[Captioner] 14:03:31

Okay. We can get started

here. Folks

still trickling in, thank you

for starting the recording here.

You can see in the chat I

dropped in the agenda and some

of the accessibility links as

well. Welcome to our sixth

meeting. There are captions --

sorry, William blackford, OH

A performance system coordinator

here on the work group team,

yeah, late 30s, male, white,

glasses, dark hair,

and yeah we have closed

captioning services available

both English and Spanish you can

find that in the bottom bar

there where it says show

captions. And yeah, let's start

out with a quick little review

of our last meeting so if you

want to share we can sort of go

through that real quick. Okay. Yeah.

We'll do our key discussion

items for today so we are going

to begin developing domain one

on communications, closed roles

and the worksheets we sent out.

Yeah, we'll sort of give, see if

there's feedback on the role

development process for the next

meeting and then do future

planning agenda creation and

health equity discussions. Next

slide.

Yeah so last meeting we

reviewed the previous meeting

and the group agreements, looked

at the domain one role

worksheet, hopefully getting

folks prepared with that and we

had our modernization 101

meeting which I hope was

helpful.

So let's move into our little

warm up here real quick. Please

type in the chat name, pronoun

pronouns, organization, and if

you could meet any fictional

character, who would it be.

I'll go ahead and read some of

those out as they come in.

I guess mine, I did mine, but

my fictional character

-- again, I didn't think about

this, didn't I. It's like in my

head, because I listening to a

podcast about it recently, John

McClain from the die hard

series, why not, seems like,

interesting things to say but --

-- about to be our equity

Liason here at OHA. Sherlock Holmes, good

one. Answer the question. I even knew what the question

was ahead of time. I'll put

something if I think of it.

>> No pressure. No wrong

answers here.

Larry Hill, office director.

Love to meet spider man, good

one. Main character in

outlander, goes back and forth

in time 200 years. Yeah,

amazing. Margaret Sanger, with

OHA, public health division.

Totoro from the Miyazaki film

, adorable.

Buryaana -- Jefferson county,

I would like to meet wonder

woman. Excellent choice. Tenar, from the Earthsea series

, absolutely, I should have said

sparrowhawk. Meka Webb, here at OHA.

Community engagement. Elmo or Oscar, great. All

great choices. Okay. So yeah,

feel free to keep entering

those in as we go through here.

Okay. Beck Fox with

IHN-CCO, yeah, trinity from the

matrix, absolutely, classic.

Okay, yeah, so keep entering

those in there and we'll move

through the next piece.

If Kyle -- would like to,

batman, excellent.

Just a quick little since we're

doing introductions here we do

some new work group members so I

would love to give some space

here for the new members to

introduce them selfs if they

would like to. I believe we

have one or two so yeah, if you

would like to introduce yourself

to the group.

Looks like maybe not today.

And that's okay. So before we

move into our next piece here.

Just a quick reminder as we're

sort of getting the procedure

down for these meetings. If you

are an OHA member or like a

member of the public who is here at this meeting as a nonwork

group member, we just ask that

you please refrain from

participation until the public comment period at the end of the meeting. We see people excited and participating and answering questions and stuff but the work we're doing today is sort of like for the work group and we'd love to hear from you during public comment if you have anything to say about the process or your thoughts about that moving forward. So first, I want to pass it off to Larry. Yeah, to sort of orient us around some changes that might be coming to the group. >> Hello, all. Very happy to be back, Larry hill. My visual description is a black man with a brown hat, black glasses. I have a mustache and hair that's abandoned me on top and bottom, background, Muhammad Ali in

back of me, if I mess up he

punches me in the back of the

head, happy to be here today.

see here really quickly. For

I want too announce a change you

the health equity frame work
work group we've had an amazing
project lead who is now going to
be moving into another position
elsewhere so we want to leave
time and space to really share
our great news and also for us
to take a moment to celebrate
her contributions thus far. So
Nandini.

>> I appreciate you, Larry, this is Nandini, she/her pronouns, equity Liason with OHA for one more day, thank you so much for your patience and grace in letting me be in this space and get to know you all for this period of time since January, some of you a little bit later on. I will be, for some of you know that I am located actually in San Diego so accepted a position with UC health as equity project manager, and I'm sure our paths will hopefully cross in this small world that is public health. I just really appreciate you all and I'm

excited to continually check in and see the progress this amazing work group makes together and I'm excited for as you all inherit a new wonderful lead, to, yeah, just continue to see how this work group grows. Thank you for letting me be a part of this for the period of time that I was.

