

# AllCare

HEALTH PLAN

My community. My health plan.

Sponsored by Mid Rogue Independent Physician Association, Inc.

# AllCare Health Plan Vision

- To be the premier CCO in Southwest Oregon recognized for providing quality, cost efficient health care to our members and communities.

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# AllCare CCO Stakeholder Organizations

Advantage Dental

ARC

Asante Health Systems

Capitol Dental

Community Health Center

Community Works

Coos/Curry DHS

Curry County Health and  
Human Services

Curry County Public Health

Curry General Hospital

Family Solutions

Jackson County Health and  
Human Services

Jackson County Mental Health

Jackson County Public Health

Jefferson Health Alliance

Josephine County Public Health

KAIROS/SOASTC

La Clinica

Options for Southern Oregon

On Track

Providence Medford Medical Center

Rogue Valley Council of Governments

Siskiyou Health Center

Sutter Coast Hospital

UCAN

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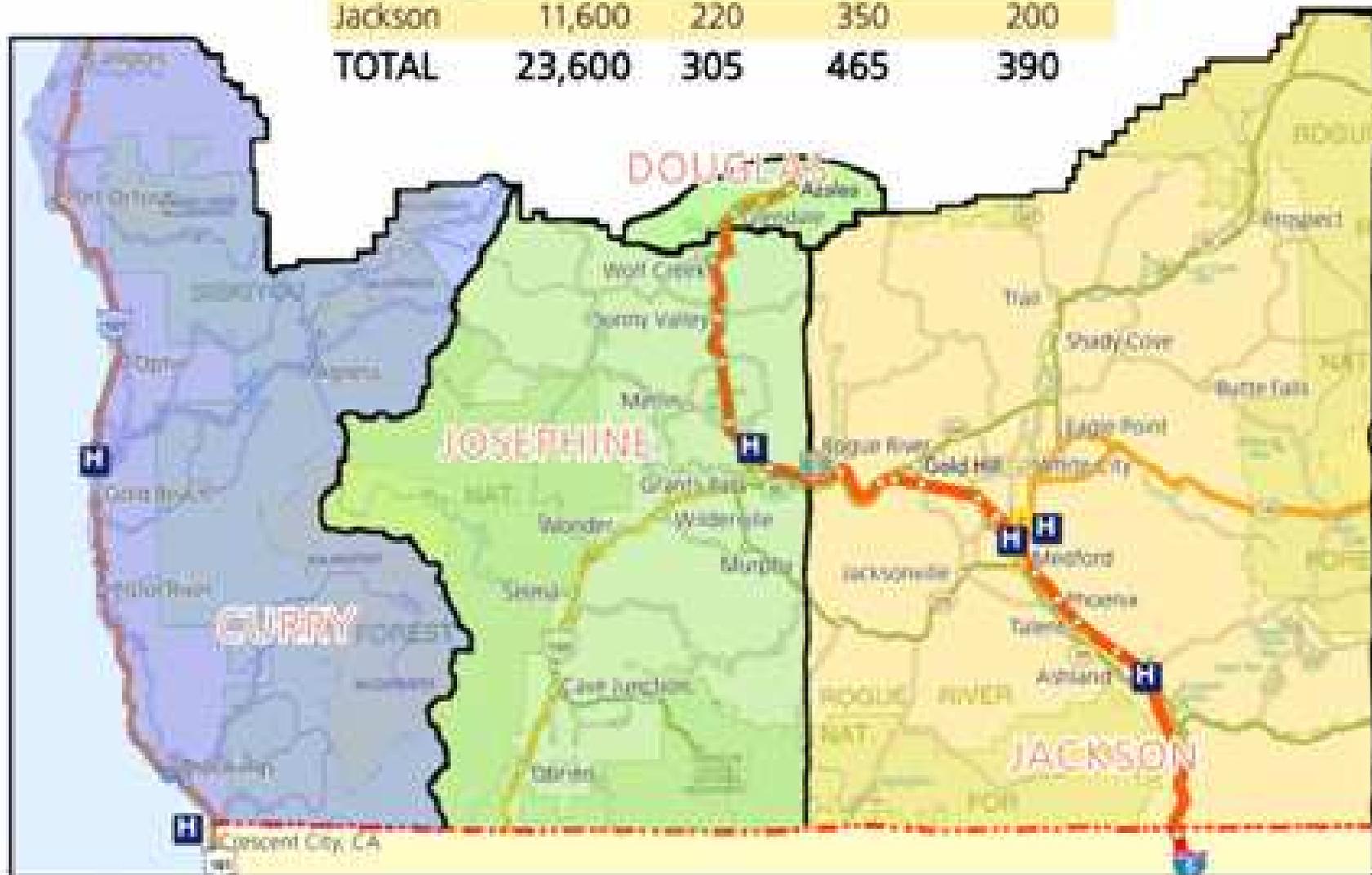
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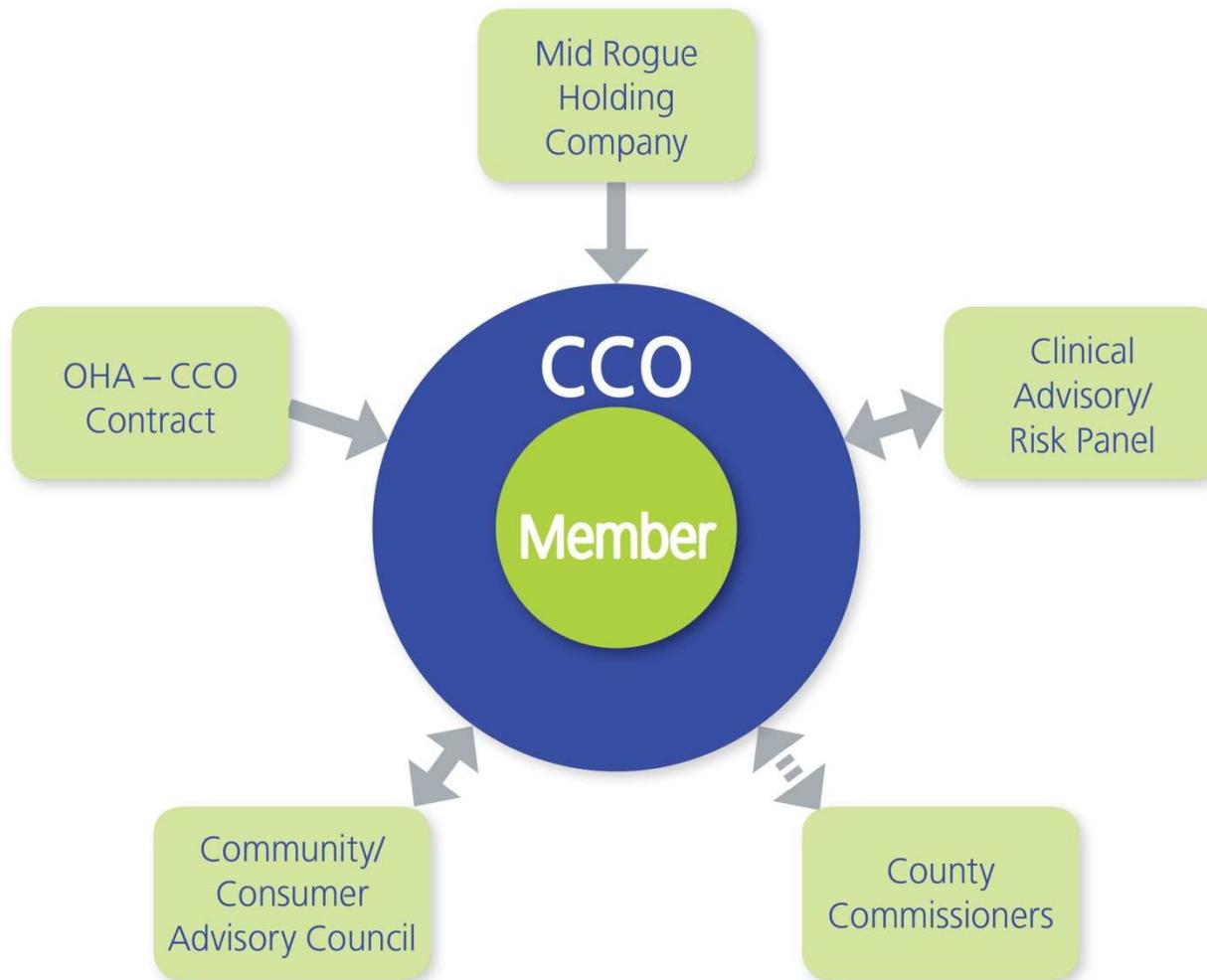


