Health System Transformation 2013 Performance Report

Oregon Health Policy Board

July 1, 2014

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Oregon Health Authority

Oregon Health Authority accountability

State Performance Measures

- Annual assessment of statewide performance on 33 measures.
- Financial penalties to the state if quality goals are not achieved.

CCO Incentive Measures

- Annual assessment of CCO performance on 17 measures.
- Quality pool paid to CCOs for performance.
- Compare 2013 performance to 2011 baseline.

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Quality Pool: Metrics and Scoring Committee

- 2012 Senate Bill 1580 establishes committee
- Nine members serve two-year terms. Must include:
  - 3 members at large;
  - 3 members with expertise in health outcome measures
  - 3 representatives of CCOs
- Committee uses public process to identify objective outcome and quality measures and benchmarks

Quality Pool: distribution

To earn their full quality pool payment, CCOs had to:

- ✓ Meet the benchmark or improvement target on at least 12 of the 17 measures; and
- ✓ Have at least 60 percent of their members enrolled in a patient-centered primary care home (PCPCH).

Money left over from quality pool went to the challenge pool.
To earn challenge pool payments, CCOs had to:

- ✓ Meet the benchmark or improvement target on the four challenge pool measures: depression screening, diabetes HbA1c control, SBIRT, and PCPCH enrollment.

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Meeting goals and what they mean

The Metrics and Scoring Committee established a benchmark and/or improvement target for each incentive measure. Metrics and Scoring Committee reviews measures and targets each year for adjustment.

Benchmarks: These are national level benchmarks, set for exceptionally high achieving Medicaid programs. We would expect these to be reached in the long-term, rather than short term (5 to 10 years.) They may shift slightly year to year or be increased as needed.

Improvement targets: Each CCO has improvement targets for each incentive measure. Each target is based on the CCOs baseline. The baseline year moves forward requiring continued improvement.

2013 Performance Report: what's new?

- ✓ Final 2013 performance data on the CCO incentive metrics.
- ✓ Final 2013 performance data on the state performance metrics.
- ✓ 2013 Quality Pool (and challenge pool) distribution to CCOs.
- ✓ 2011 and 2013 data broken out by race and ethnicity.
- ✓ New grouper for cost and utilization data.

www.oregon.gov/oha/metrics/

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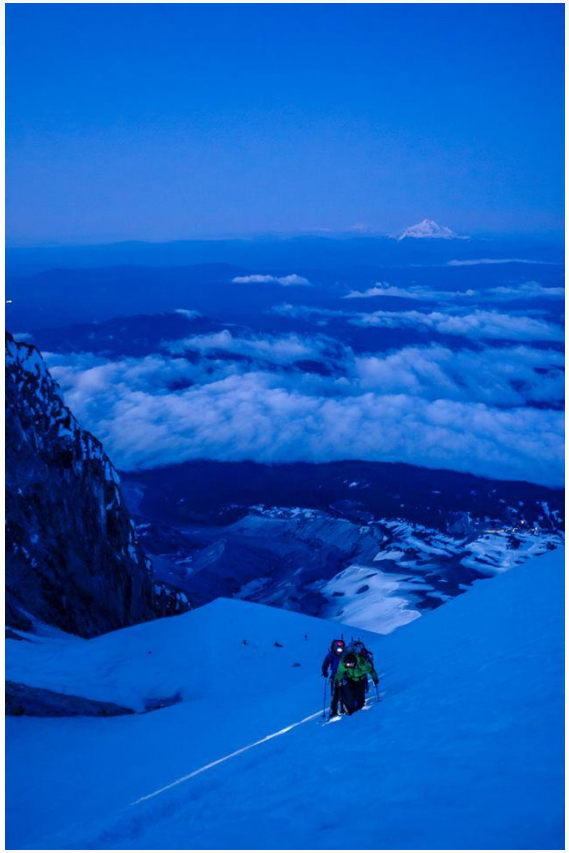

MEASURING PROGRESS

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How did CCOs do?

Incentive metrics

- 11 out of 15 CCOs met earned 100% of the quality pool
  - One CCO earned 70% and three earned 80%

- Incentive metrics: we saw statewide improvement on all 14 of the incentive measures included in the report

Statewide metrics – for reporting to CMS

- Of the 17 other metrics, we saw statewide improvement on 9 measures.
- There were just two measures where we didn't see any improvement statewide or at the CCO level.

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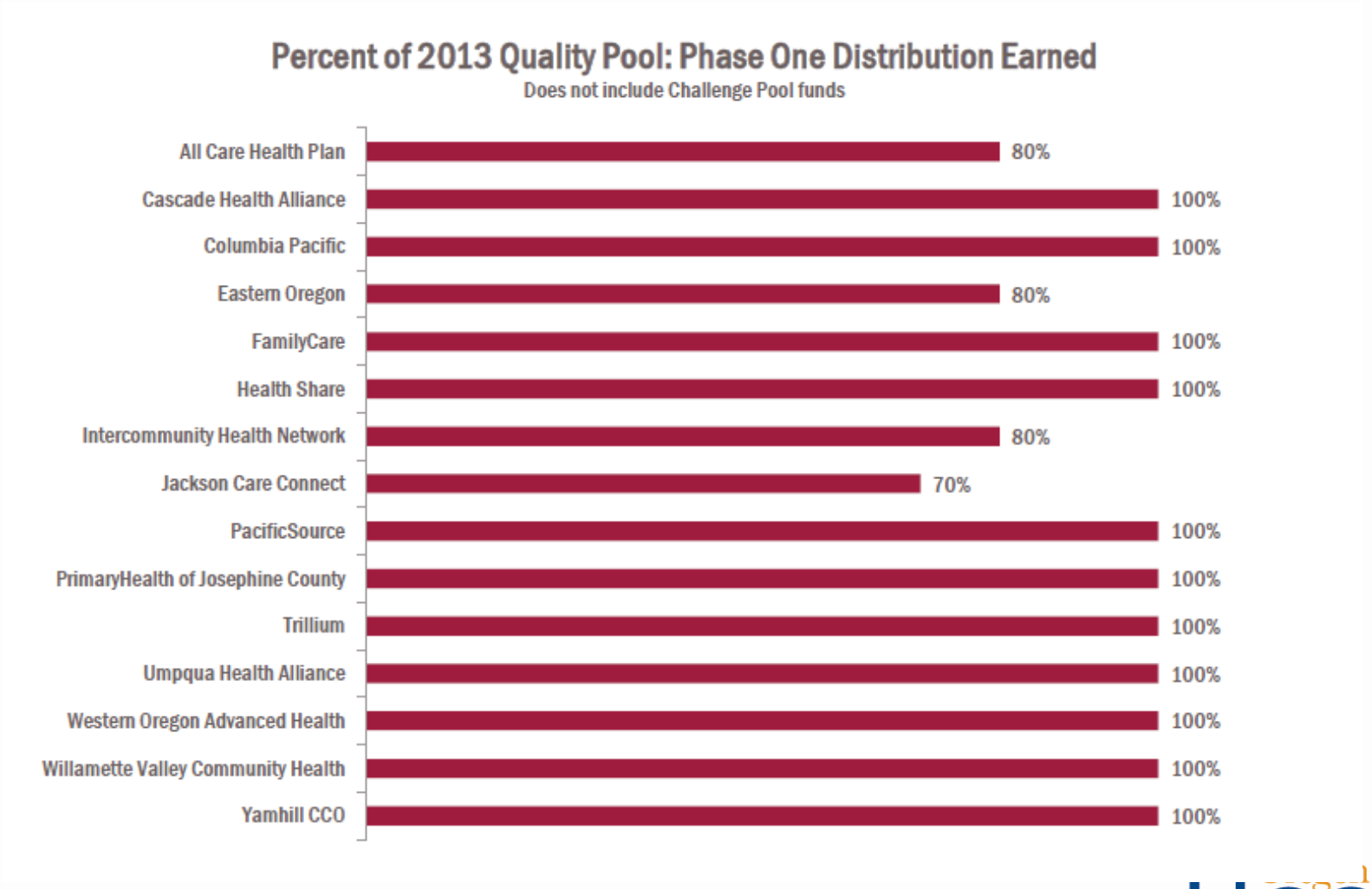
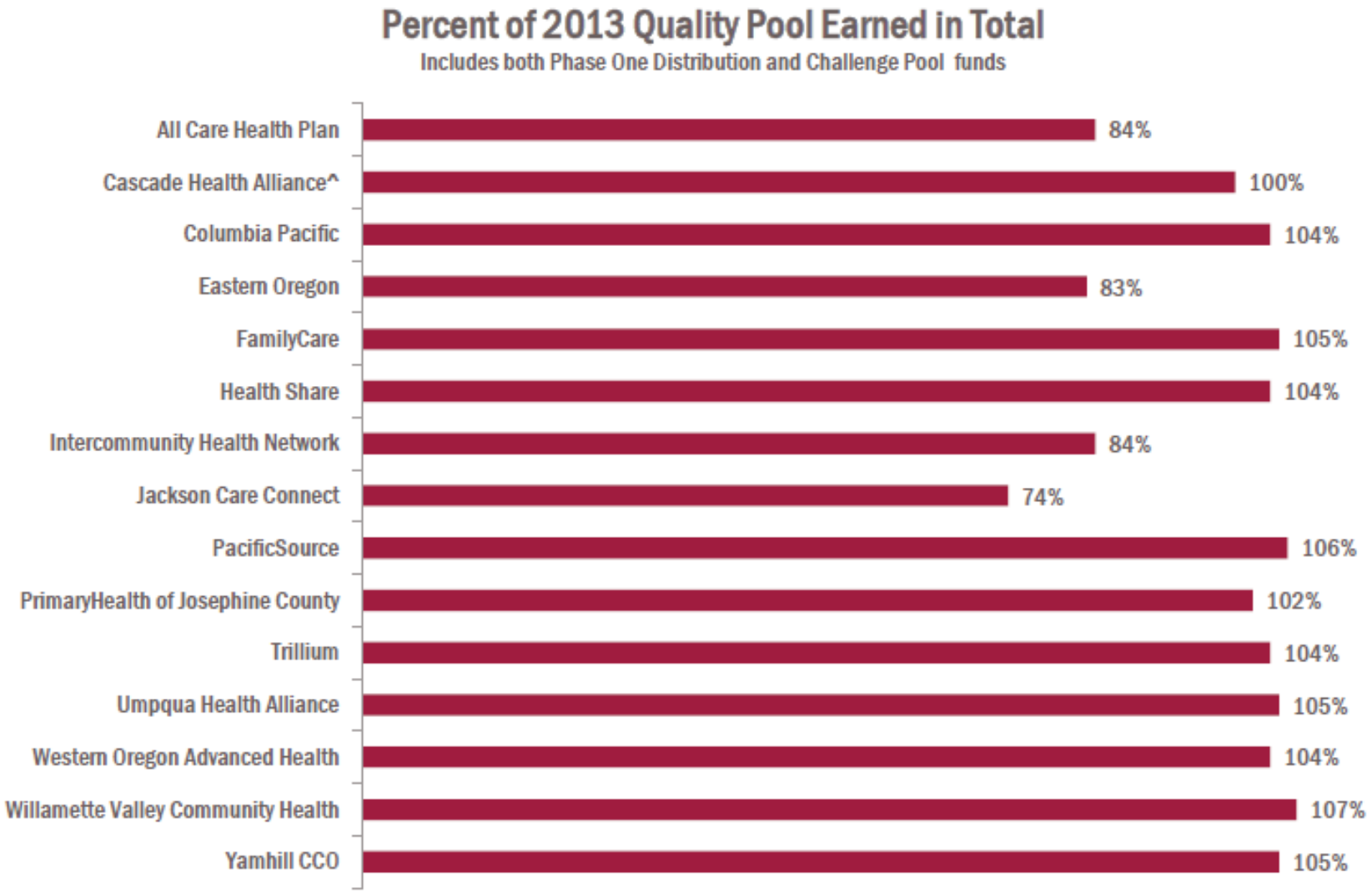
How did CCOs do?





