Orpheus County Feedback Meeting
Agenda & Notes

Date: December 13, 2018   **Time**: 1:30-3:00   **Place**: PSOB AOC, 4th floor (or **room 710**)

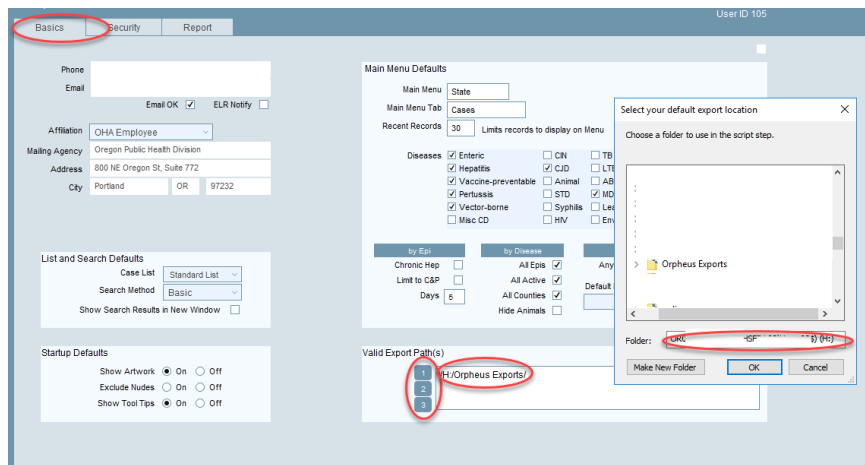## ALL ORPHEUS DATA FROM SCREEN SHOTS SHOWN IN THESE MINUTES ARE FAKE

Counties: Baker; **Benton** (Mary); **Clackamas** (Karen); Clatsop (); Columbia (); Coos (); **Crook** (Karen, Vicky); **Curry** (Michelle); **Deschutes** (Debbie, Jill, Kari); **Douglas** (Bailey); Grant (); **Harney** (Barbara); **Hood-River** (Margaret, McKenna); **Jackson** (Patty); **Jefferson** (Sarah); Josephine (); Klamath (); Lake; **Lane** (Michelle); **Lincoln** (Mollie); **Linn** (Debby, Jamie); **Malheur** (Tana); Marion (); **Morrow** (Shelley); **Multnomah** (Anne, Marta, Meagan, Miranda, Sara, Taylor); **NCPHD** (Jeremy, Jim); Polk (); **Tillamook** (Christina); **Umatilla** (Megan); Union (); Wallowa; Warm Springs (); **Washington** (Jennifer); Wheeler; **Yamhill** (Dominique, Kara, Nicole)

State: Cedric, Jennifer, June, Kiley, Lisa, Lexie, Michelle, Missy, Nasreen, Nicole, Rob, Ryan, Sarah, Steve, Stephen, Tila

	N O T E S	
Item	**Discussion/Decisions**	**Action items**
1	**Overall Orpheus Update – Stephen** - **Security Audits –** We plan to send them out somewhere around mid-January to early February. They will be due in mid-April. We recently reviewed and updated the Orpheus Security Policy and Procedures with our attorney. - **Export Location.** We will begin requiring that all Orpheus users document a secure export location; "NA" will be removed from the Orpheus Oath. User's Printed Name _____ User's Signature _____ Date_ User's E-mail Address _____ Work Export Location (All Users MUST choose an export location) _____ Date of most recent Security & Confidentiality training_____ - June demonstrated how to navigate.	**All Users must set a secure export location in their user settings.**

- **Preparedness related: Orpheus Lite –** We are planning on building a cloud-based, lightweight, flexible, Orpheus-like database in preparation for continuity of operations in case of an emergency involving Orpheus being unavailable. We'd like to conduct this exercise during the February meeting.

- **RSA Fobs expiring 12/31/2018:** All have been sent out; contact Stephen if you haven't received a replacement.

- **Question:** How do we know when our fob expires? Answer. Look on the back side of the fob.

- **FileMaker 17 upgrade forthcoming:** Server upgrade and Software upgrades coming soon. Thank you for notifying us as soon as you experience connectivity issues with Orpheus.

Contact Stephen or Tech Team if you haven't received your replacement fob.

2	**Late breaking: State Lab Update – Sarah**	**OSPHL to provide further guidance with regard to testing they no longer perform.**
	- About a year ago, due to budget shortfalls, the Lab was tasked with doing a cost analysis and work prioritization, after which they reviewed with ACDP, CHLO, et al. As a result, OSPHL will be discontinuing some testing beginning 1 January 2019. These 8 tests are available in private labs; OSPHL is encouraging that submitters inquire them for testing. - With regard to testing at CDC, OSPHL will continue to provide specimen-forwarding services to CDC. - OSPHL will discontinue rabies testing of mammals associated with human exposures; the vet diagnostic lab (VDL) at Oregon State University will be assuming this testing. VDL will provide shipping labels for ease of shipping to their laboratory. ACDP will continue to pay for rabies when it's appropriate (per the algorithm). - No questions.	
3	**ELR updates & Processing Hepatitis ELRs – Michelle** - Not many ELR updates; no new labs. Tuality, which had to resort to faxing for a short period, has transitioned to the OHSU data stream; ELR data look the same. - **Request from Tasha -- Hepatitis:** Please populate hepatitis values in lower right panel; sometimes they're buried in the ELR result. The summary values at the top will be auto-populated accordingly.	

