

**Oregon Educators Benefit Board  
Strategies on Evidence and Outcomes Workgroup  
February 2, 2016  
Meeting Synopsis**

The Strategies on Evidence and Outcomes Workgroup (SEOW) of the Oregon Educators Benefit Board held a meeting on February 2, 2016 (9:00 a.m. to noon) in the PEBB/OEBB Boardroom, 1225 Ferry Street SE, Salem, Oregon.

**Attendees:**

Workgroup Members:

Ron Gallinat  
Cherie Maas-Anderson  
Nancy MacMorris-Adix  
Geoff Brown

Staff/Consultant:

Heidi Williams, OEBB  
Kim Hickman, Willis Towers Watson  
Carmelina Rivera, Willis Towers Watson  
Dr. Andy Halpert, Willis Towers Watson

Carrier/Other Representatives:

Dr. Keith Bachman, Kaiser  
Nancy Lee, Kaiser

**1. February 2016 SEOW Meeting Synopsis (SEOW Attachment 1)**

SEOW approved the February 2016 SEOW Meeting Synopsis without changes.

**2. Pharmacy Clinical Management Program/Services Review (SEOW Exhibit A)**

**Kim Hickman and Carmelina Rivera** provided a review of best practices in pharmacy clinical management, current OEBB programs/services and recommendations on how pharmacy clinical management can be evaluate in the 2017-18 OEBB Medical RFP. The presentation included:

- Types programs/services available
- Evaluation criteria for 2017-18 OEBB Medical RFP

**James Raussen** asked for a real-world example of a closed and open formularies. **Carmelina Rivera** said that open formularies include all medications grouped on various price tiers, while closed formularies exclude medications based on clinical effectiveness and cost.

**Geoff Brown** asked if the use of medications' cost to determine eligibility for formularies would create a disruption in care for patients forced to switch medications even though the net cost is different after the rebates are applied. **Carmelina Rivera** said that many PBMs have the ability to assign point-of-sale rebates to ensure that formulary eligibility is based on the net cost of medications.

**James Raussen** asked if it's better for OEBC to contract directly with a PBM or through a carrier. **Kim Hickman** said that better to contract with a health plan for pharmacy services because it results in more integration between health plans and PBMs.

**Geoff Brown** said that OEBC needs to include questions in the OEBC Medical RFP about how well the PBM is integrated with medical providers and health plans.

**James Raussen** asked what the current utilization of mail order is for OEBC members. **Kim Hickman** said that mail order utilization is extremely low among OEBC members.

**Geoff Brown** asked what the average cost savings is for medications purchased through mail order. **Carmelina Rivera** said that there is a 6-8 percentage point off of Average Wholesale Price savings for medications purchased through mail order.

### SEOW Action/Decision

SEOW deferred action on the recommendations included in the Pharmacy Clinical Management Programs/Services Review to the March 2016 Meeting. It was asked that more clarity be provided on the specific actions that are required from SEOW.

### **3. Specialty Pharmacy Programs Services Review (SEOW Exhibit B)**

**Kim Hickman and Carmelina Rivera** provided a review of best practices in specialty pharmacy management, current OEBC programs/services and recommendations on how the 2017-18 OEBC Medical RFP might evaluate such practices/services. The presentation included:

- Specialty pharmacy marketplace
- Current OEBC utilization of specialty pharmacy
- Evaluation criteria for 2017-18 OEBC Medical RFP

**Geoff Brown** asked what the best strategy is for evaluating emerging specialty medications for inclusion in a plan's formulary. **Carmelina Rivera** said that there should be a period of time before the normal evaluation by a PBM's normal evaluation.

**Geoff Brown** asked that future SEOW presentations include specific decisions or actions that are required.

#### SEOW Action/Decision

SEOW deferred action on the recommendations included in the Specialty Pharmacy Programs/Services Review to the March 2016 Meeting. It was asked that more clarity be provided on the specific actions that are required from SEOW.

#### **4. Care Management Program/Services (SEOW Exhibit C)**

**Kim Hickman and Dr. Andy Halpert** provided a review of best practices in care management, current OEBC programs/services and recommendations on how the 2017-18 OEBC Medical RFP might evaluate such practices/services. The presentation included:

- Types of programs/services available
- Evaluation criteria for 2017-18 OEBC Medical RFP

#### SEOW Action/Decision

SEOW accepted the Staff/Willis Towers Watson recommendations for evaluating care management programs/services in the OEBC 2017-18 OEBC Medical RFP.

#### **5. Overview of Kaiser Care Management Program**

**Nancy Lee and Dr. Keith Bachman** provided an overview of Kaiser's care management program, including:

- Program framework
- Identification of potential participants
- Engagement & activation of participants
- Program care and services
- Performance results

**Jamie Sorensen** asked if the participation data was for OEBC or Kaiser-wide. **Nancy Lee** said this is Kaiser-wide, but the OEBC data could be provided.

SEOW Action

No action required.

**No public comment.**