^ Reflects prorated quality pool for partial year as CCO.

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Coordinated Care Organization	Number of measures met*	Percent of total quality pool funds earned†	Total dollar amount earned	CCO Enrollment•	Which challenge pool measures were met
All Care Health Plan	11.6	84%	$2,239,160	27,878	Diabetes, Depression
Cascade Health Alliance^	13.7	100%	$748,517	10,153	Diabetes, Depression, PCPCH
Columbia Pacific	13.8	104%	$1,461,310	14,413	Diabetes, Depression, PCPCH
Eastern Oregon	11.6	83%	$1,961,432	29,234	Diabetes, PCPCH
FamilyCare	13.7	105%	$4,354,150	50,064	Diabetes, Depression, PCPCH
Health Share	12.8	104%	$13,720,133	148,201	Diabetes, Depression, PCPCH
Intercommunity Health Network	11.9	84%	$2,669,122	32,728	Diabetes, Depression, PCPCH
Jackson Care Connect	11.4	74%	$1,286,078	18,539	Diabetes, Depression
PacificSource	12.9	106%	$3,452,010	36,667	Diabetes, Depression, PCPCH, SBIRT
PrimaryHealth of Josephine County	13.0	102%	$1,024,938	5,957	Diabetes, Depression, PCPCH
Trillium	12.9	104%	$4,949,647	49,677	Diabetes, Depression, PCPCH
Umpqua Health Alliance	13.7	105%	$1,716,647	16,102	Diabetes, Depression, PCPCH, SBIRT
Western Oregon Advanced Health	14.7	104%	$1,282,648	11,664	Diabetes, Depression, PCPCH
Willamette Valley Community Health	14.9	107%	$4,987,244	64,044	Diabetes, Depression, PCPCH, SBIRT
Yamhill CCO	14.8	105%	$1,137,005	13,368	Diabetes, Depression, PCPCH

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MEASURING SUCCESS

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Overall, all CCOs improved on…

Ambulatory care: emergency department utilization

✓ All CCOs met their improvement targets.

Developmental screening

✓ All CCOs met their improvement targets and four met benchmark.

Early elective delivery

✓ All CCOs were below the benchmark (lower is better).

Electronic Health Record (EHR) adoption

✓ All CCOs met their improvement target or surpassed benchmark.

Patient Centered Primary Care Home enrollment

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Mixed results / progress on…

- **Adolescent well – care visits** (7 CCOs met targets)
- **Colorectal cancer screening** (6 CCOs met targets)
- **Follow up after hospitalization for mental illness** (10 CCOs)
- **Follow up care for children prescribed ADHD meds** (13 CCOs)
- **Assessments for children in DHS custody** (12 CCOs)
- **Prenatal and postpartum care** (11 CCOs made improvements)
- **Satisfaction with care** (12 CCOs made improvements)

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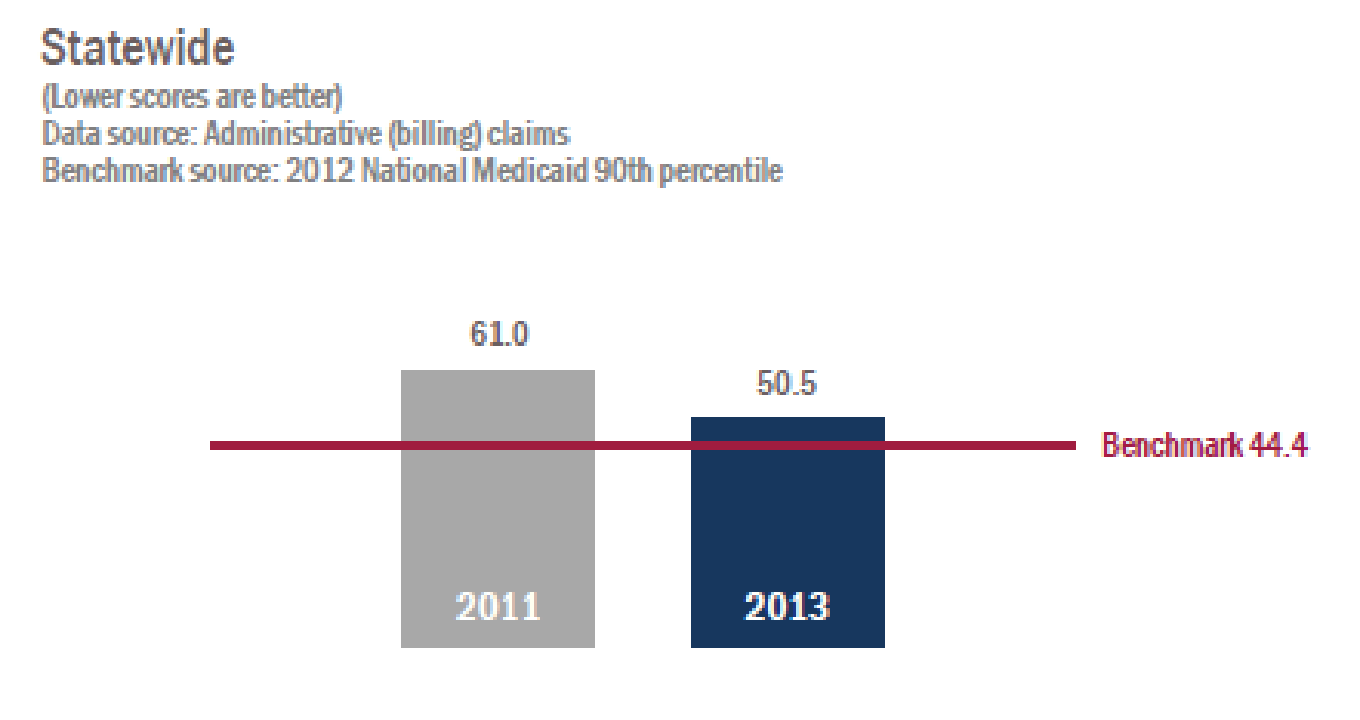
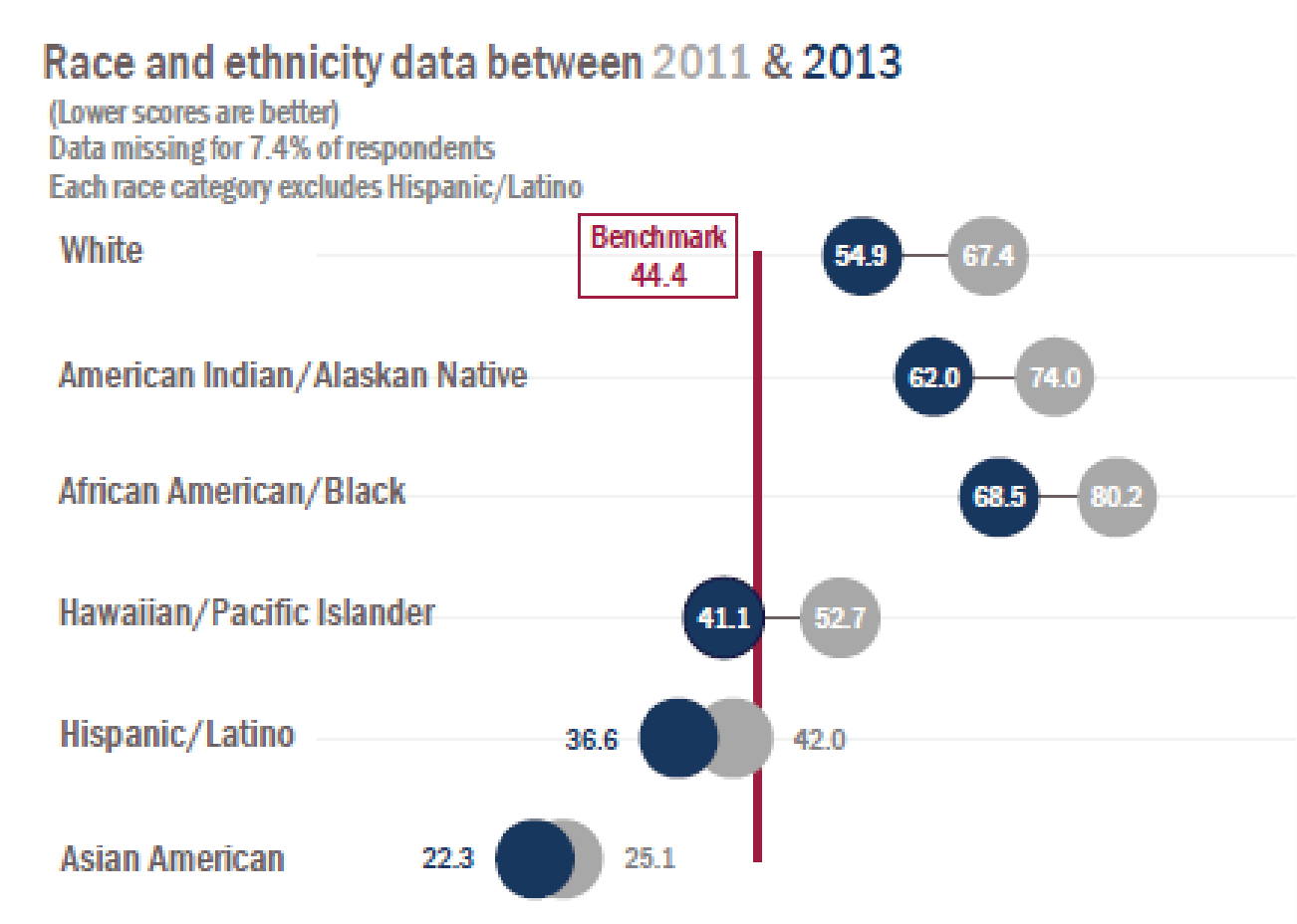
Decreased ED utilization

