periodontist

Coeur d’Alene
943 West Ironwood Drive, Suite 200
Coeur d’Alene, ID 83814
Adam Holeczek, DDS
Ryan Rediger, DMD
Daniel Perry, DMD
Kirkland B. Reuer, DDS, Orthodontist

Idaho Falls
2860 Valencia Drive, Suite 100
Idaho Falls, ID 83404
Mark Chambers, DDS
Trent Buehler, DDS
Dwight D. Baker, DDS, Orthodontist

Meridian
1075 S Wells Street
Meridian, ID 83642
Jeremy Draper, DMD
Ashley Smith, DMD
Benjamin Armstrong, DDS
Wesley Brimhall, DMD
Troy Smith DDS, Orthodontist
Matthew R. Buhrley, DDS, Endodontist
Jeremy Hixson, DMD, Oral Surgeon

Rev 5.1.17

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Enrollment Guide

Oregon Educators Benefit Board
Willamette Dental Group Plan

Effective October 1, 2017
Group Plan Number: OR91

Form No. 039-OR(10/16)
Contract Form No. 107-1618-08
Underwritten by Willamette Dental Insurance, Inc.
What is proactive dental care?

Proactive dental care builds on two fundamental beliefs; that healthy teeth should last a lifetime and proper care isn’t always using invasive treatment. It’s about practicing dentistry responsibly: with honesty, integrity and a dentist-patient partnership focused on promoting long-term health.

That’s what sets us apart. We use the latest scientific evidence with clinical experience to develop an individualized, health-based treatment plan specifically for you. By providing you with the treatment that directly leads to long-term health, we will help you maintain or regain a healthy mouth for a lifetime of smiles.

So every patient actually gets their own personalized dental care plan?

You bet! After a scientific diagnosis, we customize a treatment plan specific to you. After all, every person is unique and has unique circumstances. That’s why your dental team first reviews your oral and overall health, then creates a plan just for you and your needs.

You’re telling me my teeth can really last a lifetime?

Yep! We believe in proactive dental care. A little prevention today goes a long way. With proper care, your teeth are going to last the rest of your life.

Can tooth decay really be reversed?

Actually, yes! Tooth decay begins below the surface of a tooth, while the surface stays strong. So if the surface remains undamaged there is potential for the area of decay to re-mineralize without needing a filling. Your dentist can recommend a customized treatment plan, which may include fluoride, xylitol, proper diet and generally good oral hygiene.
Are evidence-based and proactive dental care the same thing?
Yes. Proactive care means we focus on preventing disease rather than treating it surgically. And we achieve this by practicing evidence-based dentistry, evaluating your specific circumstances scientifically then creating a treatment plan tailored to you. All of our services are based on the latest research and years of reliable science, leading to the safest, most effective treatment available.

What are the things I can do as a patient to proactively improve the health of my mouth?
More important than any treatment you receive in our offices, your personal, daily efforts to improve your oral health contribute to life-long oral health. This includes brushing, flossing, prioritizing good nutrition, quitting smoking, minimizing soda consumption, controlling your risk for diabetes and heart disease, and generally loving your mouth.

How do you make sure your dentists deliver the right care at the right time?
All of our dentists meet our high standards for professional qualifications, licenses, endorsements, and certifications. Our doctors are not paid based on which procedures they provide. Instead, their compensation is focused on patient care, including access to timely appointments and patient satisfaction. This approach ensures our overarching goal of providing the best possible oral health outcomes with a focus on prevention.
With more than 50 locations throughout the Pacific Northwest, we’re likely to have an office in your neighborhood.

Visit our website for the most up-to-date locations and doctor profiles, complete with photos, to help you find the best office and provider for you and your family.
Important Features of Your Dental Plan

Your Primary Care Dentist

To receive the excellent benefits of your Willamette Dental Group plan, you must receive care from a Willamette Dental Group dentist or specialist. We encourage you to establish a long-term relationship with a primary Willamette Dental Group dentist. As a patient, you will work with a consistent team of dental providers, including your dentist, hygienist and dental assistant, to achieve your best oral health. You are free to select your Willamette Dental Group dentist and whichever location is best for you. Provider profiles are available on our website at www.willamettedental.com by location.