>> We could have just briefly, want to show support by way of clapping online or showing those little iconic figures to do so. We have not yet determined who was going to be the new project lead once we get that information, we will share that news abundantly once again, Nandini, thank you for all your tremendous efforts. You and I have had many pathways of health throughout our work together and great to see you got a position close to home that will support your career goals. So thank you and hopefully we'll stay in touch.

- >> Oh I will continue to bother you all absolutely 100 percent. Thank you so much, I appreciate you all. I am wondering, now is not a great way to seg way into this but I would ask if I can share my screen, William to go through the notes from last time. A little bit more boring than that announcement.
- >> Yeah, I missed that a

  little bit, to go through the
  meeting minutes or just the high
  level notes?
- >> Yeah, just the minutes so folks can see what we did last time, review and do the slow world. Sound good?
- >> Sounds great, let's review
  the meeting from last time, see
  if there are any changes or
  alterations before we finalize
  them.
- >> Perfect.

  Scroll along with us as we go through, if we capture anything we miss please

let us know.

If we see anything you can raise your hand, or put in the chat, whatever works for you.

>> Hi, this is Marie. I was

not present at the last meeting.

So I will be abstaining from

any comments in terms of edits

but I do notice it's eight pages

so I'm just wondering if those

that were in attendance of the

meeting, would like to provide

you some feedback overall, I don't know if this page by page

scrolling is immediately

helpful.

>> Sure, appreciate the

feedback.

>> That is super fair. This

is Nandini. Does anyone see,

first of all, I guess are there

any questions or additions so

far? Or is there anything that

we would want to add? We can do

more of a quick scroll but yeah

there is a lot of information on

here. We digested a lot last

time.

>> Parts like, I think how the

modernization 101 chat is like a

lot of info for sure. Yeah.

There we go. Okay. Let

us know if you want, if there

are any changes to that and then

we'll go ahead and finalize

those at the end of the meeting

if nothing comes up. So today,

going to be moving into the bulk

of our work which is working on

this worksheet for domain, roles

in domain one. I'll go ahead

and hand it off to Nandini and Sara and Tamby will share screen with us as

we go through this activity.

>> Thanks, William, this is

Nandini. So let me scroll to

where we're starting. I seem to

have lost our spot.

So a really quick recap and

Sara, please feel free to jump

in wherever feels right for you.

But just a really quick recap

of what we did during our last

meeting is looked over

strategies for expanding

different, generating different

roles for equitable

communications using the

modernization manual as a

support reference and one of all the things we talked about is how we leave space for generating new creative ideas together while also using the roles that have already been developed. So we were using that worksheet you all received as kind of a guide post for that. And last time we decided as a group that maybe we would try out using the structure of filling out that worksheet to our best capacity and coming back together and talking about the ideas we generated together doing work to visualize that, move it around and then decide what we're going to do next. That's kind of where we're leaving off here but before we hop into what we're going to do today in developing out the communications roles I want to pause and see if anybody had anything they wanted to add for next time or from last time or any questions that were coming up as you thought through how

the activity went. I think we used a concrete example which was hospitalization. It was COVID hospitalization rates and the communications associated with that to fill out our first matrix during our last meeting. Okay. If no questions, we can hop right in. As a reminder, since we're using the modernization manual as our reference guide, the place we're starting with communication starts on page 53. And I know it's hard when you're in a meeting and also trying to pull up a bunch of stuff, but I think having it as a reference point at least with looking at the roles has been helpful. We started last time on our worksheet with thinking about the vision that had been created around communications and asking as a group if we, to create a vision for communications that is aligned and coordinated with public health system partners,

is there anything you would want to add for the existing vision for communications that's inside the modernization manual so folks had added all these different amazing ideas and I'm wondering whether there's anything else you would want to add or anything that's jumping to mind.

And you can throw anything out there.

>> I think this is captured already, I don't think it's not in there, but one thing I just recently experienced in my own communicating with members of my community is it can be really helpful to have the option alternatives to written materials. So videos and I know actually some of this was done during the COVID work where materials were just captured on videos or people speaking the information which I thought was just really, really great for people who have

challenges with written materials.