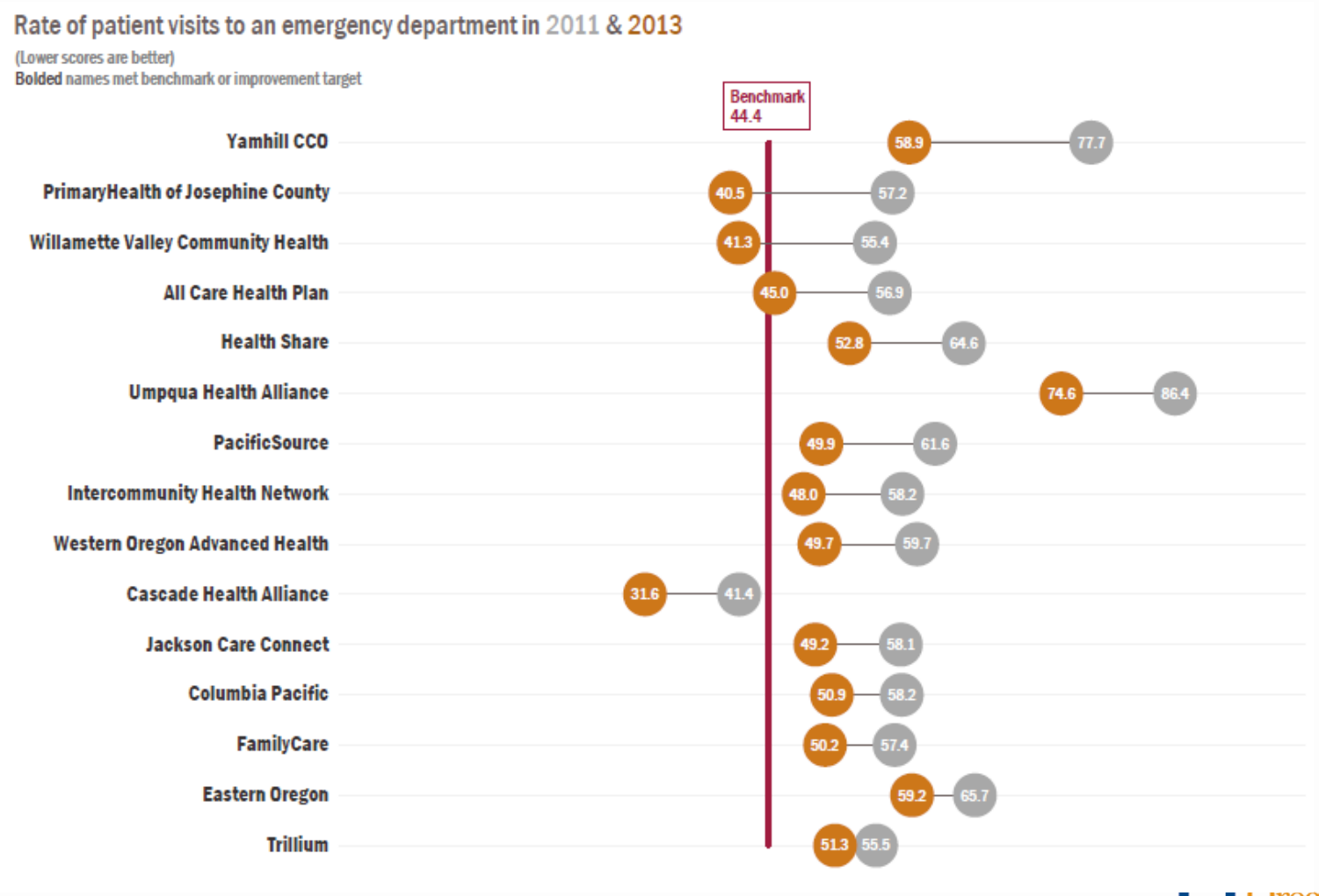
- ED visits decreased 17 percent since 2011.
- The cost of providing services in EDs decreased by 19 percent.



ED utilization by race & ethnicity



ED utilization by CCO



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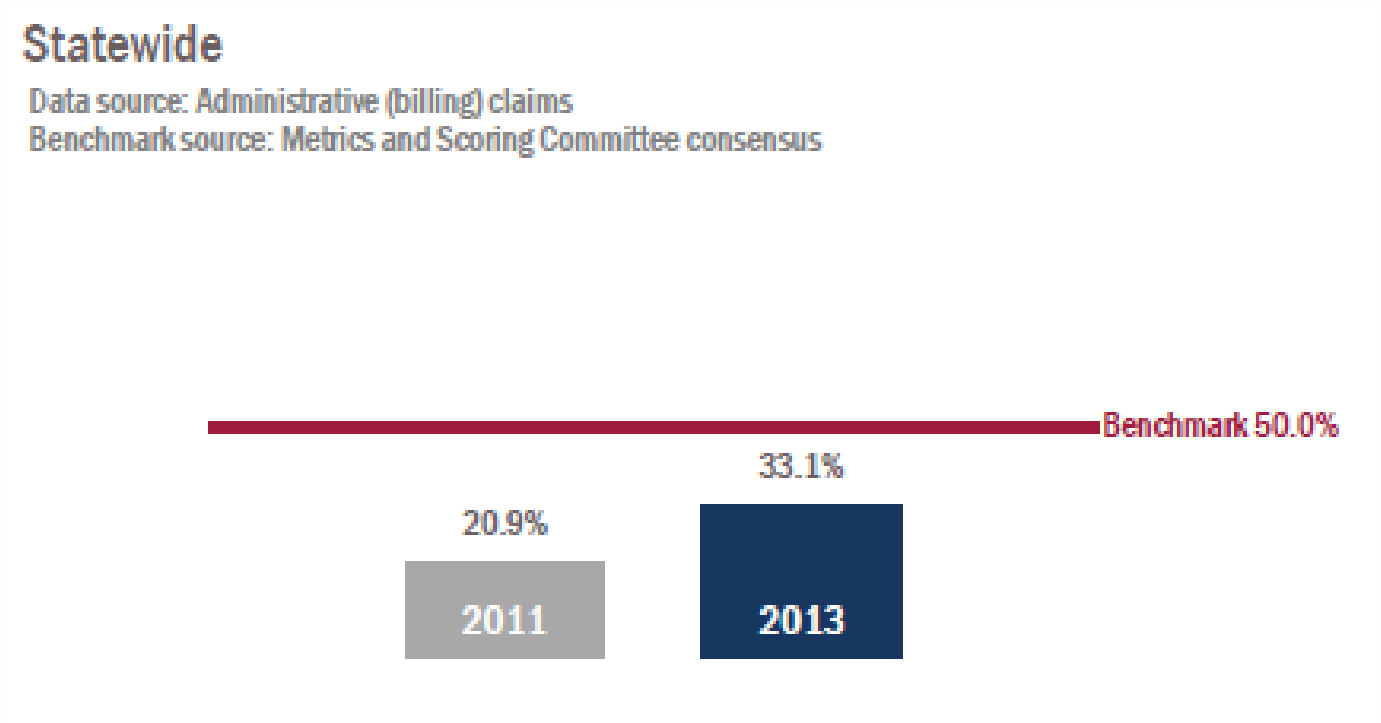
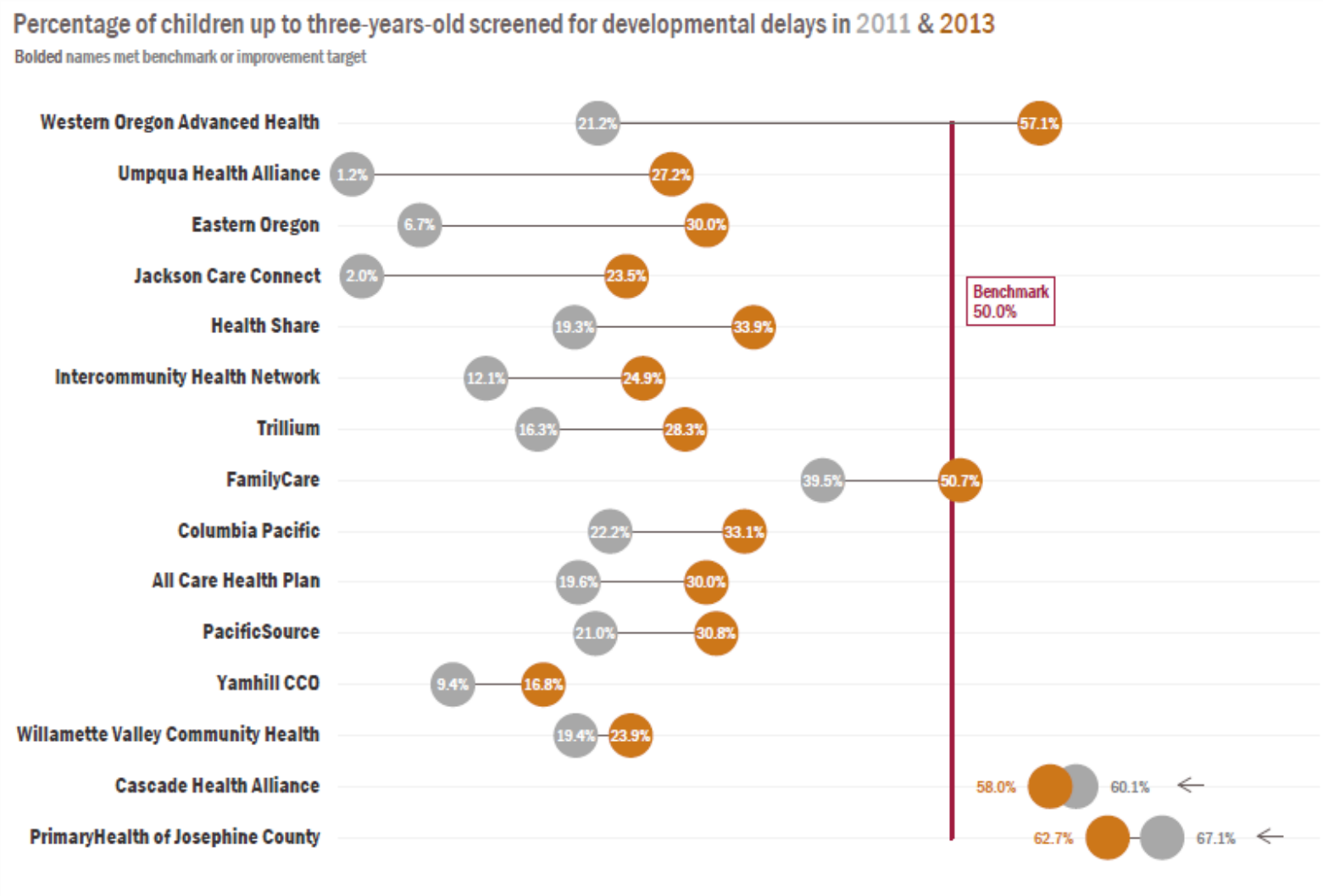
Increased developmental screening