# SERVICE AREA

County	Members	PCPs	Specialists	Ancillary
Curry	2,300	25	50	65
Josephine	9,700	60	65	125
Jackson	11,600	220	350	200
<b>TOTAL</b>	<b>23,600</b>	<b>305</b>	<b>465</b>	<b>390</b>



# Vision for AllCare Your Southwest Oregon CCO



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# AllCare Health Plan CCO Governance

## Board of Directors: 21 Directors

- Mid Rogue IPA providers (11 Provider Directors )
- Community/Stakeholders (10 Directors)
  - Community Advisory Council Members
    - Jackson County, Josephine County and Curry County- 3
  - Clinical Advisory Panel Members- 6
    - Mental Health Representative, A&D Representative, Hospital Representative, Dental Representative, Provider Representative, Other Representative at Large
  - Public Member- 1

# Board of Directors / Community Partners

## October 1, 2012

**Kelley Burnett, DO** – Pediatrician

**John Castle, D.P.M.** – Podiatrist

**Felicia Cohen, MD** – OB/Gyn

**Dan Gleffe, MD** – Family Practice

**Tom Hanenburg** – CEO Providence  
Medford Medical Center

**Patrick Hocking** – VP Finance Asante  
Health System

**Diane Hoover, Ph.D.** – Director of  
Public Health, Josephine County  
CAC Representative

**Brenda Johnson, RN** – CEO LaClinica

**Heather Kahn, MD** – Family Practice

**Jan Kaplan** – Director of Public Health,  
Curry County CAC Representative

**Brian Mateja, DO** – Family Practice

**Karla McCafferty** – CEO Options for  
Southern Oregon

**Robert Montgomery, MD** – Anesthesiologist

**James Nordal, MD** – Family Practice

**Pamela Ortiz, DDS** – Pediatric Dentist

**James Reed** – Retired Actuary Milliman USA

**Brett Schulte, MD** – General Surgeon

**Rita Sullivan, Ph.D.** – Executive Director  
On Track, Inc.

**James Van Horne, MD** – Orthopedic Surgeon

**Richard Williams, MD** – Family Practice

**To be appointed** – Jackson County CAC  
Representative

# AllCare Health Plan

## Community Advisory Councils

- CAC will be developed in each county served
- Each CAC will have 7-11 members
- Each CAC will have one board seat on governing board
- Key areas of focus
  - CCO community needs assessment/health plan
  - Consumer access to services
  - Over/underutilization of services
  - Consumer complaints and resolution process

# AllCare Health Plan

## Clinical Advisory Panel

- Purpose-to ensure the physical, dental and mental health care needs of consumers are coordinated and provided in a fashion whose result is the best quality healthcare delivered in the most cost effective manner
- Representatives from all providers at risk for services
- Up to 20 members
- 6 seats on governing board
  - 1 A&D provider representative
  - 1 Mental Health provider representative
  - 1 Dental Representative
  - 1 Other Provider
  - 2 Hospital or Hospital system representatives

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# AllCare Health Plan

## Integration of Care

- Tri weekly Interdisciplinary Care Team meetings
  - Review ER, IP and Skilled Nursing services
  - Team members LCSW, RN, RT, Psychiatric Medical Director, ENCC, PMHNP, A & D Counselor, Local Community Mental Health Agency, Case Manager, Peer Wellness Coordinator and Health and Wellness Coordinator
  - Scheduled Additions-Long Term Care and Clinical Pharmacist
- Case Management
  - Health Risk Assessment within 90 days
  - Care Plan Development
  - Transitions of Care Management

# Health Navigators

Early identification of changes in member's health status

Identification of social issues

Liaison between PCP and member

- In-Home Care workers
- Contracted agencies
- Peer Specialists (Wellness Coaches, Support, Navigators)
- Community Health Worker

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# AllCare Health Plan

## Person Centered Primary Care Home

- **Twenty three PCP offices certified as PCPCH**
  - First two PCP offices certified for Tier 3 in Josephine County
  - First FNP office certified as Tier 3 in Josephine County
- **CCO sponsored training modules**
- **Shared Resource Center**
  - CCO role must be active one
    - Small practice needs
    - CCO case managers, as appropriate
- **Funding issue critical**
  - Loss of momentum

# AllCare Health Plan

## Outcome Metrics Focus

- **Reduction in ER Utilization**
  - Focus on lower level visits
  - Incent both professional providers and hospitals
- **Provider Performance Data Report**
  - PCP visits/100, Referral/1000, Preventive visits/1000, ER visits/1000 , Denials/1000, Risk Score for population, Cost PMPM
- **Discharge orders for Rx are consistent w/ formulary**

# AllCare Health Plan

- **Successes**
  - Synergies of Relationships
  - Trust/Knowledge
  - Innovator Agent Process
  - PCPCH
  - Framework

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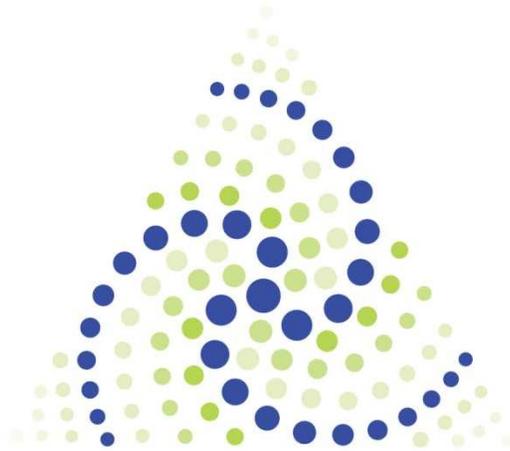
- **Challenges**

- PCPCH Issues
- Transitioning certain providers from FFS environment to Managed Care system
- Documentation requirements for Mental Health
- Alternate Payment Methodology Implementation
- Flexible Service Encounter processes
- Global Budget Programs Expansion
- Blending of organizational cultures

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