Your coverage also extends if you are referred to an outside dentist or specialist by your Willamette Dental Group dentist. If referred to an outside dentist or specialist, your copayments remain the same as shown in your certificate of coverage.

Scheduling an Appointment

To schedule an appointment that meets your scheduling needs, please call our Appointment Center:

Toll Free: 1.855.4DENTAL (1-855-433-6825)

Appointment Center Hours:

Monday – Friday ........... 7 a.m. to 6 p.m. PST
Saturday ................... 7 a.m. to 4 p.m. PST

The length of wait-time for an appointment may vary based on your choice of provider, dental office location, appointment type and your desired day or time of appointment. Our goal is to get you in within days or weeks to fit your lifestyle.

Office Hours

Most Willamette Dental Group offices are open Monday through Friday and select Saturdays from 7 a.m. to 6 p.m.

What to Expect at Your First Visit

During your first visit to our office, you will receive a thorough dental examination that includes X-rays, teeth cleaning and comprehensive risk assessments. Your dentist will develop a Proactive Dental Care Plan based upon your immediate needs, current dental health and long-term oral health goals. This individual plan will include recommendations for cleaning frequency, restorations and preventive treatments.

Office Visit Charges

The office visit copayment, found in your certificate of coverage, applies to all visits including orthodontia. The office visit copayment is in addition to other copayments that you may accrue.

At the end of your office visit, you will receive a Statement of Services that will clearly show you the cost savings that you receive by being a member of your Willamette Dental Group insurance plan in comparison with standard dental fees. This statement is accepted by many FSA administrators as proof of services for claims.

Payments may be made in cash, personal check or credit card. All payments should be made at the time of service.

Dental Emergencies

In the event of a dental emergency, members can be seen by a Willamette Dental Group dentist within 24 hours. If you are traveling 50 miles or more from a Willamette Dental Group office, you may obtain emergency treatment from any licensed dentist. Emergency dental treatment may be eligible for reimbursement up to $100.

Upon returning home, contact our Member Services Department for reimbursement.

Member Services

Please direct questions about your dental plan or service to the Willamette Dental Group Member Services Department:

Monday – Friday ........... 8 a.m. to 5 p.m. PST
Phone ....................... 1.855.433.6825, Option 3
E-mail .... memberservices@willamettedental.com

Willamette Dental Group has been providing quality dental care to school district employees in the Pacific Northwest for over 30 years.
Orthodontic Benefits

For the Entire Family

Willamette Dental Group’s orthodontic treatment benefit is available to eligible* OEBB plan members when treatment is performed by a Willamette Dental Group orthodontist. Your orthodontic treatment benefits include a full consultation, X-rays, study models, case presentation, required appliances and follow-up treatment.

Your Willamette Dental Group primary care dentist will refer you to a Willamette Dental Group orthodontist for a pre-orthodontic consultation. The pre-orthodontic consultation consists of a series of visits that include an initial examination, X-rays, study models, and case presentation.

The Willamette Dental Group orthodontist will study the results of your examination, X-rays, and study models to develop a treatment plan. At the next appointment, the Willamette Dental Group orthodontist will present your treatment plan to realign your teeth and will provide you with a cost and timeline estimate.

Pre-Ortho Appointment Process

You will be responsible for payment of the pre-orthodontic service copayments, a comprehensive orthodontic service copayment and office visit copayments. The pre-orthodontic service copayments are:

- Initial orthodontic examination ……. $25
- Study models and X-rays ………… $125
- Case presentation ……………………. $0

The non-refundable, pre-orthodontic service copayments are credited toward the comprehensive orthodontic copayment if you proceed with treatment. The comprehensive orthodontic service copayment is $1,500. In some cases, the amount may be less depending on the extent of treatment necessary. An office visit charge of $20 is applied for each visit.

All orthodontic treatment must be provided by a Willamette Dental Group provider to receive benefits. If the coverage terminates prior to completion of orthodontic treatment, additional charges may apply. Please refer to your Certificate of Coverage for a complete description of benefits, exclusions, and limitations.

*Orthodontic coverage for a previously eligible OEBB employee or family member who previously waived dental coverage is subject to a 12-month waiting period.

Dental Implant Services

Implant Benefit Overview

Willamette Dental Group’s implant treatment benefit is available to eligible* OEBB plan members when treatment is performed by a Willamette Dental Group provider.