>> Love that. Okay. So alternatives to written materials such as videos.
That's great. Any other things coming to mind? Larry, I see

your hand.

>> Yeah, just in sharing that
we're inclusive of our
indigenous populations as well
as our urban native populations
as part of the groups and
leadership we mentioned and
reach out to.

>> Okay. I love it. Anything else?

>> You have pro active
messaging in the chat from
Taylor. So proactive messaging
meaning people have the
information that they need to
take actions for their health
-- sorry, Taylor, this is
actually a question. Hoping you
can share a little bit more
about what you're thinking. So
pro active messaging in terms of
people having what they need to

take action, pro active
messaging around health
education and, you know,
different ways of promoting
wellness.

>> Yeah, and just like
thinking ahead of like even now
the seasons changing like before
flu and cold season like
starting that messaging early
on, especially if you know
something is coming. Yeah. So
a little bit of both, thank you
for clarifying.

>> I really appreciate that addition, I think communication, sometimes what we most think about is the communication that happens when, you know, there's an emergency or we're trying to push information out quickly, but all of us, community-based organizations, public health, regularly pushing information out that supports health and wellness within communities and for families.

And Larry put in the chat, possibly a goal of getting

messaging to myriad communities

in a timely manner.

>> Yeah, Sarah this is Larry,

I think we have that in there

where it says equitable access

to communication. So I think

that was already in there, so

nevermind.

>> Soliciting and

intentionally providing

feedback, love that from

Margaret.

>> Good afternoon.

The two congregations I would

like to make are in thinking

about, well, so when we say

everyone, thinking about what

messaging is right for which

audience. So for example, we

wouldn't be talking to first

graders about COVID

hospitalizations, right? We

might, but it would be a

different message. It would be

framed differently for a

different reason than we would

be communicating to others. And

so just trying to put

a qualifier on what everyone means. And then one of the terms that I offered in our workplace is transcreation and so it's beyond just cocreating materials together or translating. It's that process, and I hadn't heard the term before but I worked with the process before years ago where you're thinking about what is the messaging in multiple languages and going back and forth, like what is this mean here? And going to English, and kind of going back and forth to find commonalities that are helpful when we're, you know, we're talking about getting the same message. Well, if we're just using Google translate that's not getting the same message so really engaging with community in the context, for examples that are relevant. I know we talked about that a long time ago in terms of like using the word diabetes even, for example. Not all communities

resonate with that word. And so
I just, those are the two things
I wanted to offer. Thank you.
I'll step back.

>> I've never heard of that term before. That's really cool. Okay. Engaging with community. Anything else?

Also this is so great filling this up. I didn't realize we wouldn't have enough space. I guess we needed another page after all.

>> Larry, the
interpretation and translation
is usually kind of our
default, right, what we're most
commonly using, that's what,
especially for compliance.

>> So, if I could expand upon what I conceptualize. When I think in terms of interpretation I think people representative of the population and language and culture and thus have the ability for discernment of what is being said for common messaging of what is hopefully

being conveyed across the board.

That in its own right means

building infrastructure of

having the expertise to do so,

because as you were saying, we

can't go to Google max -- not

max, the Google translation and

just plug in the word and say it

has common meaning across

cultures and subcultures.

That's what I was trying to get

at which might not be inclusive

in the way people are

understanding interpretation but

that's what I was hoping to say.

>> Thank you, I appreciate you

saying more. That would be my

request with you sharing more of

your thoughts and I think what I

was reflecting on is for example

if you are American sign

language interpreter, you have

to literally say whatever is

being said. You cannot put it

in common language. And if it

doesn't make sense, it doesn't

make sense, right. So I think I

was going to like a very

restrictive kind of place like

this is the word, it's this word in another way as opposed to the negotiation aspect of it so thank you, Larry. >> I'm jumping in again, sorry. Alternatives. So the example for videos, I really appreciated that example, making the connection to the ASL community. Not all of them read and write English, right, so visuals, videos, posters, those kinds of things are helpful but also one of the tools we used during COVID was the live, live, Facebook live. So community, can get realtime answers to their questions. So that was well-received, especially yeah, in our community. Yeah. Thank you. >> I feel like we have some good examples on here. This is great, I feel like we filled this out quite a bit and can continue to add to it. I'm going to flip to the next slide so we can start going into the

