

**Subsequent Complaints;
Post-remediation Plan**

**Follow
Previous
Steps**

NO

*Within 3 Years of
remediation plan?*

YES

Actionable?

YES

NO

**Update
WEMS**

Violation?

NO

YES

**Post-Remediation Plan Visit
(Form 3)**

**Update
WEMS**

**Update WEMS &
Refer case to the State**