If the coverage terminates prior to completion of implant treatment, additional charges may apply. Please refer to your Certificate of Coverage for a complete description of benefits, exclusions, and limitations.

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What Are Dental Implants?

Dental implants can be used to replace one tooth or several teeth. The dental implant is a small post composed of titanium metal that is surgically placed into the bone under the gum. A dental implant performs similarly to the root of a natural tooth. During the healing process, the bone grows and fuses to the post to become a secure base to hold the replacement tooth or set of replacement teeth in place. Then, a crown, bridge or denture is attached to the titanium post. Because they are secured within your jawbone, dental implant restorations look, feel, and function much like your natural teeth.

Evidence has shown that a dental implant is often the best solution because it provides several advantages over traditional tooth replacements. For example, when a tooth is lost, the supporting bone begins to deteriorate because of the lack of stimulation to the jawbone. A dental implant prevents bone loss and the shrinkage of the gum tissue where the natural tooth is missing, because the implant fuses with the jawbone and stimulates the bone.

Historically, bridges or dentures were the only options available to patients for the replacement of missing teeth. Due to modern advances in surgical techniques and materials, there is now another option that may be suitable for you: dental implants.

Implant Benefit Overview

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Getting Started

Dental implant restorations perform much like your natural teeth and offer performance and esthetic advantages. Patients with healthy gums, good bone structure and excellent oral hygiene habits are usually good candidates for implant restoration treatment.

To determine if dental implants are right for you, call 1.855.4DENTAL (434-6825) to schedule the initial implant consultation with your Willamette Dental Group dentist. During this consultation your dentist will determine whether you are a good candidate for dental implants. The treating Willamette Dental Group dentist reserves the right to determine the suitability of dental implant therapy.
Willamette Dental Group partners with an independent patient satisfaction company, Press Ganey, to measure all aspects of patient satisfaction. In 2014, Willamette Dental Group received the Press Ganey Success Story Award® in recognition of our companywide Simple Scheduling program, which improved access to appointments for our patients.

As a result of this initiative, our average patient satisfaction score rose to over 90% and wait times for appointments decreased by 75% on average.

Award-winning Patient Satisfaction

“I love being able to make appointments on Saturdays. I didn’t even sit down in the waiting room — they took me back immediately!”
— Salem, OR Patient

“No Annual Maximum, No Deductible
With no annual maximum and no deductible, you will never exhaust your dental coverage and you don’t need to satisfy a deductible before you can receive benefits.

“Staff was very professional AND friendly. I appreciated their good humor and sensitivity. I am very dental phobic and they were not at all put off by it. They were genuinely caring.”
— Portland, OR Patient

“Predictable, Low Out-of-Pocket Costs
Out-of-pocket costs for covered dental services are predictable, low copays. Combined with the low premium, you and your family won’t be surprised by any unknown costs.

“I have major dentist anxiety and when I came in they made me feel very comfortable. The staff are very friendly and I felt that they went above and beyond. They checked everything and didn’t just fly through my cleaning, X-rays and exam.”
— Medford, OR Patient

“Orthodontic Benefits for All Ages
Orthodontic coverage* is included for adults & children. With no waiting periods & a predictable, low copay, members have access to affordable orthodontic care.

“I tell everyone I know about what an outstanding dentist I have. I would recommend anyone to go see this dentist. I have never experienced the caring & comfort of any dentist like this one. She is truly a CREDIT to her profession.”
— Eugene, OR Patient

“Exceptional Patient Satisfaction
We are dedicated to creating the best patient experience possible. With an average score over 90% on our patient satisfaction survey, our patients tell us we are doing something right.

“Proactive Dental Care
Through dentist-patient partnerships, we focus on promoting your long-term health rather than merely correcting what is bothering you today.

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5 Reasons Willamette Dental Group is the Plan For You

01
No Annual Maximum, No Deductible
02
Predictable, Low Out-of-Pocket Costs
03
Orthodontic Benefits for All Ages
04
Exceptional Patient Satisfaction
05
Proactive Dental Care

12-month waiting period.
Dental Insurance Glossary

Medical-speak can be confusing and insurance terms may be new to you. We hope the following definitions of common terms will be helpful to you.