- Developmental screening increased by 58 percent since 2011.



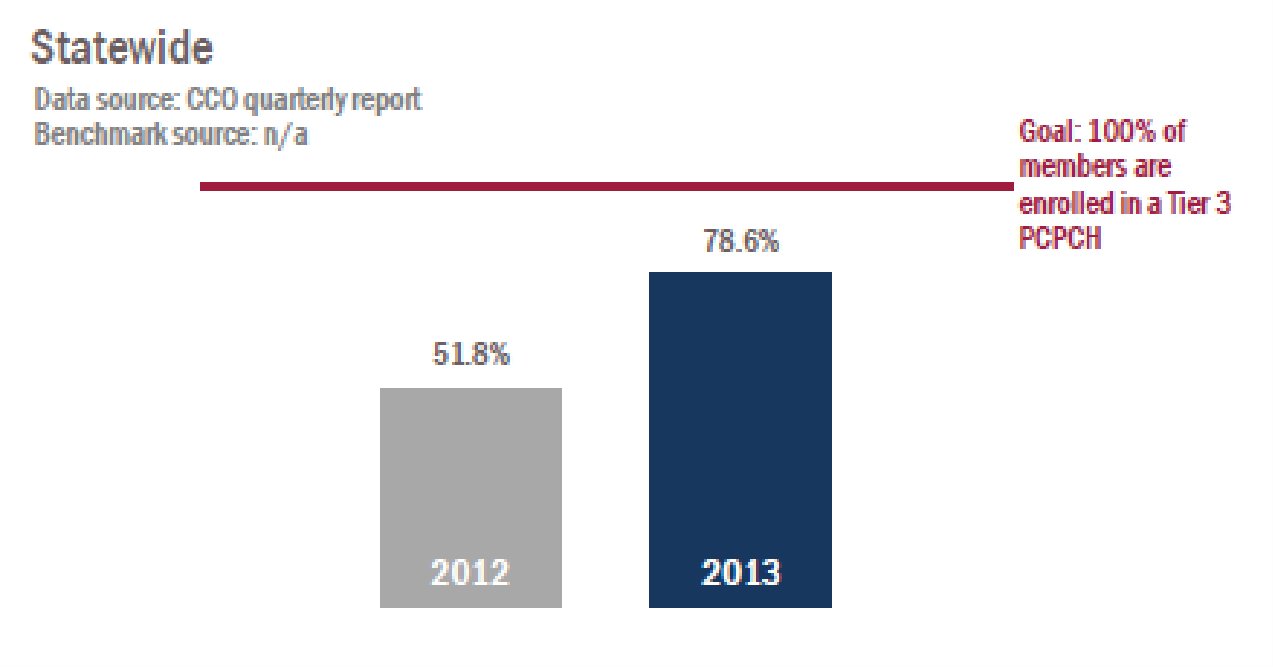
Developmental screening by race & ethnicity

Developmental screening by CCO

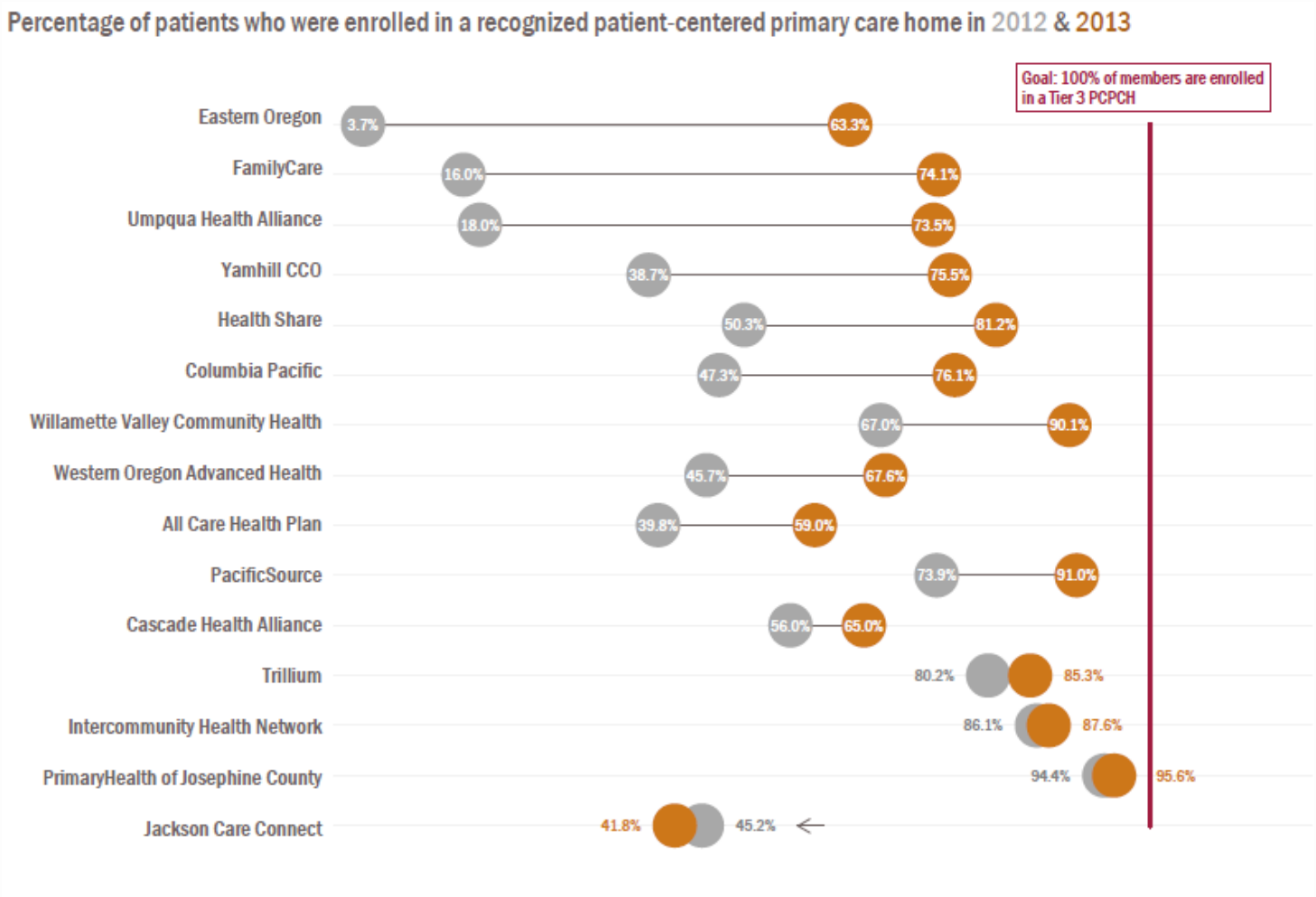


Increased primary care

- Outpatient primary care visits for CCO members' increased by 11%
- Spending for primary care and preventive services are up 20%
- Enrollment in PCPCH has increased by 52% since baseline.