		Please populate the hepatitis test results in lower right-hand side of Hepatitis Lab result.
	- **Reminder to attach faxed reports to the "Docs" tab of the Case record.** When you get only faxed reports and should also be receiving ELRs, please be sure to attach the faxed report and please provide as much information as possible about the case, including the accession number, case ID, etc.	**Please attach the faxed report to the case and follow up with Michelle on all faxed reports that should also have ELRs.**
4	**Changes/updates to Royal Orpheus layouts – Michelle/June/All** - **Defaulting to LHD Home Screen.** Home screen is now defaulting. Currently, you can toggle back and forth. It's very helpful to get LHD feedback because LHDs have a different home screen than state users. Michelle described functionality that only works for the new Home Screen, such as future To Dos. To Dos, which are instances of Notes, now have a notification tab - **Question (Ryan/State):** You can't e-mail the local epi anymore; he used to be able to. Only state users can do this. June demonstrated to go the Note Tab,	**LHDs to test new Royal Orpheus Home Screen and notify Tech Team with any problems, such as missing fields, etc.**

	create a new Note. **Best Practice:** be sure to type the note from another program, e.g., Word, and then past the into the Note. - **Question (Kara):** On the home screen, the counter number in the To Do Tab is no longer visible. - **Other features/requests?** No other feedback. - **Any missing fields?** No other feedback.	**Michelle to fix the To Do counter on the Home Screen.**
5	**TB Case Reporting – Kiley** - TB has been reporting by paper or fax or secure e-mail. LHD case managers have been notified that all reporting will be done via Orpheus starting on 2 January 2019. Kiley is working on new tools to make it easier, including a contact and case-investigation guide. - **Questions**: Taylor asked if there were any changes to the backend with regard to TB data. No. No significant backend changes. Are any data being added? No	**Kiley to provide TB data entry manual on OHA web site.**
6	**Feedback**: Debby can't see co-morbidity data for enteric pathogens.	**Michelle to put Co-Morbidity data for Enterics on the Summary Tab. Clicking on the Summary data will automatically send you to the corresponding manage case tab where you can navigate to the comorbid case report**

5	**Race, Ethnicity, and Language -- Disability) REAL-D (Located on the Person Layout)– June**	**County users to contact June if you're interested in piloting the REAL-D module.**
	- We presented on this in August; we're making progress. We were hoping to launch by January, but we are behind schedule and won't make that launch date. We currently making an Adobe Captivate training as to why we're collecting REAL-D data, and how to ask questions in a trauma-informed way. At one point, we were considering using this user group meeting as a presentation platform, but it's designed for users to go at their own pace on line. The fields have been added to the database. Old race values will also be displayed. Moving forward we want to update the new data with any old race data.	
	- **Question**: (Michelle) Currently we don't capture the source of the race data, is that something we would want? We've talked about having a "self-report" box, but we think it's too late to derive source from historic race data. Going forward when there is race in the new race fields these will be assumed to be self-reported race	
	- **Question**: Taylor asked about socioeconomic status (SES). It hasn't been discussed much at the state. We will be adding questions around homelessness, etc. Tasha will be looking at historic "special housing." The current options are: homeless, unstable housing, stable housing, unknown. State feels SES is important, but less of a priority than REAL-D. The homeless questions will also be rolled out soon.	
	- Gender questions will be coming in the next round.	
	- Campylobacter pilot update: REAL-D questions were piloted with campylobacteriosis cases. 67 interviews completed. Minimal problems. Some	

	have refused. It hasn't added significant time to the interview. We are looking for Counties interested in piloting the REAL-D data.	
6	**Late breaking – June** - **New metric: for Triennial Review.** A County has a person who attends at least 80% of either the Training Webinars or the User Group meeting. - **Disappearing notes have been noticed by users. Has anyone noticed their notes disappearing?** No response. - **Patty** has noticed that Orpheus has been freezing several times a day over the past week or so. Is anyone else experiencing it? We have had significant issued with our current server and plan to have the server replaced in the coming months. We've been re-booting the server daily to mitigate the memory leak issues we've been experiencing, which have likely caused Orpheus to freeze, crash, and to be sluggish.	

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Training topics (first Wednesdays 10:30-11:30) – All - Lab testing 101 was yesterday. Thank you for attending. **Topics included** - **Outbreak data dictionary and completing Outbreak Reports.** - **Lab Testing 202 from the Sarah at the State Lab** - **Rollout of new Blood Lead module scheduled for February 6th.**	**Orpheus Users to contact June re: any training topics.**

Future Meetings: 2nd Thursdays @ 1:30 PM

February 14th, 2019
March 14th
April 11