role creation bit of it. The thing that I have up right now is a proposed process. We can scrap it but we're going to just try it out this one time to see how it goes and at the end do a debrief on how it went. We had provided the matrix which is in the worksheet and worked through it together to fill in some of the roles for communications last time with regards to equitable communications. So we thought maybe we'll start by just going through and continuing to fill out that matrix together for a little bit and then we have a whiteboard activity which I'll flip through the slides so you can see kind of how we're going to try to sort things out into almost an infinity style format. Our greatest hope would that you all get into the whiteboard and move stuff around because I think it makes sense that way. Zoom is limited in that technology and that was not an option so we'll

share the screen while we use this whiteboard activity and then we can come together and chat a little bit about how we want to develop out the roles further and how the process went moving forward. So really quickly, what we're aiming towards for the whiteboard process is doing kind of some affinity mapping so the idea is we have these roles we created for public health modernization so we're not rewriting the manual right that's not part of our task but we are using the roles to help us develop out what more we want to add and generate together so keeping the roles in mind, thinking a little more about what roles are required to achieve equitable communications across the public health system in Oregon so we'll use the buckets that exist already and take the roles that you all generated and created and move

them into these different

buckets to see where are places

these overlap, where are places

we need to identify new roles

for communication, what language

needs to change. What language

can be developed further. So we

will do that hopefully through

this activity on the whiteboard

using these post-it notes where

basically we'll take whatever

the matrix is that says, you

know, these are the roles for

LBGs we've created, CHOs, OH

As, other partners with regards

to equitable communications and

start moving them around using

different colored sticky notes

which will look a little bit like this.

So one of the examples we

worked on together last time is

two of the examples you all

gave were, with that example of

the hospitalization rates for

COVID that tribes received

information from OHA and CBOs and distributed to culturally

relevant events, around a

bucket like tailored

communications, received

information from OHA, , used for client use. That is where we're kind of trying to head with this starting with this matrix. Any like questions, flags, that's sounds like it is a good place to start? It is not a good place to start? Sara, is there anything -->> No, I think you provided a perfect overview. I was wondering if an OHA person who is also in the slides might be able to grab the language from the vision and drop it in the chat. It might be a lot but I actually think there was a lot in there that really sort of informs the types of roles we might be thinking about. >> All right. Well here we go. When you all were looking at the worksheet and the question around how each player plays a part in achieving equitable communications across Oregon's public health system, I know we had said, you know, feel

free to focus on your partner

type, feel free to just fill in wherever your brain feels like filling in. What are some immediate roles that are coming to mind for folks. based on your experiences? >> Hi this is Marie again leaning into the silence. So the way I want to answer this is something aspirational. What I would like to see, thinking with some of the comments earlier about in advance, in advance of needing to communicate, what are those relationships and connections look like? How are we communicating outside our need to communicate with the public on which communities, you know, that we're considered trusted members with or just what are the methods of communication. Do you, in your community, do you prefer, do the members of the community to receive flyers on their door or do they watch a certain, you know, just like the methods, the

channels, the points of contact

- . Okay. I'm going to use archaic term, but like a Roladex of contact data base. Our
- strengths, you know, what we

bring to the table and so that

way we're better able to

collab quickly. Thank you.

- >> Marie, this is Sara, is
- that like a communications plan

or something different?

- >> This is Marie. It is, like
- a communications compound. It's
- -- yeah, it would be, at
- a bare minimum, a contact list.

Do we know who to reach out to

and think about the numbers,

nonprofit organizations there are

- >> Marie, this is Larry. I
- agree with you and I think -- I

think in some situations it

behooves us to understand how

communication is shared in those

communities. So are there, do

people use the radio? Do people

go through like persons who

like popular opinion leaders, do

they get it through their faith

leadership, do they get it

through their local newspaper?

Understanding the methods of how

those images, messages otherwise

are conveyed, that's very

helpful if we know that

beforehand because it helps us

to create opportunities for

expeditiously getting through

out those platforms for folks.

Good point, I hope others

chime in also.

>> Absolutely. And while

others are chiming in, I just

want to ask really quickly. So

this contact list for

communications, do we want that

under a specific health system

partner or is the hope that

would just be across all system

partners.

>> This is Sara, I think

definitely for local public

health and OHA as well, so we

build relationships, hold

contracts with different

organizations so that we're

ready to share communications

when the time is right.