PCPCH enrollment by CCO



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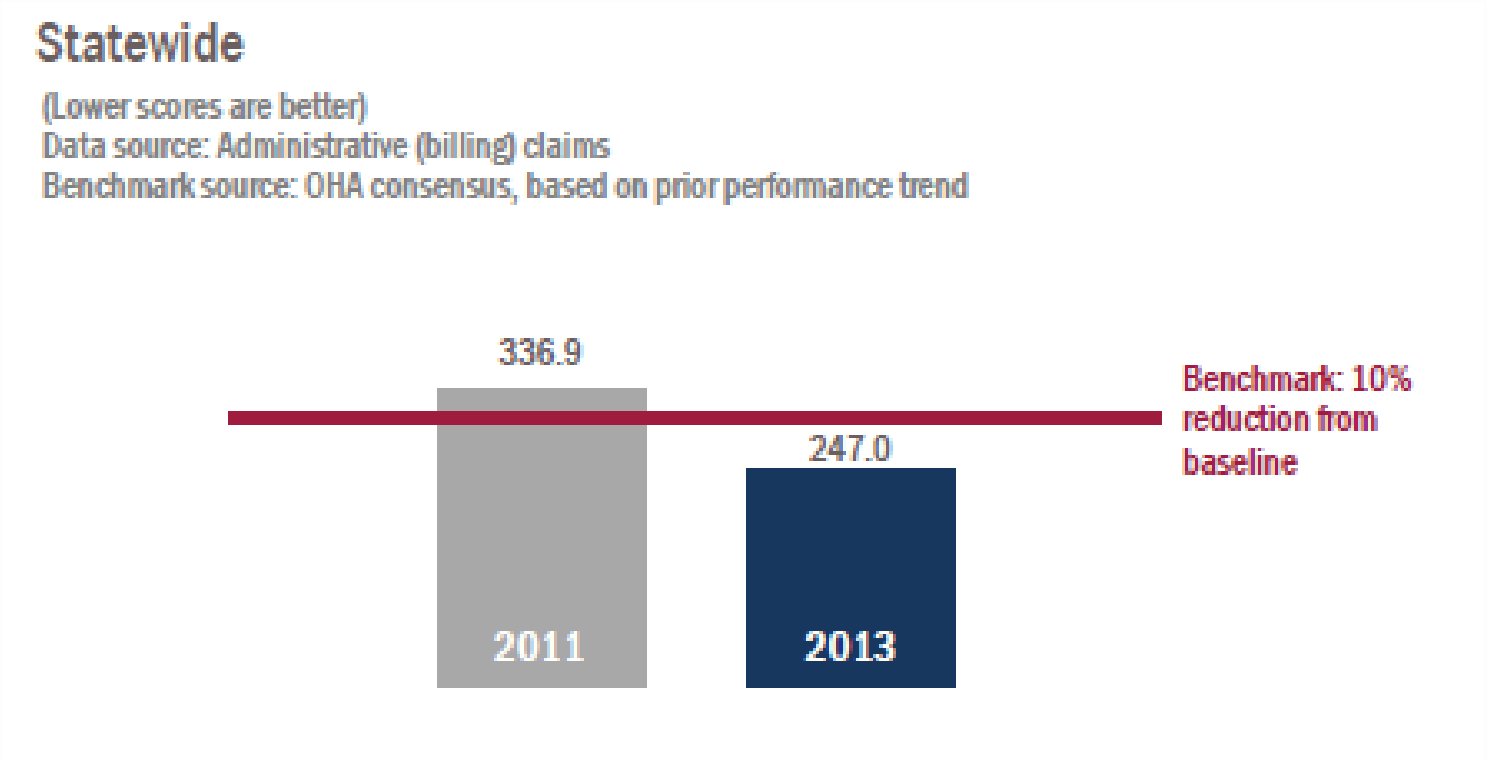
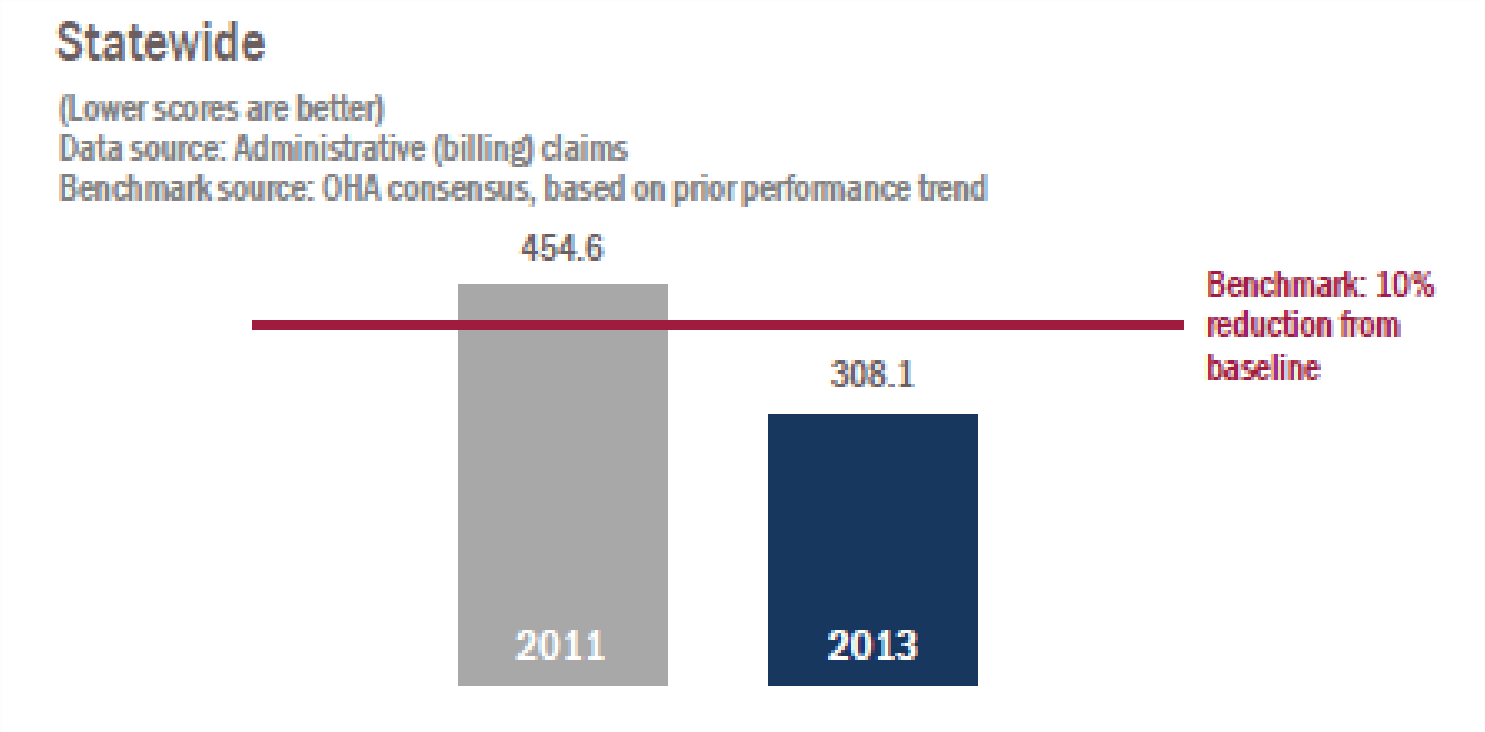
Decreased hospitalizations for chronic conditions: congestive heart failure

- Admission rate decreased by 27 percent.



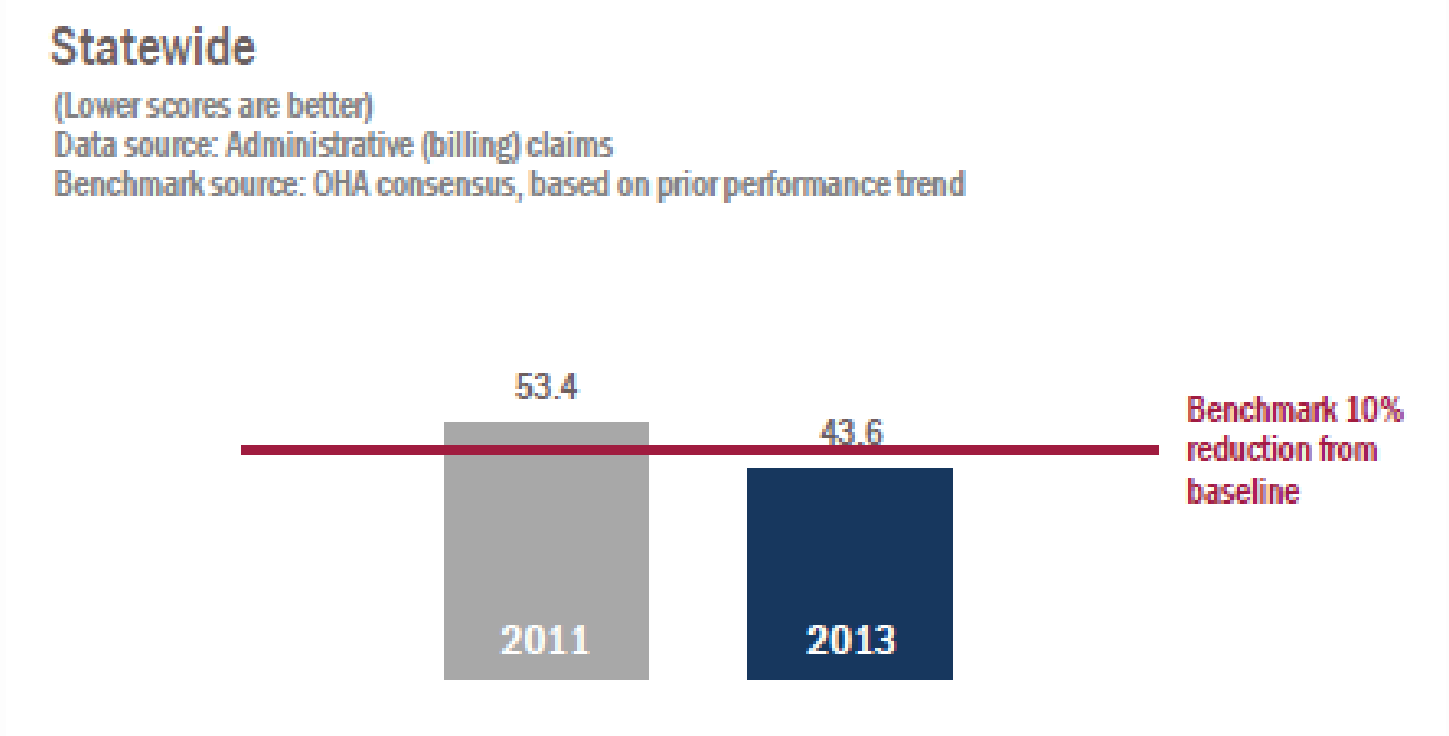
Decreased hospitalizations for chronic conditions: COPD

