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# Transformation Center: Supporting health system transformation

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# Purpose of today's presentation

- Overview of Transformation Center
- Transformation Center Strategic Plan
- Transformation Center behavioral health deliverables
- Transformation Center's workforce-related activities

# Transformation Center goals

Support implementation of the coordinated care model through **targeted technical assistance**:

- Initially respond to needs within coordinated care organizations
- Advance integration of population and behavioral health

# How did we get here?

## Broad support → targeted technical assistance

- CCOs are in implementation stage
  - Phase 1: Introductions and relationship-building
  - Phase 2: Successes, lessons learned, continuous improvement
- We better understand gaps and opportunities for support
  - Performance metrics, environmental scans, evaluations, CCO feedback, OHA priorities

# Transformation Center focus areas

- Quality metrics
- Behavioral health integration
- Population health integration
- Clinical delivery supports
- Alternative payment models
- Technical Assistance Bank

# Transformation Center Behavioral Health Integration (BHI) priority areas

- Infrastructure to offer telementoring for primary care providers (Project ECHO)
- Tools for integration
  - Resource Library
  - Training for practice facilitators and others who work with practices
- Technical assistance consultation to CCOs

# Telementoring – Project ECHO



- Telementoring program to connect specialty providers with rural and frontier areas that have limited access
- HealthShare CCO and OHSU have implemented ECHO in Portland Metro area and north coast on psychiatric medication management
- OHA plans to issue an RFP for implementation of ECHO throughout the State
  - Statewide system that is available to all clinicians on a variety of conditions/diseases so patients can be managed in their own communities
- OHA participating in a national Project ECHO learning collaborative with seven other states focused on sustainability

# Tools for Integration



## BHI Resource Library

- One-stop repository of BHI information that primary care clinics, behavioral health organizations and CCOs can use to further integration
- Adding to the Patient Centered Primary Care Institute (PCPCI) website
- State and national resources, virtual site visits, and topic interviews

## Train-the-trainer event

- PCPCI will host an event to ensure practice facilitators and others have knowledge of BHI models, promising practices, and the resources available to both them and the practices with whom they work.

# BHI technical assistance consultation

**Aim:** Provide direct BHI consultation to CCOs and their provider networks to:

1. implement their 2015-2017 Transformation Plans
  2. achieve integration standards established by PCPCH
- Use metrics, Transformation Plans, environmental scan, and Transformation Fund reports to identify CCO TA needs
  - Provide BHI consultation through Transformation Center TA Bank

# Clinical Innovation Fellows: 2015-2016



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# Clinical Innovation Fellows program

- Year-long fellowship
- Multidisciplinary (physical, behavioral, oral)
- Local innovation projects that align with CCO priorities
- Curriculum: leadership, quality improvement, project implementation, dissemination science
- Goals:
  - Build capacity of health care transformation leadership
  - Support success of CCOs
  - Spread the coordinated care model

# Current fellow projects include:

- **Diane Barr, R.N.:** Cascade Health Alliance; Community health workers and non-emergent medical transportation
- **Renee Boak, M.P.H.:** FamilyCare, Inc.; Cascadia Behavioral Healthcare; Diabetes management in mental health settings
- **Safina Koreishi, M.D., M.P.H.:** Columbia Pacific CCO; CareOregon; Clinician workforce vitality and resilience
- **Linda Mann, B.S.:** Willamette Valley Community Health; Capitol Dental Care; Tele-dentistry
- **Julie Owens, Pharm.D.:** Columbia Pacific CCO; Providence Seaside Hospital; Medication therapy management services
- **Karla Pearcy-Marston, M.S.W., M.P.H.:** Health Share of Oregon; Providence Milwaukie Family Medicine; Addiction supports in obstetric care

# Other related Transformation Center work

- How we pay for care and its impact – Alternative Payment Methods (APMs)
  - Technical assistance grant to three CCOs
  - Primary care payment collaborative as required by SB231
  - Future grants for APM related to BHI
- Address Clinician Well-Being
- Leverage external funding opportunities
  - Certified Community Behavioral Health Clinics (SAMHSA demonstration program)

# Discussion

- How does the Transformation Center's work connect with, support, or inform the priorities/goals of this committee?