>> Are there folks from CPOs

or from other health system
partners who want to say a
little bit more about how this
might be tailored in your
setting or the experiences you

all have had?

>> This is Jacky, I'm sorry,

I'm a little bit late. Also

getting over a pretty bad cold.

I'm thinking in terms of for CBOs, main comps

, through community events for

example word of mouth, some

people don't have a phone so we

communicate with them on social

media either through facebook or

Instagram or message them

privately inviting to certain

events. We also have an email

list but not everybody has email

they actually check so we use

that but use that more sparingly

with the majority of our comms

either in person or hand-outs,

text, like I had mentioned.

>> Thanks, Jackie. You

mentioned, sorry, you mentioned

in-person Facebook and events

>> Yeah, might have flyers for

upcoming events

, Facebook, Instagram, are the main we utilize but we also know people talk with each other so we bring it up to people that know other groups and encourage them to share and we don't make them do it but more we encourage them to get the word out.

>> Absolutely, that makes a lot of sense. Thank you, and Beck, I see your hand.

>> Yeah, so I have a thought that I don't really know if I'll be able to articulate very

be able to articulate very clearly, I'll try. So the example I'm thinking of is like so OHA has this new funding the community capacity fund and CCOs are kind of like the pass-through for that funding so our CCO is through the process of doing technical assistance meetings with community partner systems but the communication from OHA was cloudy and unclear for a long part of the early process which left us unable to answer questions that our community partner organizations

had about this funding so when

communication is unclear from

like the state to the CCO, we're

not able to clearly communicate

like down the line to the

community partners. Also, at

least, I think maybe in my

perspective because I don't

know, I feel like I'm still kind

of new to sort of this like

state level really broad system

stuff, a lot of it feels like OHA kind of speaks and puts

materials in a different

language and sort of gets

translated in a way to be

accessible for community

partners but also doing that in

a way that is approved by OHA

because we have to go back

through and be like is this

content approved by OHA so I

feel if things were put out by

the start in a way that is more

accessible and able to be

disemanated it would reduce the

amount of confusion if that

makes sense but the BCCF funds

is the top example of how that

played out recently.

>> That absolutely makes

sense. I wrote down clarity for

trickle down communications. I

don't know if that's a succinct

enough way -- that make sense.

Great. Sara I see your hand and then Misha after

>> I just wanted to, you know,

give my strong support to what

Beck was saying. So I work for

Oregon health authority. I

think the state has a really

important role to put out

statewide information but, and

I'm not sure OHA is ever going

to be the right entity to make

sure it reaches every community

in the way the community wants

to be reached. I think we would

be overselling what a state

agency would do and why it's so

important we work daily with

local public health and

community partners because you

are all the ones who can do that.

In terms of an OHA role, I

think it's something when we're

putting out statewide

information, putting out in a

way partners can use it in a way

that is best for their
communities so sort of shifting
from a, we own the information,
we own the content, it needs to
be our content, to being a
facilitator for partners to have
what they need to be able to get
it out to the community that
they serve.
>> Hi, Sara, this is Larry. I
don't disagree with what you're

don't disagree with what you're
saying but I also would consider
that we have to self reflect
within our own agency and our
own program what capacities we
have and whether or not we have
that versatility that is needed to expeditiously get that out,
sometimes comes in the form of
staff or ensuring we get things
out in a timely manner. I would
that there is always a process

to say hey, are you building infrastructure and capacity to meet that need because it's not knowing away? So look within and find ways to build up your staff accordingly.

>> That makes sense. Misha I see your hand was raised too.

>> Yes, Misha Marie, here, she/her, Benton county work with people with intellectual disabilities. Couple things. First to what Beck was saying, yes, yes, and yes to everything Beck just said and one of the things that came up, I've been attending these 1115 Medicaid waiver conversations for many months and one of the things that I think would have facilitated because we heard early on the CBOs that were attending that we were going to, in some sense, being passed off to CCOs and yet CCOs were not regularly at the meetings we were at with OHA and it would have been amazing to have all of us there so that the CCOs were hearing from us around our confusions, concerns, so it's just almost like structured in a way that, to make the communication more challenging because CCOs were not at the table as we're going through all these months of conversation and asking questions. And if it had

been there with us, not putting more work on your desk, Beck but if some representative from INCCO and that's just one of all the different CCOs I think would have gone a long way to helping with this communication barrier that we're now working to, you know, untie those knots. And that's probably the wrong metaphor entirely. But as a CBO, I feel like you captured in your worksheet really well what I think our role can be and just in terms of knowing, as we were just hearing from the others, how to contact. How do we reach the people that we support? And we do have those, you know, we're in touch with the agencies. Not only the individuals, but the agencies that work with individuals that we also work with. So we can help with disemanating the information and if we come to barriers of communications, we can facilitate getting past

those barriers of communication.