- Admission rate decreased by 32%



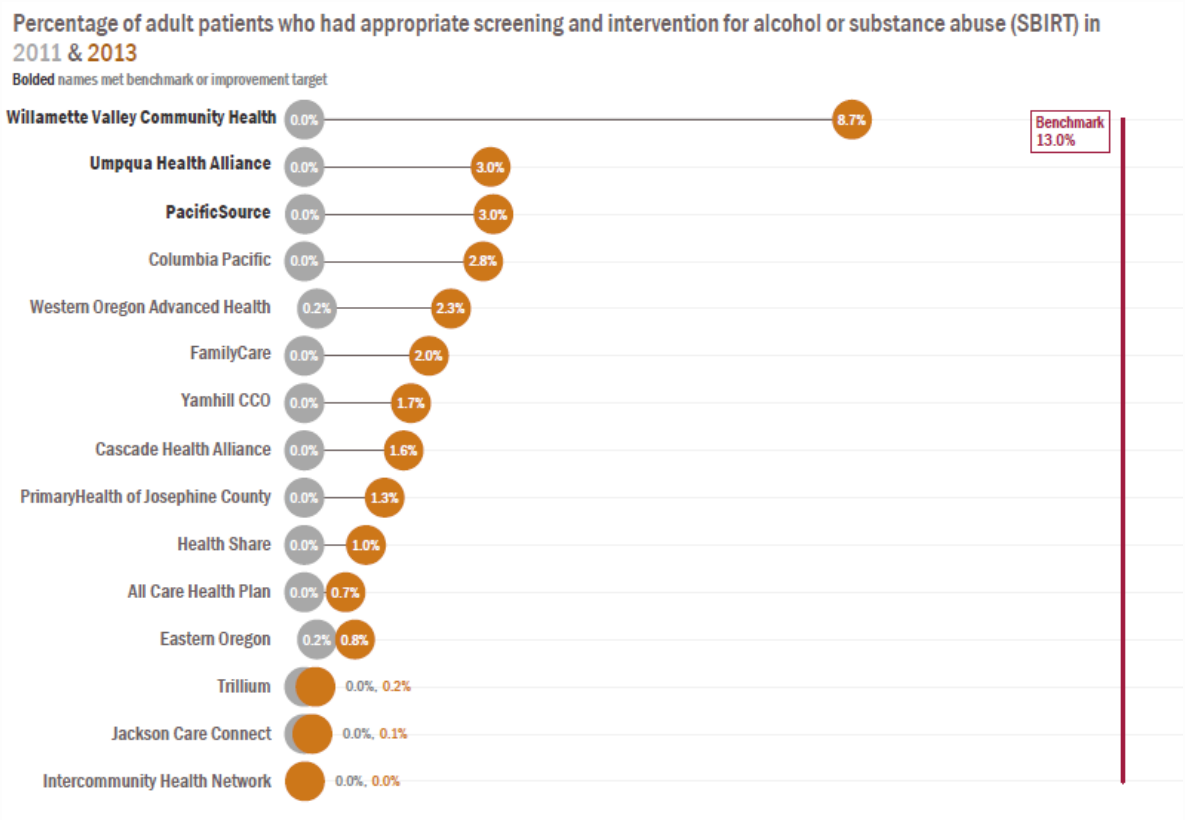
Decreased hospitalizations for chronic conditions: adult asthma

- Admission rate decreased by 18%



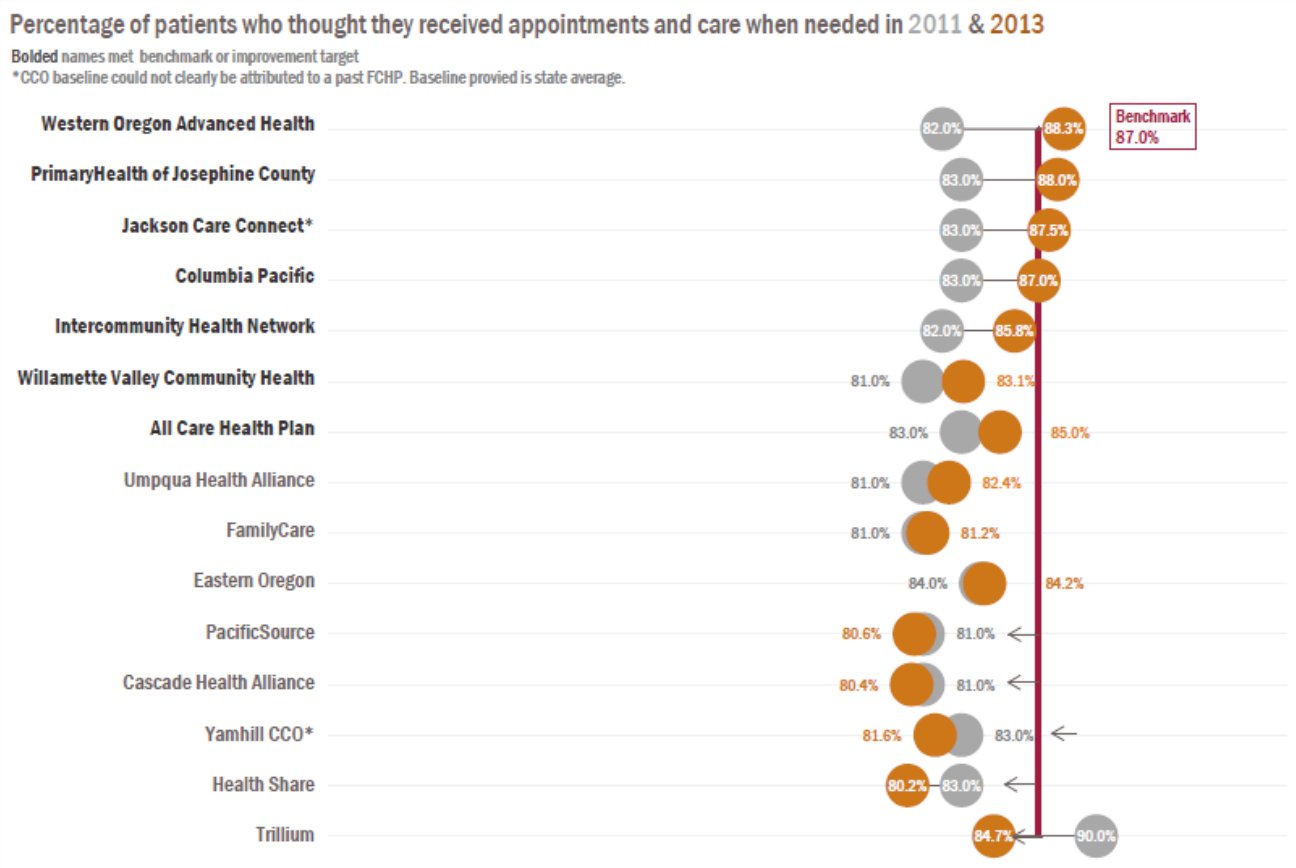
Areas for improvement: SBIRT

- Statewide improvement (0.0% → 2.0%)
- Nearly all CCOs made some improvement, but work still needed.



Areas for improvement: Access to care

- Statewide improvement (83% → 84%)
- Seven CCOs met the benchmark or improvement target