**Insurance Terms**

**Annual Maximum** – maximum dollar amount a dental plan will pay toward the cost of dental care within a specific benefit period (Willamette Dental Group plans have no annual maximum)

**Deductible** – a specified amount of money that the insured must pay before an insurance company begins to pay benefits (Willamette Dental Group plans have no deductibles)

**Copayment** – a specified amount of out-of-pocket expenses for dental services that is paid at the time the service is rendered

**Premium** – the monthly payment you make to your dental insurance company that keeps your coverage active

**Dental Terms**

**Dental Caries** – typically referred to as tooth decay, dental caries is the cavity formation in teeth caused by bacteria that attach to teeth and form acids

**Periodontal Disease** – typically referred to as gum disease, periodontal disease is any of various mixed bacterial infections that affect the soft tissues and bones supporting the teeth

**Sealants** – a transparent synthetic resin that is applied to the chewing surface of molars and premolars as a preventive measure against tooth decay

**Amalgam Filling** – a silver-colored metallic alloy used to fill cavities caused by tooth decay

**Composite Filling** – a tooth-colored resin made of ceramic and plastic compounds that is used to fill cavities caused by tooth decay; composite fillings are typically reserved for teeth that are visible in a patient’s smile

**Crown** – a tooth-shaped cover placed over a tooth that is badly damaged or decayed; it is sometimes called a cap

**Bridge** – a fixed dental restoration used to replace a missing tooth. It is made by creating a crown for the teeth on either side of the space and placing a false tooth or teeth between the crowns. The copay for bridges counts each tooth, the missing tooth and supporting teeth, as separate teeth. For example, if you are missing one tooth, you would owe 3 bridge copays—one for the missing tooth and one for each supporting tooth

**Denture** – a prosthetic device that is made to replace missing teeth and is supported by the surrounding soft and hard tissues in the mouth

**Dental Implant** – a small post composed of titanium metal that is surgically placed into the bone under your gums where a tooth is missing; implants are completed with a crown to provide the appearance of a tooth

**Root Canal** – treatment for the infected pulp of a tooth that removes the infection and protects the tooth from future infection

**Osseous Surgery** – treatment for periodontal disease when you have a pocket around a tooth to reshape the bone to help you retain the tooth

**Root Planing** – the deep cleaning of root surfaces to remove dental plaque and calculus

**Extraction** – the removal of teeth from the mouth. A simple extraction involves teeth that can be removed without an incision into the gums; surgical extractions require an incision

**Orthodontics** – the treatment of irregularities in the teeth and jaws, typically related to alignment and referred to as braces

**TMD** – temporomandibular joint dysfunction is a disorder of the jaw muscles and nerves

**Dental Insurance Exclusions & Limitations**

**Exclusions**

- Bridges, crowns, dentures or any prosthetic devices requiring multiple treatment dates or fittings if the prosthetic item is installed or delivered more than 60 days after termination of coverage.
- The completion or delivery of treatments, services, or supplies initiated prior to the effective date of coverage.
- Endodontic services, prosthetic services, and implants that were provided prior to the effective date of coverage.
- Endodontic therapy completed more than 60 days after termination of coverage.
- Exams or consultations needed solely in connection with a service or supply not listed as covered.
- Experimental or investigational services or supplies and related exams or consultations.
- Full mouth reconstruction, implants, and bone grafting to the restoration of the mouth with crowns, bridges, or implants; and occlusal rehabilitation, including crowns, bridges, or implants used for the purpose of splinting, altering jaw dimensions, restoring occlusions or correcting attrition, abrasion, or erosion.
- General anesthesia, moderate sedation, and deep sleep monitored in a hospital or dental office by a Willamette Dental Group dentist. Services or supplies by any person other than a licensed dentist, dentist, hygienist, or dental assistant.

**Limitations**

- If alternative services can be used to treat a condition, the service recommended by the Willamette Dental Group dentist is covered.
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Appointments or Emergencies
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Emergencies
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To Change An Appointment
Please call the Willamette Dental Group Appointment Center as soon as your plans change to reschedule your dental appointment. If you cancel with less than 24 hours notice, a missed appointment fee will be charged. By giving us advance notice, the provider can try to schedule another patient for that time.

Member Services
Willamette Dental Group has a full staff of member service representatives who will answer any question that you may have about your dental plan or service.

Please reach us:
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