I think, yeah, that's

our role that we take seriously and value.

>> Thanks, Misha. That is

really helpful. I'm wondering

if you can give me feedback on

whether that was the first part

of what you're saying was

captured correctly. When you're

talking about CCOs being at the

table to really be able to

coordinate with communication,

is there anything you would add

to that? Wrote collaborate with

CCOs to insure alignment

>> Just felt CCOs were really

a missing entity during all the

1115 waiver conversations. It

was great, I felt really

welcomed early on in the process

by OHA in thinking about

, you know, what this is going

to look like, etc. etc., but

when we all heard that

the money -- we were going to

be partnered with CCOs, okay.

Fine. Then why aren't they here

at these meetings? So that, you

[Captioner] 14:51:08

know, not necessarily so that we

can ask them but at least they

can hear what our questions are.

And they can hear what we're

hearing from these

conversations. It just felt

like a really -- if they were

going to be the gatekeeper and

facilitator and the ones

processing all of the payments, making the eligibility

determinations, it just felt

like a really giant missing

piece that they weren't at these

meetings that we were having.

>> I see. Okay. I think

I understand. I'm wondering --

so Mika, I see your hand is

raised as well. I want to do a

really quick time check. I'm

seeing, I think I got what

you're saying, though, Misha.

If there's anything else you

want to add, we can make as many

edits as we want to. I want to

do a time check because we have

about nine minutes until we go

into break. So I'm wondering

whether we want to hop into our

whiteboard activity and go through that or whether it feels like talking through this and bringing the examples you have to the table in this format is making the most sense right now? If you have thoughts and feelings, feel free to, I think, Mika you go first and then we can unmute and discuss what we want to do for the rest of our time. >> Three things real quick. For me, this seems real good because I went through the notes, looked at the video from last week three different times and my brain was not able to really understand what that was. I was really overwhelmed. In a significant way where I'm like maybe I'm not capable of giving my voice to this process where I can't even understand. So for me, this feels good, especially coming up with the other, multiple others. And then as we see in Sara's

comment, it made me think if OHA

and there needs to be a manned, personal feedback system so that maybe whether it's CBO, well, whatever relationships are happening in this community and developing communications with them, networks, someone needs to be able to circle back to a human being and say hey, these are the questions coming up, how do we answer them, we need more clarification, what does this big mysterious concept mean? And somewhere, I was thinking under the example, just to be really deliberate with the idea of intersectionality, racial equity. Because it's in there, but all members of the community are really diverse and just, you know, reel in an example. I'm more than just a black person, right? So I might not go to, I might not hear about some thing if you're going to a long established organization that works with African American communities, might be a smaller

mom and pop shop that works
with relatively some days of the
week, working professionals,
that information, so being
really diverse in who you're
communicating with and actually
putting it in writing.
>> That makes a lot of sense.

I think I got that. With our five minutes left, it sounds like maybe just continuing to talk through this and then we will figure out a process for the affinity mapping. So maybe let's do this for a few more minutes. Especially, I would ask, if folks haven't shared yet and you had thoughts or kind of started having thoughts as people started speaking, if you feel comfortable sharing those, that would be amazing, and then we can do a really quick debrief before we move on and come up with some next steps for this communications domain. So anyone have kind of some new thoughts or kind of loose ends.

>> And this is Sara, I know

some people can't read the chat easily. The OHA folks pulled a couple things from all the visioning work that you did in case this sparks anything, thinking you might want to add, thinking about transcreation rather than cocreation. Roles related to reaching out to community-based organizations and community leaders to really acknowledge and use their expertise for communication. Providing alternatives to written materials pro active health messaging. So I'm just voicing those again in case anyone thinks of anything they would add as a role. >> That's right, and the last thing you just added, Mika, around intersection amount reminded me of what Marie was

around intersection amount reminded me of what Marie was saying about our audience and tailoring that information, yeah, reminded me of what you just said about being clear who you're communicating with and putting that in writing.