The Big Picture: Cost and Utilization

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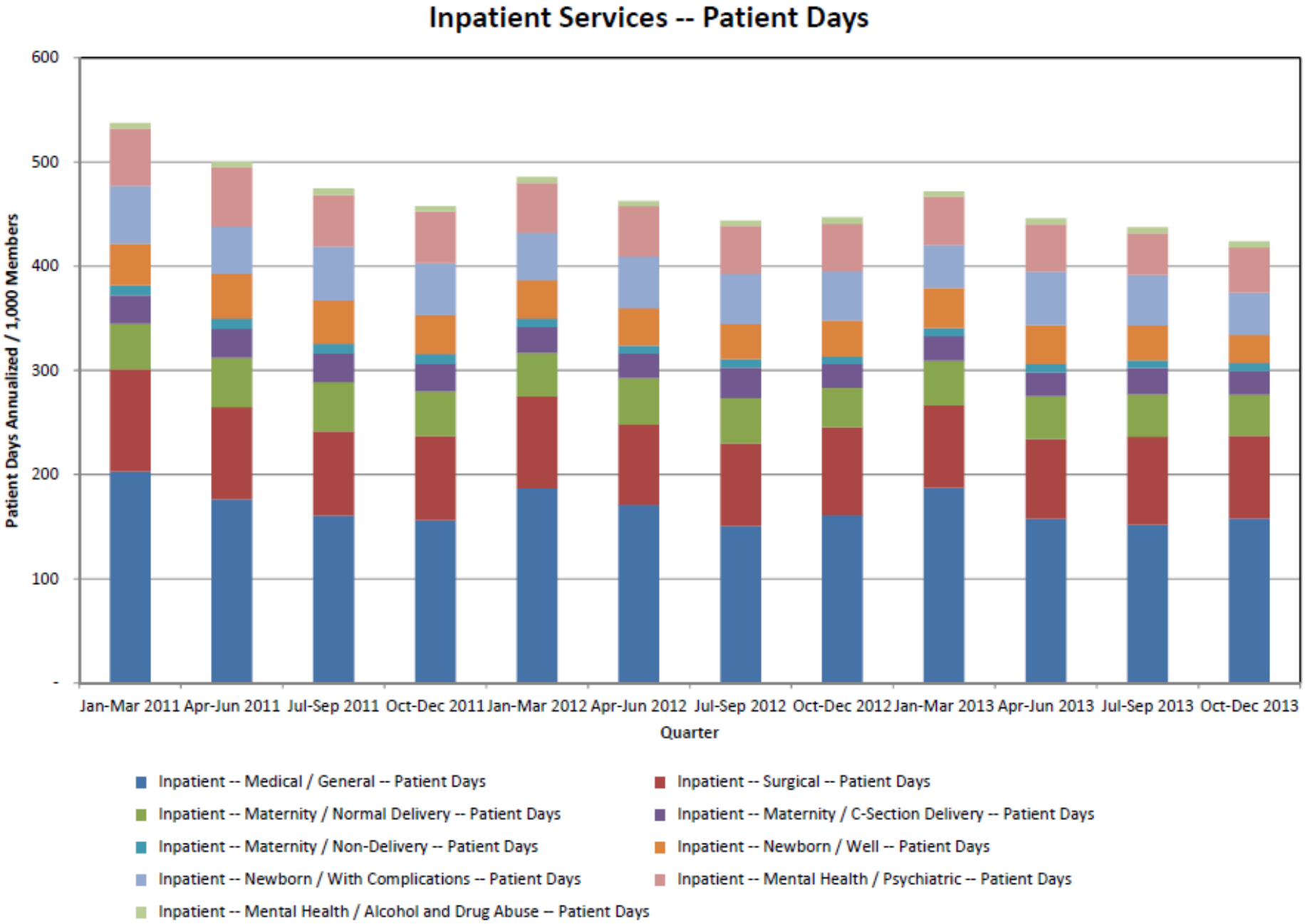
Inpatient Services -- Patient Days
Patient Days Annualized / 1,000 Members
600
500
400
300
200
100
-
Jan-Mar 2011
Apr-Jun 2011
Jul-Sep 2011
Oct-Dec 2011
Jan-Mar 2012
Apr-Jun 2012
Jul-Sep 2012
Oct-Dec 2012
Jan-Mar 2013
Apr-Jun 2013
Jul-Sep 2013
Oct-Dec 2013
Quarter
Inpatient -- Medical / General -- Patient Days
Inpatient -- Surgical -- Patient Days
Inpatient -- Maternity / Normal Delivery -- Patient Days
Inpatient -- Maternity / C-Section Delivery -- Patient Days
Inpatient -- Maternity / Non-Delivery -- Patient Days
Inpatient -- Newborn / Well -- Patient Days
Inpatient -- Newborn / With Complications -- Patient Days
Inpatient -- Mental Health / Psychiatric -- Patient Days
Inpatient -- Mental Health / Alcohol and Drug Abuse -- Patient Days