>> I had a couple questions

about other health system partners when I was looking at this on my own. Wasn't sure if this would be applicable or not but like insurance companies being able to send out to their clients information, and then I also thought of schools, educating students or sending stuff out with parents. Neighborhood associations and places of worship. I wasn't sure if those fall under that category or not but those are a few places that could be potential partners. >> Yeah, I think those are all great to add. I don't know, I might defer to Sara to ask what some of those roles have been previously but in terms of expanding those sound fantastic. I want to make sure I capture those, but Sara, ask for you to respond while I -->> Yeah, Taylor, so glad you brought up all those other types of partners. So having them

listed here and thinking about so Oregon health authority and local public health authorities partner with schools or other types of partners like that when we're trying to reach families or students or parents and I'm, I think a lot of CBOs hold those relationships as well. So I think it makes a lot of sense to have it on here just to recognize the breadth of partners that we can be working with and can be really building those relationships with so we're able to reach people.

- >> I'm wondering --
- >> Go ahead.
- >> Like the pediatric office,
  dental offices too unless you
  have somewhere else, local
  healthcare providers. I'm not
  sure if this falls under CB
  Os or not but what about senior
  centers, boys and girls club,
  YMCAs, other programs for
  families or people of different
  ages another one I think might
  be, I don't know how it would be

categorized, it's not homeowners associations but like neighborhood associations. Not every single area has those but like Salem has like almost 20-something different neighborhood associations and these are like certain block neighborhoods where people, certain type of people tend to go to those but might be another way to get messaging out to members of the community. And maybe I'm missing it too but every city usually have a community development or community liason or human rights commission which there are a few, I think Portland, Eugene, Salem have a human rights commission could be another space to share these resources with and could onlies whether it's universities or community colleges I don't see that either and those are some wealth of information for people for work force development locations too.

>> This is a beautiful list.

I was going to ask if I'm
missing anything. Because I
think I am, but I think that
this, this looks good.
>> Someone from representing a
community-based organization

community-based organization
working in a lot of different
areas of Oregon. Does your
organization regularly work with
these types of partners in
thinking about communications,
like two-way, sharing
information with you and you
sharing information with them to
reap a sort of shared community?

>> Sometimes. Usually
say they have for example work
force development, job
opportunities available, the
human rights commissions are
usually reaching out because
they want to know if there are
events they can attend and share
resources at but encourage us to
reach out and invite them to
spaces. As a disclaimer I am
on the human rights commission
for the city of Salem so that's
where I'm coming with that

specific lens

For the senior centers, it's more, I'm thinking specifically for the groups we work within.

A majority of people we know end up going to the senior center, it's up in La Grande so eastern Oregon, community center, that's where I see a lot of community go to. Here at Salem we don't see them at the senior centers here in Salem, for example, so it depends on

the region we're talking about

as well.

>> That makes a lot of sense. I think this is a really good, I was going to say starting point for a list but
I feel we can develop out a lot. I know we're at our break time so maybe we pause here, take a break, then we can come back and kind of debrief our activity and our next steps based on how this went so far.
That sound like an okay plan?
All right. So five minute break and we come back at 3:10.

Thank you for all contributing. See you at 3:10.

- >> Welcome back, everybody.
- >> Okay. Let's get started.

We have about ten minutes. Can everyone see the screen?

Okay. Great. So I think just

to wrap up the conversation that

we had, I'm wondering if there

is anyone who hasn't had a

chance to speak yet who wants to

contribute or speak into roles

that they had been envisioning

or thought about or coming to

mind as we had this

conversation. And it doesn't

have to be a fully formed role

or thought but just documenting

anything that might be popping

into your mind right now.

Is there anyone who wants to

say more or voice support on any

of the things we already have

written down or contribute

around like how does this show

up in my particular agency or in

the work that I do?

>> I'm not understanding the

question. What are you asking again?

>> I think what I'm trying to

ask is does anyone have

additional contributions they
want to make in this chart
before we move on to next steps
and specifically people who

haven't gotten to speak or

contribute quite yet.

>> I am speaking, just

curious, federally recognized

tribes, there's no information

there. So I'd love to hear from

folks on that. I don't have

anything to offer, just curious

about making sure we're all included.

>> This is Sara. I think, I want to

share that the tribal health

directors together did agree to

have one person join this meeting, I don't know if that

person is on today, I can't see

the full list but at the next

meeting of tribal health directors they're going to have

conversation of the work

happening through this work

group how they wish to be

involved if they do so for now

it's really just a placeholder.

>> Okay. If nothing else for

now, I think we could go through

what we thought our next steps

would be before our next meeting and then taking a second to just debrief on how this process went for you all so did you like it, what worked, what didn't work, so we can improve since we'll be going through this for multiple domains. We can start with what we were thinking for next time which is taking, so now that we've gone through the process together of filling out this worksheet and seems like it's a little bit more concrete with what we were trying to do and how that process is going to work, if you all feel comfortable, go ahead and sending other roles you have in that worksheet format to William by the end of today, I guess we could say maybe by Friday and just sending that information over and then wondering if appropriate if the OHA team takes all that information and compiles it, both the section you all worked on today and also the roles you created so far and presenting that back to you all

as kind of a, you know, a conglomerate of what everybody was thinking and can go through what the similarities are, the modernization roles, how to develop out further language that should be changed but we would go through, our internal

team would go through the

process of really drafting and

putting all that together and

presenting it back to you all.

And then we would start on

domain 2 for the latter half of

the meeting. That is what we

proposed. Any thoughts on that process? Does that feel

appropriate or would you all

like to do some of this more

together? In this work group

space? Thank you William for

boosting up all the worksheet materials.

>> So the question for members

is are they comfortable if OHA

staff do some work to compile

and organize before the next

meeting and bring it back to

you? Or would you like us to

leave it as it is and let

the group do that together.

Okay. Okay.

Okay everyone thank you for your comments in chat. For anyone not in chat, a few people voiced support for OHA doing initial work then bringing it back to you all.

>> All right. Thank you. We

will start doing that. Have OHA compile -- great. And then we will plan on reconvening next time and you'll get more information on that in an email that will go out after this meeting. With our remaining few minutes before public comment, just wanting to check in about how this process has gone so far with domain one and what we might want to change or adapt as we move into domain two as we move into emergency preparedness, what went well about the process, what should stay, things that should change, sounds like helped doing the walk through a little bit more but if there are additional

places we can clarify that would be helpful to know and then any

other feedback about the worksheet or the process about

creating these roles together

as we move forward into the next meeting.

Feel free to unmute.

I think the one big question

I'd ask is are

there glaring things that like

this needs to change for us to

move forward in domain two, to

move more smoothly as we're

creating these roles together

or is there something that

doesn't quite click yet or

there's some disconnect on what

some of those things are?

>> Hi, this is Taylor, I don't

have an answer for the large

question you asked there but I

was asking I used sites like

Miro I think it's like the

whiteboard thing you were trying

to do where people can write in

their ideas at the time and that

might help things get

jump-started early on. I know

speaking is sometimes scary for

some people or seeing it helps

seeing what other people are

writing, I don't know, something like that you can utilize and then we can debrief based off our notes after that too. I do like the idea of us sending you things but that could be helpful in real time.

>> Yes. I love that idea. We used Miro before and it was such a fun tool so finding something like that everyone could collaborate on would be wonderful. Any other thoughts and ideas and to your point, Taylor, yes, and Jackie agrees about Miro. Loving the Miro love. If you have thoughts that would be best, you don't feel comfortable speaking out loud, feel free to pop them in the chat and also feel free to email, email William, Larry, Sara, >> Follow-up

question, who would we be submitting those recommendations to if we're doing it offline?

>> Yeah, so I think for now,
let's say if you have
recommendations, to submit them

offline to William and I think

he put his email address in the chat.

>> I'll go ahead and throw it

in there again just to make sure.

>> Perfect. Thank you so

much. I'll stop sharing screen

and we can move into public

comment. Appreciate you all,

thank you for going through this

first pancakes. We had a lot of

first pancakes in this group,

maybe third pancake or something.

>> Pancake heavy work group.

Thank you so much. I'd like to

open up the floor for public comment. Any members of the

public here, two or three

minutes to give any feedback or

comment. I'll just leave some

open space here for anyone who

wants to do that.

Okay. I think I recognize the

names of the folks here, I don't

think we have any members of the

public so I think we can go

ahead and end it there.

Appreciate all your wonderful

feedback and the great work that

we've done today. See you next

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time, I'll be reaching out to you soon.

>> Thanks so much, everyone.