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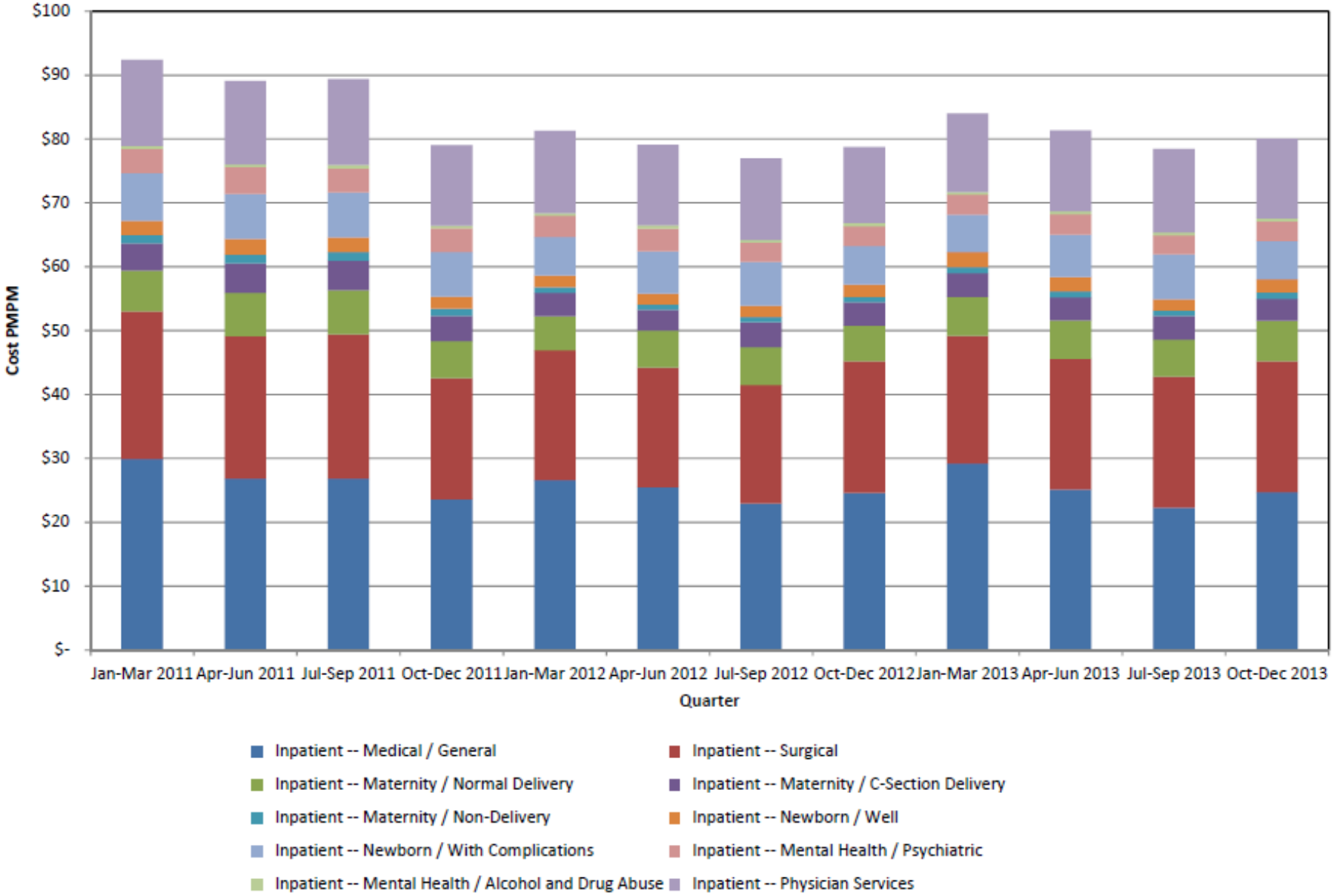
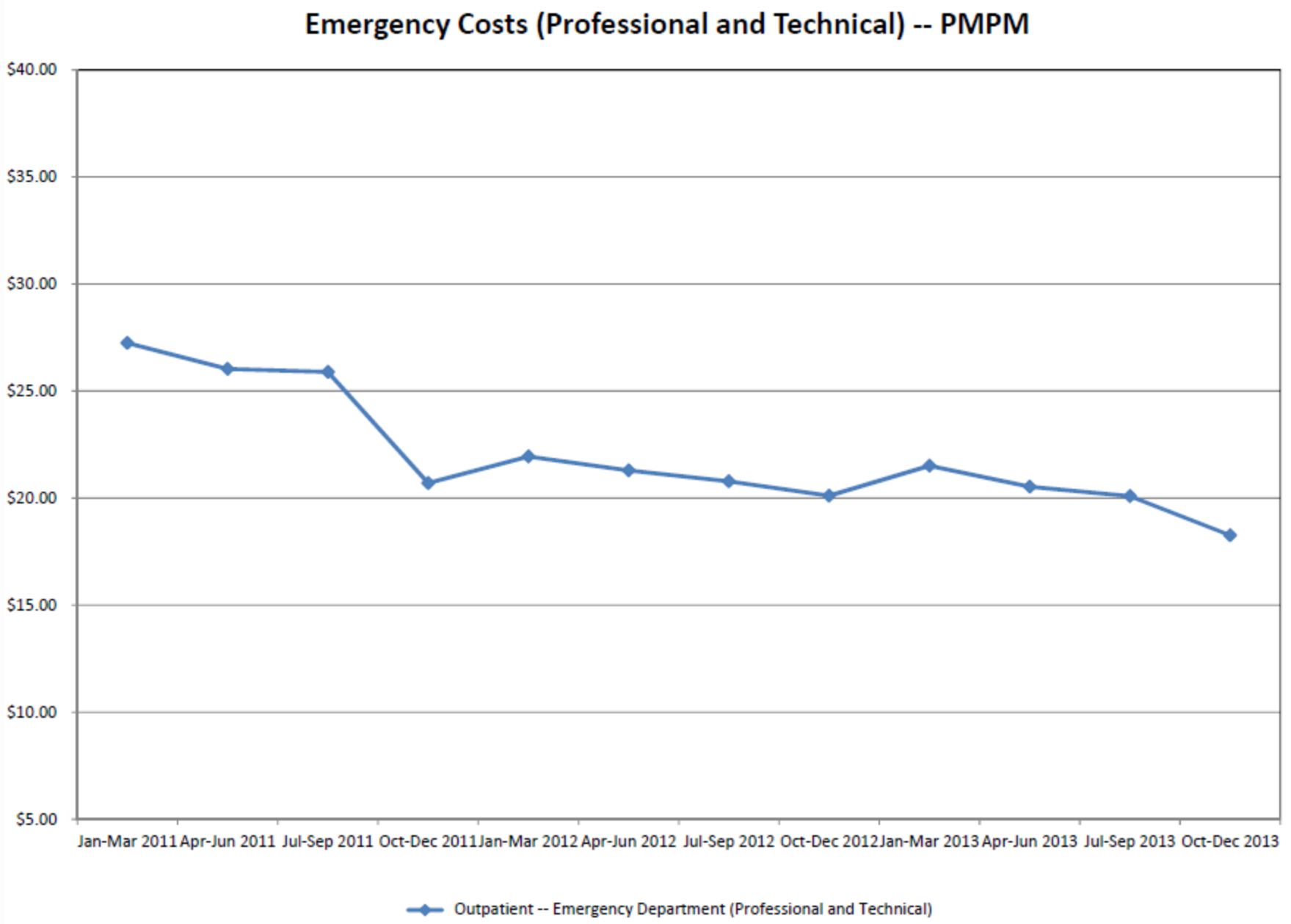
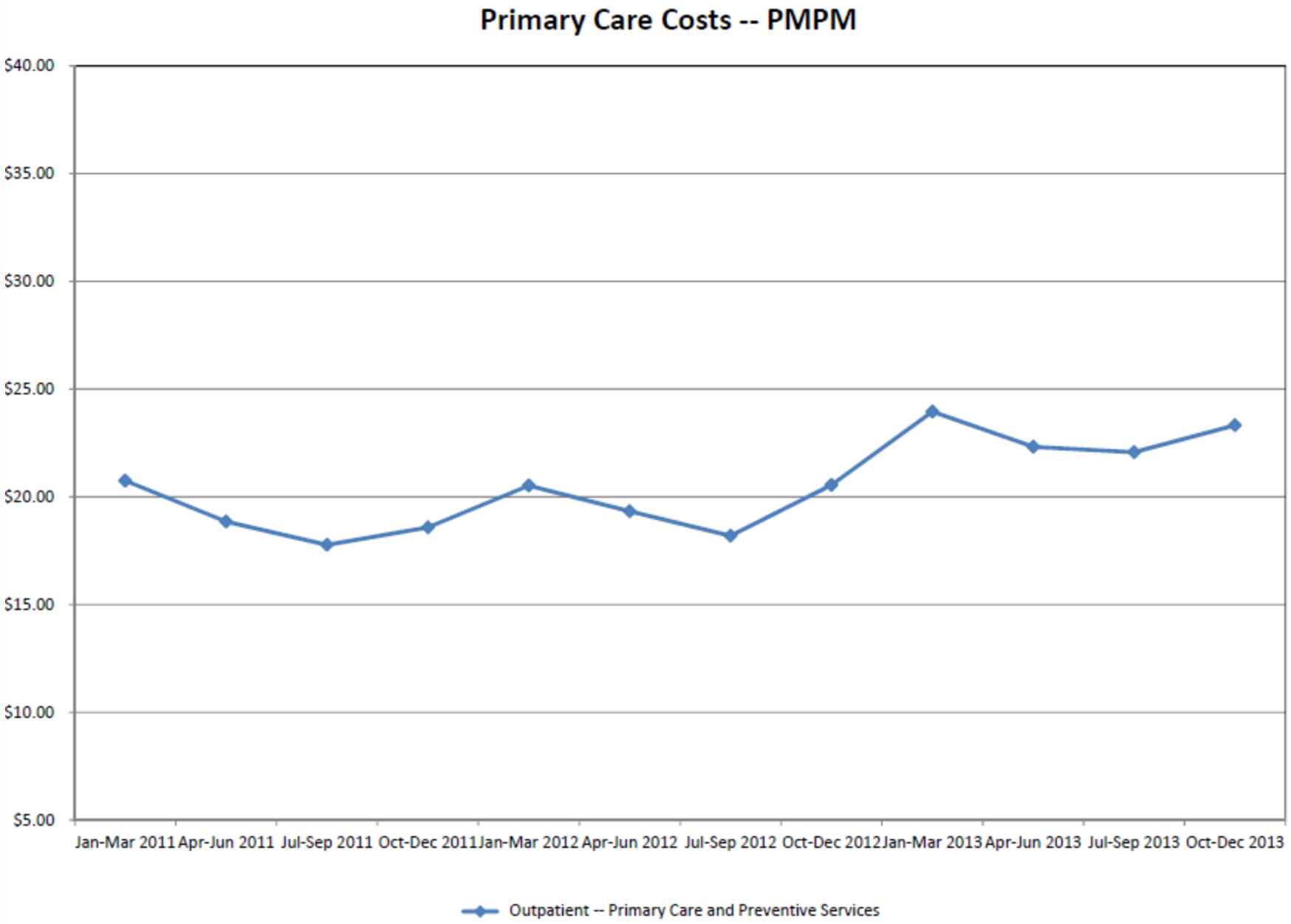
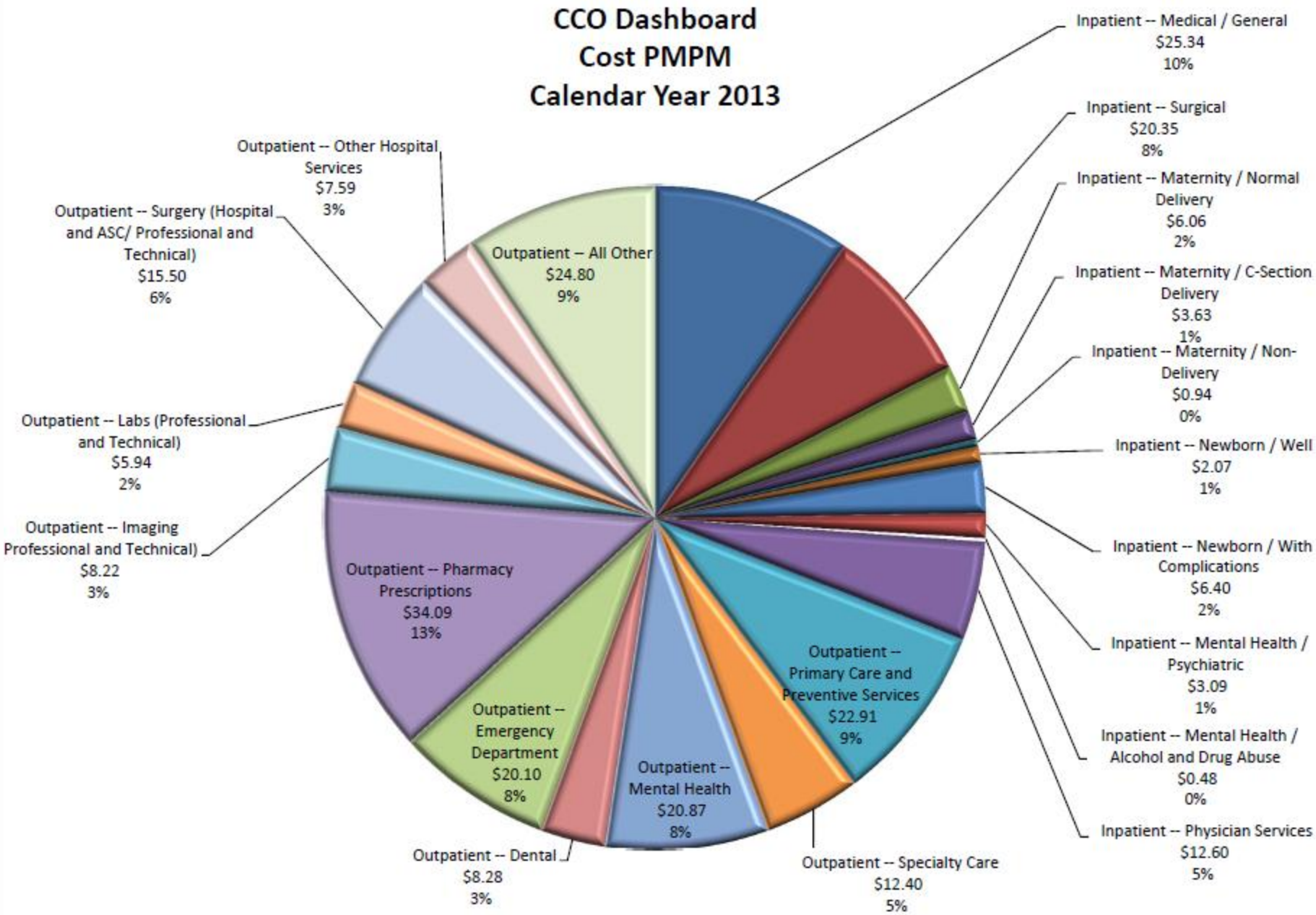
Inpatient Services -- PMPM




Emergency Costs (Professional and Technical) -- PMPM
$40.00
$35.00
$30.00
$25.00
$20.00
$15.00
$10.00
$5.00
Jan-Mar 2011
Apr-Jun 2011
Jul-Sep 2011
Oct-Dec 2011
Jan-Mar 2012
Apr-Jun 2012
Jul-Sep 2012
Oct-Dec 2012
Jan-Mar 2013
Apr-Jun 2013
Jul-Sep 2013
Oct-Dec 2013
Outpatient -- Emergency Department (Professional and Technical)


Primary Care Costs -- PMPM
$40.00
$35.00
$30.00
$25.00
$20.00
$15.00
$10.00
$5.00
Jan-Mar 2011
Apr-Jun 2011
Jul-Sep 2011
Oct-Dec 2011
Jan-Mar 2012
Apr-Jun 2012
Jul-Sep 2012
Oct-Dec 2012
Jan-Mar 2013
Apr-Jun 2013
Jul-Sep 2013
Oct-Dec 2013
Outpatient -- Primary Care and Preventive Services

CCO Dashboard
Cost PMPM
Calendar Year 2013



Next steps

- Continue to report at state and CCO level.
- Roll in 2014 data to monitor expansion population.
- Provide CCOs with CY 2013 data by race and ethnicity at CCO level (August learning collaborative).
- Continue subpopulation analysis of 2013 data (measures by language, by disability, etc)

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For more information

The 2013 performance report and all technical specifications are posted online at health.oregon.gov

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